

ViewSonic®



2024 ESG Report

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ABOUT THIS REPORT

Report Overview

The 2024 ESG Report summarizes ViewSonic policies, procedures, and performance regarding matters of corporate responsibility and sustainability. To maintain transparency and conduct business in a manner consistent with our goals and values, we publish and publicly release a ESG Report annually.

Our last report release date was August 4th, 2023.

You may download a copy of this and future reports at: [ViewSonic Go Green](#) .

Reporting Principle & Standards

The ViewSonic 2024 ESG Report outlines our global strategies, achievements, and goals relating to sustainable development. This document is offered as a reference for customers, business partners, and all those with an interest in the environmental, social and economic impacts of our organization.

ViewSonic have prepared our 2024 ESG Report in accordance with the Global Reporting Initiative (GRI) standard 2021 disclosures and reporting principles. The GRI Content Index provided at the end of this document outlines our alignment with related disclosure indicators.

Reporting Content & Boundary

The 2024 ESG report covers activities undertaken from January to December 2023 mainly by ViewSonic America, ViewSonic Europe, ViewSonic Asia Pacific, ViewSonic China, and the Global Product Group. It highlights the environmental, social, and governance (ESG) principles and performance of ViewSonic Corporation worldwide for the calendar year 2023, based primarily on data from this period but also includes select data from early 2024. The report includes a retrospective analysis of performance data extending back to 2022 and earlier years to illustrate evolving trends and variations. Additionally, it details the material aspects identified as high priority, key data, and management approaches, alongside background information on our long-established tradition of sustainable business practices and corporate responsibility. There have been no significant changes in our business activities during the reporting period.

Contact Information

We welcome your feedback about this report and the matters discussed herein. You may contact the ViewSonic ESG Committee at CSR-Committee@ViewSonic.com

You may also contact ViewSonic by telephone or postal mail.

- Phone: +1-909-444-8700
- 8:00am – 5:00pm Pacific Standard Time
- Mailing Address: 10 Pointe Drive, Suite 200, Brea, CA 92821

For more information about our corporate responsibility and sustainability policies, please visit [ViewSonic Go Green](#) .



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MESSAGE FROM THE
CHAIRMAN AND CEO

See the difference, make the difference

Since our inception in 1987, ViewSonic has participated in extraordinary technological advancements and embraced diversity and equality. Faced with an unprecedented rate of climate change, we are guided by our vision of a sustainable world empowered through innovative visual solutions. We aim to realize this vision by further committing to our core values and fulfilling mission-critical responsibilities to our customers, employees, and the environment.

Customers

As a leading global visual solutions provider, we actively listen to customer needs to develop innovative solutions that surpass expectations. Since 2019, our strong partnerships in the educational sector and myViewBoard software have transformed us from a hardware-centric company, setting new benchmarks for digital learning. Building on this, we introduced our Ecosystem as a Service (EaaS) program in 2020, enriching our product ecosystems of cutting-edge hardware and software with comprehensive training, certification programs, and other services. This evolution propelled us to achieve the spot globally in the interactive display market for 2023 (excluding China).

Advancing with Transformation 2.0, ViewSonic's focus is even sharper – crafting high-value software solutions, expanding our product ecosystems, and elevating our AI capabilities. Having provided essential remote teaching resources and training sessions during the pandemic, we now introduce our latest software innovations, ClassSwift and TeamOne. These tools stand as testaments to our commitment to supporting educators, enhancing their teaching efficacy, and fostering seamless collaboration. Looking forward, ViewSonic continues to exemplify innovative practices that shape how we live, learn, and work in the era of artificial intelligence.

Employees

Employees are at the heart of our success, embodying the spirit and reputation of ViewSonic. Our customer-first approach, which seeks to empower and enrich people's lives, naturally extends to our employment practices. We believe that diversity in backgrounds, experiences, and perspectives drives innovation, so we actively promote inclusion and equality in our workplace. By ensuring equal base salaries and remuneration for women and men, we demonstrate our dedication to attracting top talent through fair and rewarding employment opportunities. Upholding values of integrity, teamwork, and collaboration, we foster continuous employee growth by setting ambitious goals, embracing constructive feedback, and nurturing a growth mindset that propels us forward in the face of challenges.

Environment

ViewSonic remains optimistic amidst societal and environmental challenges, proudly upholding sustainability as a core value throughout all levels of our operations and product lifecycles. Aligned with the Science Based Targets initiative (SBTi) criteria for limiting global temperature rise to 1.5°C above pre-industrial levels – consistent with the most ambitious aim of the Paris Agreement – our commitment is reflected in our goals to achieve a 42% reduction in absolute Scope 1 and 2 greenhouse gas emissions by 2030, and to reach net-zero emissions by 2050. These targets, validated by SBTi in 2024, represent a significant milestone in our sustainability journey.

Embracing these ambitious goals, we prioritize responsible practices across product development, production, customer use, and disposal stages, ensuring compliance with ISO 14001 Environmental Management Standards within our global supply chain. We continuously strive to enhance our products' energy efficiency, ensuring all projector models meet the ErP Directive's stringent standby power consumption requirements. Furthermore, we are expanding eco-friendly packaging, made of recycled materials, across more of our product lines. Through these efforts, we strive to contribute to a better world.



James Chu
Chairman and CEO

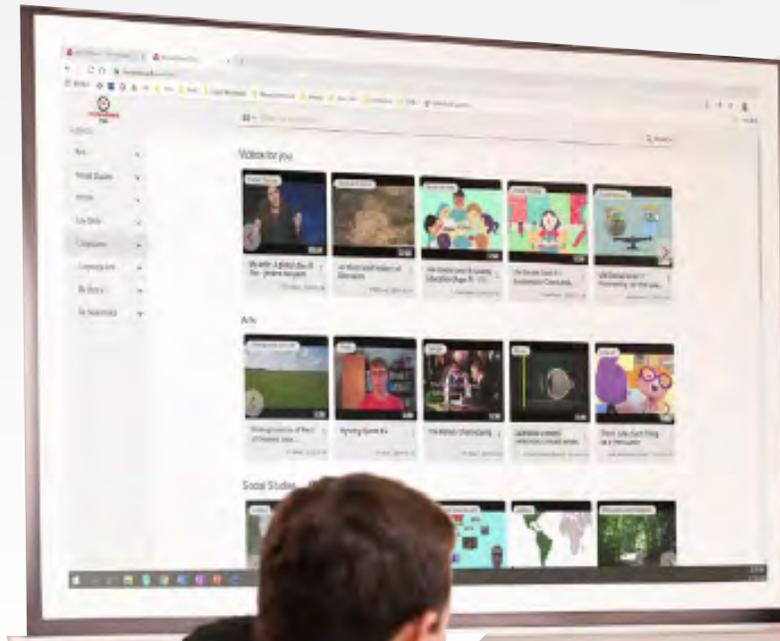
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OUR SUSTAINABILITY CONTRIBUTION 2023

Sustainability governance encompasses our vision, disciplines our daily operations and manifests in our continuous supply chain innovations. We have continued to invest in our core competencies to improve and enhance our corporate governance practices, enabling us to fulfill our corporate sustainability commitments.

ViewSonic's large-format display products have been designed using environmentally conscious practices and have energy conservation features. All new products incorporate green designs and energy-saving features to meet the latest conservation milestones.

In 2023, we reviewed and improved our corporate governance practices in product design, environmental protection, employee relationship management, and community participation. We are pleased to share our sustainability efforts and contributions from 2023 with you in this section.





Governance

- ViewSonic was recognized with two prestigious HR Asia Awards of “Best Companies To Work For in Asia 2023” and “Digital Transformation Award”.
- ESG Committee convened two meetings in 2023 to coordinate and advance our environmental, social, and governance efforts.

Product

- The **industry-first** DLP projector passed TCO Gen 9 pre-tests.
- 15** monitors are compliant with TCO Certified Gen 9.
- The **company-first** IFP certified to Taiwan Green Mark (TGM).
- 4** monitors are compliant with EPEAT Gold.
- Extended IFP EPEAT Silver models from **3** to **10** and registered **6** CDE models as EPEAT Silver.
- EPEAT Compliance Rate: Monitor **61%**, LFD **100%**
- In addition to the United States and Canada, registered EPEAT models for Australia and Netherlands.
- Monitor product has **16%** less energy consumption than previous generation.
- Reduced **24.43%** IFP carbon footprint.
- Energy Star Compliance Rate: Monitor **76%**, LFD **100%**.
- Introduced halogen-free products.



Governance

Social

Environment



Customer:

- All LFDs and projectors are certified for health, hazardous-free and safety standards.
- No incidents of data breaches have occurred.
- Implemented an enhanced AI Chatbot designed to elevate customer interactions.
- We have gained **10,000+** educators in our “Educators Community” from worldwide

Employees & Community:

- Conducted a total of **141,634.64** hours of training in 2023.
- No work-related injuries or illnesses have been reported.
- Organized CorlorPro award and sponsored several global and local charitable organizations such as Make-A-Wish, Special Edition Monitors for India’s 75th Year of Independence, and Turkey’s Reyhanli Centre, etc.
- Conducted over **1,500** training sessions and workshops under the EaaS project, empowering more than **10,000** educators

Supplier:

- All of tier 1 suppliers are certified with ISO 45001.
- 100%** of our existing Tier 1 suppliers were screened using criteria of impacts on society, signed the ViewSonic Social Responsibility Ethics Agreement.
- 100%** of our Tier 1 monitor, projectors and PG suppliers complied with our conflict minerals policy.



Environment

- Achieved Science-Based Targets initiative (SBTi) certification, affirming our commitment to both near-term and net-zero targets.
- Our packaging is **97%** fully recyclable and containing **67%** recycled materials.
- Iconic monitor models VG2440 and VG2440V contained more than **85%** postconsumer recycled content.

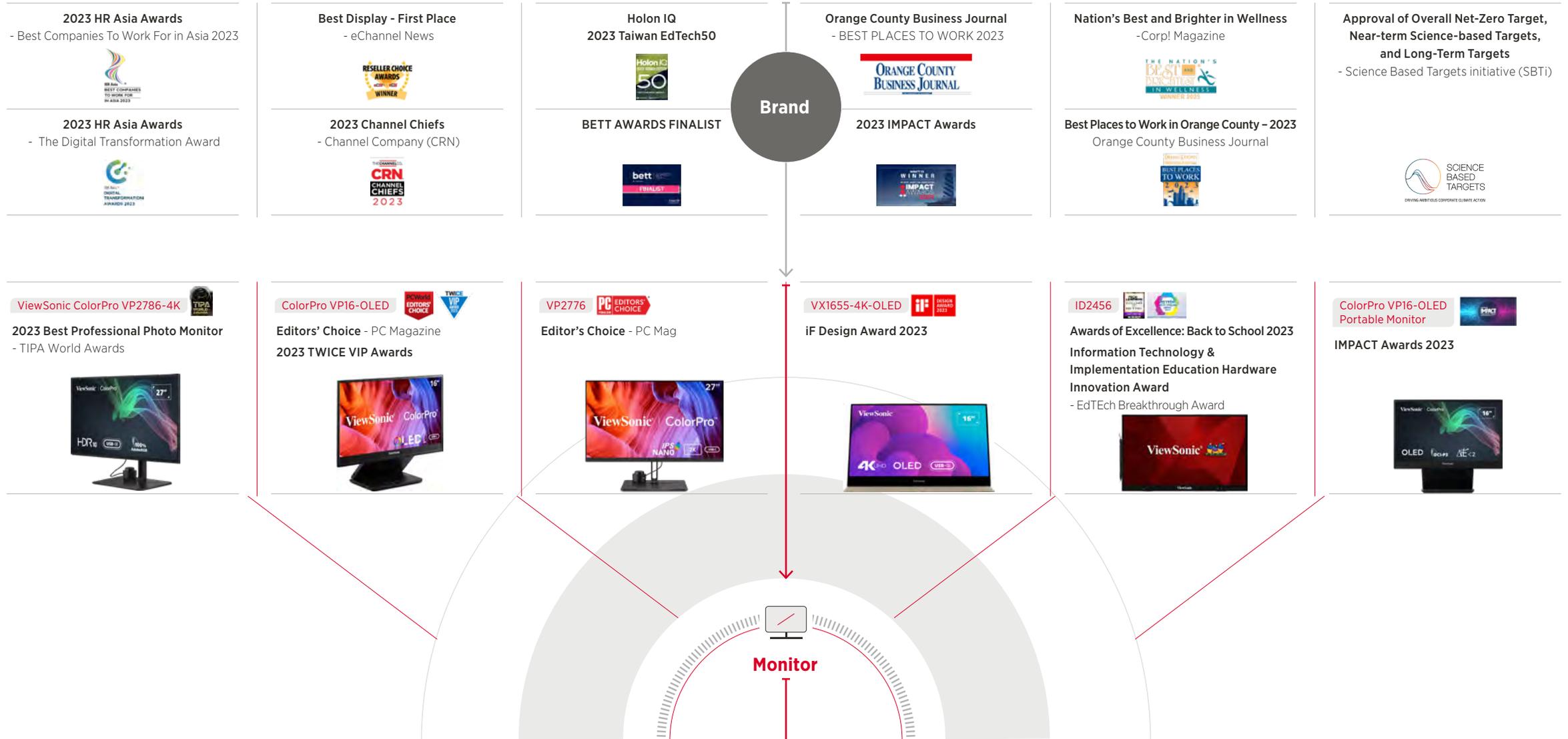
- 84%** of our products used green packaging.
- Carbon footprints of **190** models were measured.
- Established product take-back service in Australia, United Kingdom, France, Germany, Spain, Italy, Netherlands, Sweden, Finland, Poland and Czech Republic.

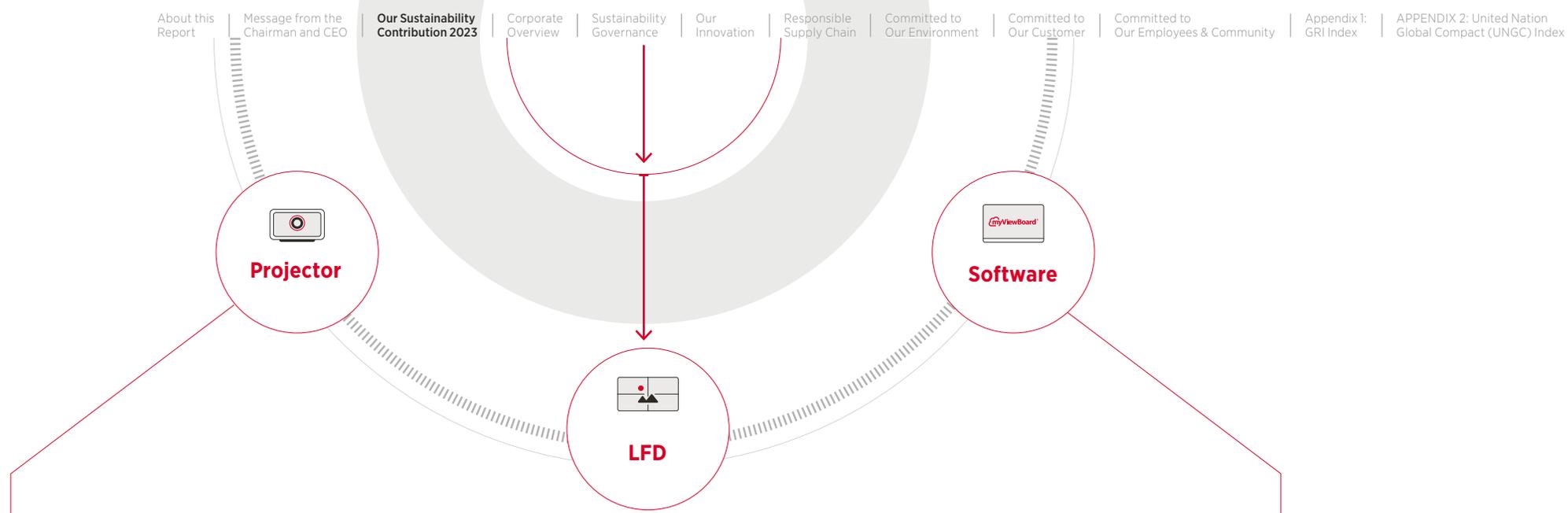
Supplier:

- All our tier 1 suppliers are certified to ISO 9001 and 14001.
- 67%** of tier 1 suppliers are certified to ISO 14064-1.
- 83.3%** of tier 1 suppliers are certified to ISO 50001.

Recognition & Success

Our legacy of innovation and customer satisfaction is evidenced by dozens of awards and recognitions received over the years. Please refer to our Award page [🔗](#) to get more information on our recognition.





X2-4K

2023 Best of the Year Awards
- Projector Central

Winners of InfoComm 2023 Best of Show
- Projector Central

Silver Award
- Mondoprojos



X2000-4K

Home Cinema Projector of the Year - T3



M1 Pro

Gold & Recommend Award
- PROFESIONAL REVIEW



LS751HD

Top Class - Lite Magazine



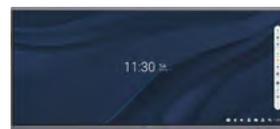
LDP216-121

Tech Innovator Award - CRN

IFP105S

Best of Show
- AV Technology

Most Innovative Collaboration Product - Innovative Product Awards
- Systems Contractor News



LDP163-181

Best of Show - Digital Signage Magazine

LDS135-151

Best in Market 2023 Award Winners
- AV Network

Best of Show ISTE Live 23 Winner
- Tech & Learning

Best of Show - Tech & Learning
Innovative Product Award
- Sound & Video Contractor



UNIVERSE

DA Award





ViewSonic 

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CORPORATE OVERVIEW

ViewSonic Corporation was founded by James Chu in 1987. We are a multinational electronics company specializing in visual display technology, providing integrated solutions in the education, enterprise, and entertainment markets. As a key player in the visual display market, we remain driven by the belief that visual display technology can transform everyday lifestyles and improve the lives and livelihoods of consumers and businesses. From our humble roots as a desktop display provider, we have grown to become a global leader in visual technology.

ViewSonic Corporation

Location of Headquarter

10 Pointe Drive, Brea, CA, 92821, USA

Chairman & CEO

James Chu

Product & Service

Monitors, Projectors, Digital Displays, Desktop Virtualization, ViewBoard

Established

1987

Number of Employees

1,328 (as of December 31, 2023)

Business Sites

Headquarters Brea,
California, USA

R&D Center
Taipei, Taiwan



ViewSonic America

10 Pointe Drive
Brea, CA 92821 USA

<https://www.ViewSonic.com/us/>



ViewSonic Europe Limited

Miles Yard 10 Miles Street London, SW8 1GX, United Kingdom

<https://www.ViewSonic.com/uk/>



ViewSonic Asia Pacific Limited

9F, No. 192, Lien Chen Road, Zhonghe Dist., New Taipei City, 23553 Taiwan

<https://www.ViewSonic.com/tw/>



ViewSonic China Limited

9F, No.950 Dalian Road., Yangpu District., Shanghai PRC. 200092 China

<https://www.ViewSonic.com.cn/>

About ViewSonic

ViewSonic is a leading global provider of visual solutions. Known for its distinctive logo featuring three Lady Gouldian finches, ViewSonic’s industry-leading products include monitors, projectors, and Large-Format Displays (LFD), which include Interactive Flat Panels (IFP) and Commercial Displays. ViewSonic has evolved from a device manufacturer to a visual solutions company by creating products, services, and sustainable ecosystem that greatly enhance visual experiences.

Founded in 1987, ViewSonic conducts business in over 100 countries worldwide, with its headquarter located in Brea, California. The ViewSonic brand of computer monitors was introduced in 1990 and achieved tremendous success. In 2023, ViewSonic attained the second-largest market share for portable monitors in the U.S. To respond and adapt to customers’ changing needs, ViewSonic continuously increases its efforts in vertical markets by strengthening its commercial solutions, which include the launch of the gaming display series in 2017, the introduction of the ColorPro professional display solution in 2019, and the debut of ViewSonic’s flagship All-in-One Direct View LED Display in 2020, offering top-tier digital signage solutions.

This dedication to delivering high-quality visual solutions across various sectors is evidenced by the numerous awards and recognitions received in 2023: **VP2786-4K Best professional photo monitor by TIPA, VX1655-4K-OLED iF Design Award 2023, VP16-OLED Editors’ Choice by PC Magazine, VP16-OLED Computer & Gaming: Monitor TWICE VIP Awards by TWICE.**

Based on its wide-ranging expertise in visual display technologies, ViewSonic has been a pioneer in LED and laser projector development. The launch of the advanced M10 portable projector with cutting edge RGB laser that offer 100% BT. 2020 color gamut; X1-4K and X2-4K worldwide first “Designed for XBOX” gaming projector; and whole new laser 5000 ANSI Lumens B2B laser projector series, further cemented ViewSonic’s market leadership.

In 2016, ViewSonic introduced ViewBoard interactive displays, which have been well received in both the education and enterprise markets. ViewSonic also introduced myViewBoard software and promoted it in partnership with Microsoft, Google, and Intel. By consolidating hardware, software, and services into one ecosystem, ViewSonic provides customers with the ultimate user experience. **ViewSonic’s commitment to the Education market continues to drive technology adoption in classrooms, with over 10.5million subscribers currently on myViewBoard software ecosystem globally in 2023.**

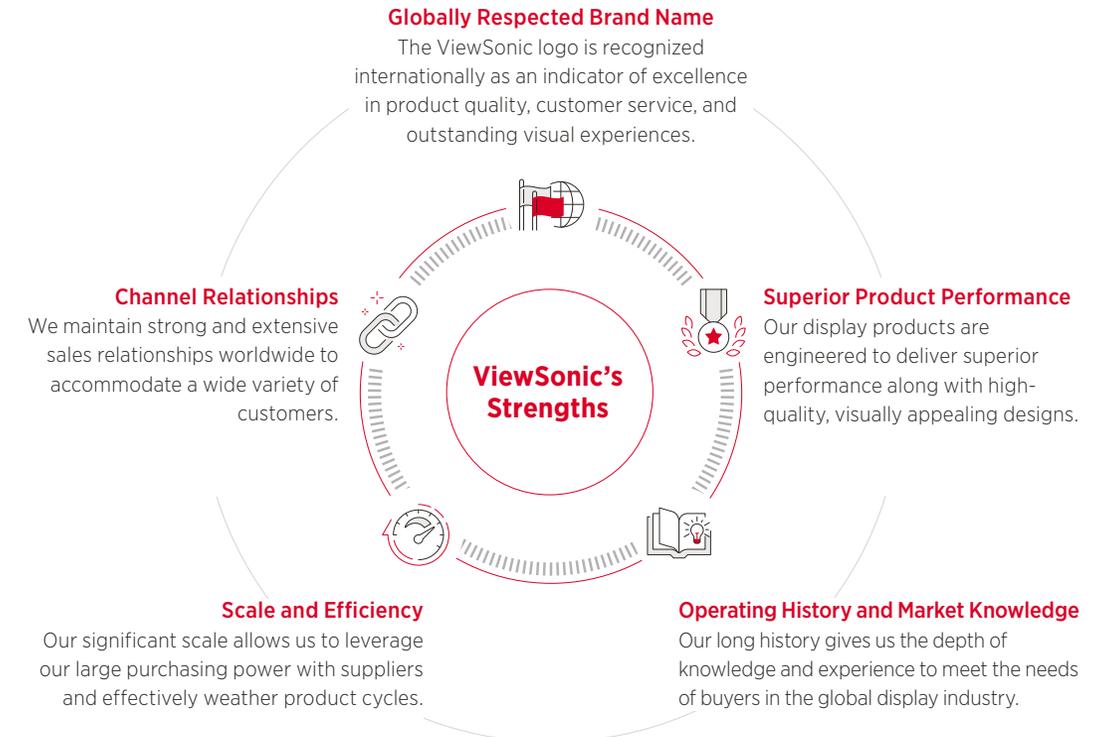
ViewSonic’s vision is to “**Inspire the world to see the difference between the ordinary and the extraordinary.**” While constantly improving products and technologies for the betterment of customers, ViewSonic diligently upholds its social responsibilities and is firmly committed to environmental sustainability in product development, business operations, and sales. Additionally, ViewSonic delivers the very best in education technology (EdTech) solutions, closely collaborating with partners and nurturing teaching talent.

ViewSonic Logo Story

Gouldian finches are also known as rainbow birds and they are natively found in Australia. They also inspire ViewSonic to deliver our innovative products with superior quality; beautiful, vibrant colors; appealing warmth and friendliness to ensure the future to a sustainable world.



Contributing to Our Continued Success Include:



Our Journey

Keypoint Technology Corp. was founded in California, US

Launched ViewSonic monitors



Launched DLP projectors

Introduced digital signages

Launched Large Format Displays, including ViewBoard and commercial displays

Launched myViewBoard suite and transformed from a device company to a solution provider

Initiated Education Ecosystem Development

Launched a Virtual Campus, **UNIVERSE**, for online learning

Launched **SaaS** business line featuring **ClassSwift**, **TeamOne**, **Chirp AI**, and other software initiatives.

Certified World's 1st "**ViewSonic Future School**" in Taiwan

Launched two major solutions: **Future Classroom** and **Future Meeting Room**

1987 1990 1999 2005 2017 2018 2020 2022 2024

- 2000 • Achieved **No.1 monitors** in Canada, Argentina, Chile, Russia, Egypt, New Zealand and Taiwan
- 2001 • Introduced the **world's largest monitor**, a 50" plasma display
- 2003 • Developed the **world's first wide-format 24" LCD monitor**
- 2006 • Launched a monitor with the **world's fastest 1ms response time** at CES
- 2007 • Introduced an HDTV set and the **world's first iPod docking projector**
- 2008 • Debuted the **world's first 120Hz 3D 22" widescreen display** and 24" widescreen Full HD TV
- 2009 • Became the leading brand to **implement 3D** into projector product line
- 2011 • Completed an entirely **green upgrade** from CCFL-backlit to LED-backlit displays
- 2014 • Achieved **No.1 Full HD projector** in the US

- 2017 • Launched **VG Series of Monitors** for corporate segment
 - Introduced **gaming** monitor line
- 2018 • Launched ViewBoard IFP60 series interactive display with **enterprise-grade security**
 - Introduced **ColorPro** professional monitors
 - Introduced the **first patented LED projector with Harman Kardon speakers**
- 2019 • Secured **No.3 global market share** of interactive displays
 - Developed **myViewBoard ecosystem**, became a **Google for Education partner**, and **Intel MRS certified**
- 2020 • **Developed interactive and hybrid learning solutions**
 - ◊ Launched TD1655 portable monitor
 - ◊ Launched Pen Display
 - ◊ Achieved No.1 IFP in North American channel (NPD)
- Launched **All-in-One Direct View LED Displays**

- 2021 • Became **global No.1 DLP** projector brand
 - Launched multi-touch solution for MAC OS (vTouch)
- 2022 • Achieved **No.1 global market share** of interactive displays in Q4
 - Achieved No.2 market share of portable monitors in the US
 - Launched **Luminous Superior Series lamp-free B2B projector**
 - Became world's first projector brand to receive **TÜV SÜD Low Blue Light certification**
- 2023 • Earned **Best Companies To Work For** in Asia 2023 and the Digital Transformation Awards by HR Asia
 - Secured **No.1** global interactive display market share (excluding China)
 - Secured **No.2** global market share of **portable monitors**

- Launched digital teaching materials, **ViewSonic Originals**, and ten major collaborative, interactive teaching materials with teachers and publishing houses
- Surpassed 10 million users for **myViewBoard**, the most powerful, comprehensive digital whiteboarding and collaboration software platform
- Partnered with Microsoft to launch the **world's first designed for Xbox projectors**
- 2024 • Achieved **No.1 global market share** of interactive displays in Q1(excluding China)
 - Launched into OLED Gaming with the XG272-2K-OLED monitor
 - Introduced **Customizable 760" Mega-Sized All-in-One** LED Displays
 - Pioneering **RGB laser projectors**, available in both portable and home installation models

Our Vision, Mission Statement and Core Values

Humans are the core of ViewSonic's business. We are committed to offering innovative, inclusive, and eco-friendly visual solutions to enhance the quality of life. We continuously explore more sustainable solutions in work, play and learning.

We endeavor to deliver innovative and empowering technology as the world's preferred brand of visual solution products, dedicated to meeting the needs of our customers, generating profitable growth through efficient operation, and delivering value to our stakeholders.

ViewSonic's continued success is mainly attributed to the below key capabilities:

- Introduce leading technologies and products to meet ever-changing customer needs.
- Maintain competitive pricing through partnerships with key component manufacturers.
- Develop and sustain highly efficient operations by minimizing overhead and sales dilution.
- Leverage all available sales channels to maximize revenue and profit opportunities.
- Build the ViewSonic brand across business and consumer channels, with innovative products and effective messaging.
- Develop and maintain an exceptional and economical information, customer service, and administrative infrastructures to support continued profitable growth.

Vision

*Inspire the world
to see the difference between the
ordinary and the extraordinary.*

Mission Statement

*Providing excellence in
visual experience by combining products,
solutions, and ecosystem development.*

Key Strategy

Ecosystem as a Service (EaaS)

Core Values

Agility

We adapt to the changing needs of our customers faster than our competitors do.

Growth Mindset

We seek continuous improvement by setting challenging goals, embracing feedback, and realizing it is from failure that we learn the most.

Customer Focus

We serve the needs of our customers by actively listening to their challenges and delivering solutions to solve their problems.

Integrity

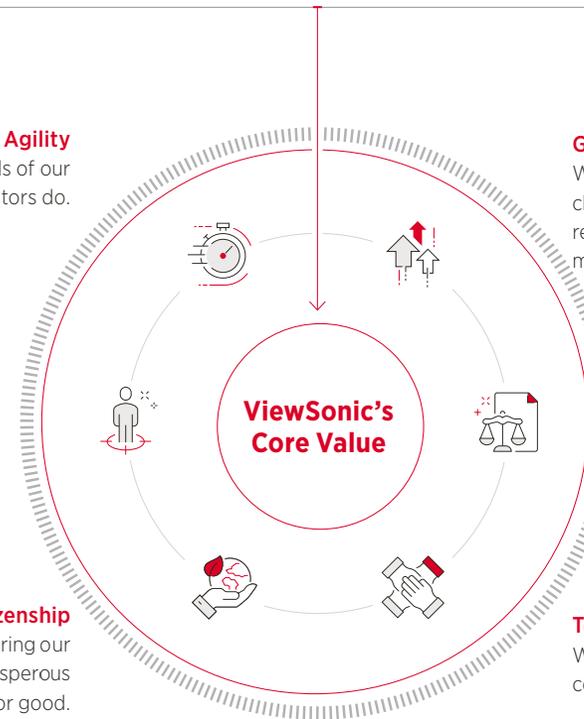
We act in the best interests of our customers, employees, and shareholders by being inclusive, open, honest and transparent.

Corporate Citizenship

We contribute to the communities we serve by lowering our environmental footprint, being economically prosperous and leveraging our technologies as a force for good.

Teamwork

We embrace the diversity of opinions to foster collaboration and drive innovation.



Organizational Overview

As a global market leader in visual technologies, we sell products in more than 100 countries globally. In addition to the United States corporate headquarters in Brea, California, and U.S. logistics center in Chino, California, major centers of operation are in China, Taiwan and the United Kingdom.

We are a privately held organization with an average of 1,328 employees in our global workforce during the reporting period. The average is derived from averaging the number of employees from the beginning and the end of each of the 12 months in 2023.

The following tables show the number of employees by contract type and by gender in each region in 2023.

→ The Number of Employees by Region, Employment Type & Gender

| Gender | Male | | | Female | | | Total | | | |
|------------------------|-----------|----------|----------------------|-----------|----------|----------------------|-------|--------|------|----------------------|
| | Permanent | Contract | Non-guaranteed hours | Permanent | Contract | Non-guaranteed hours | Male | Female | Firm | Non-guaranteed hours |
| ViewSonic America | 136 | 0 | 28 | 88 | 0 | 0 | 164 | 88 | 252 | 28 |
| ViewSonic Asia Pacific | 375 | 34 | 8 | 278 | 17 | 14 | 417 | 309 | 726 | 22 |
| ViewSonic China | 67 | 0 | 2 | 146 | 0 | 7 | 69 | 153 | 222 | 9 |
| ViewSonic Europe | 78 | 8 | 0 | 31 | 5 | 0 | 86 | 36 | 122 | 0 |

→ Ratio of Managerial and All Employees by Gender and Age in Each Region

| Region | Gender/ Age | ViewSonic America | | ViewSonic Asia Pacific | | ViewSonic Europe | | ViewSonic China | |
|----------|-------------------|-------------------|--------|------------------------|--------|------------------|--------|-----------------|--------|
| | | Male | Female | Male | Female | Male | Female | Male | Female |
| Under 30 | Manager and above | 0% | 0% | 0% | 0% | 0% | 0% | 1.5% | 0% |
| | Non-Managerial | 14% | 10% | 15% | 34% | 9% | 30% | 1.5% | 26% |
| 30-50 | Manager and above | 8% | 5% | 10% | 4% | 24% | 26% | 24% | 9% |
| | Non-Managerial | 45% | 43% | 63% | 51% | 45% | 36% | 70% | 63% |
| Over 50 | Manager and above | 12% | 17% | 5% | 5% | 9% | 4% | 1.5% | 1% |
| | Non-Managerial | 21% | 25% | 7% | 6% | 13% | 4% | 1.5% | 1% |



→ Number of Managerial and All Employees by Gender and by Age by Function

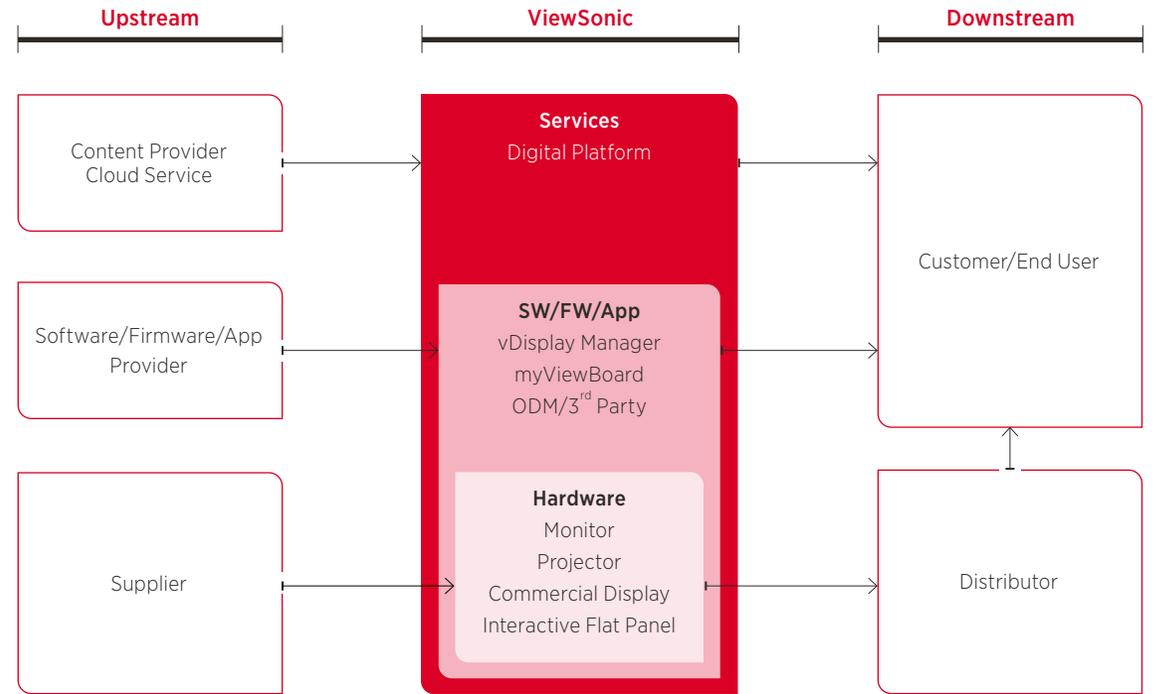
| ViewSonic Asia Pacific | Global Product Group | | | | Global Support Center | | | | ViewSonic International | | | | | |
|------------------------|---------------------------|--------|-------------------|--------|-----------------------|--------|-------------------|--------|-------------------------|--------|-------------------|--------|---------------|--------|
| | Managerial/ All Employees | | Manager and above | | All Employees | | Manager and above | | All Employees | | Manager and above | | All Employees | |
| Gender/ Age | Male | Female | Male | Female | Male | Female | Male | Female | Male | Female | Male | Female | Male | Female |
| Under 30 | 0 | 0 | 41 | 55 | 0 | 0 | 7 | 16 | 0 | 0 | 17 | 36 | | |
| 30-50 | 19 | 3 | 139 | 59 | 4 | 3 | 20 | 38 | 17 | 6 | 103 | 61 | | |
| Over 50 | 8 | 3 | 18 | 2 | 5 | 3 | 4 | 2 | 6 | 9 | 9 | 13 | | |

→ Non-Employee Workers by Gender in Each Region

| Region | ViewSonic America | | ViewSonic Asia Pacific | | ViewSonic Europe | | ViewSonic China | | Total | |
|--------|-------------------|--------|------------------------|--------|------------------|--------|-----------------|--------|-------|--------|
| | Male | Female | Male | Female | Male | Female | Male | Female | Male | Female |
| 2022 | 36 | 0 | 34 | 30 | 29 | 8 | 1 | 0 | 100 | 38 |
| 2023 | 40 | 4 | 34 | 17 | 15 | 4 | 2 | 7 | 91 | 32 |

In 2023 we had 123 workers who are not employees. Our non-employee workers were contractors and interns hired by employment agencies.

Our Value Chain



Stakeholder Engagement

Stakeholder engagement plays a major role in shaping our strategies for social, economic, and environmental responsibility.

ViewSonic defines stakeholders as any individual or organization impacted by our business operations, those who may influence our corporate strategies and policies, and those to whom we are accountable for upholding our commitments and responsibilities. Identified stakeholders include ViewSonic employees, investors, customers, suppliers, communities, public officials, and non-governmental organizations.

We constantly improve our products and practices by incorporating internal and external stakeholders' (i.e., customers, employees, and others) feedback on our products and practices.

Corporate policies are also influenced by guidance from regulatory agencies and international standards and codes of conduct. Frequent interaction enables us to better meet the needs and expectations of our various stakeholders. We communicate and engage with stakeholders according to policies defined to address the unique needs of each group.

To obtain further insight into stakeholder concerns, we have conducted extensive surveys of our employees and other stakeholders to identify the important issues affecting each group. These surveys provided valuable feedback and insight into the issues most important to those upon whom our success depends. The results formed the basis of our materiality analysis, defining the key priorities for our stakeholders and business operations addressed in this report. Guided by this research, we identified opportunities and refined goals and policies to further improve our efforts towards social responsibility and sustainability.

We actively engaged with our stakeholder to identify actual and potential impacts as well as to prevent and mitigate responses to potential negative impacts. Identified stakeholder interests and concerns, along with our goals for and methods of communication with each group are summarized in the table below.

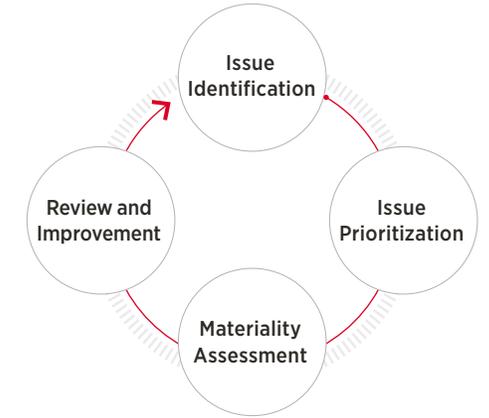


Material Topics

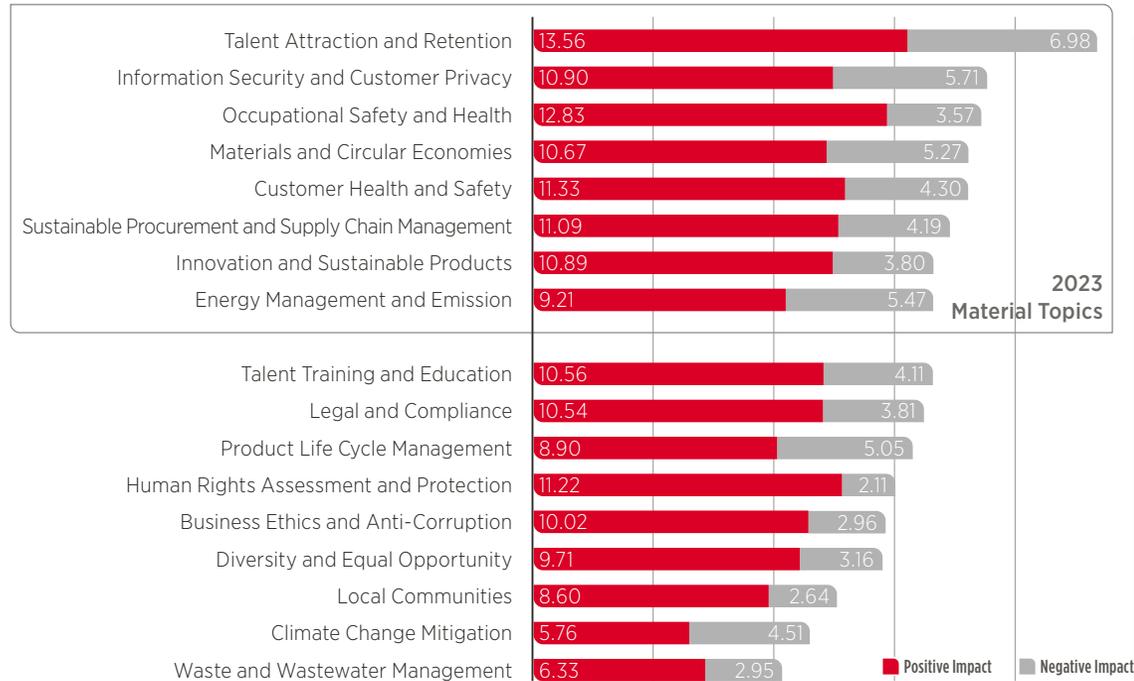
We continuously evaluate our products and operating practices to ensure alignment with our core values, priorities, and goals. We are committed to identifying and minimizing the social and environmental impacts of our business, both in our own operations and throughout our supply chain.

In 2022, we conducted the assessment procedures according to GRI Universal Standards 2021 to identify concerns most significantly impacted by and on our operations, management, employees, and other stakeholders. After referencing international trends, regulations and industrial focuses, the responsible team has summarized 33 sustainability issues. 20 topics were selected and assessed by 20 divisions regarding the probability and severity of actual and potential impacts the topics might have on the internal and external environment.

After considering both positive and negative impacts, a collective of 8 sustainability topics were chosen as this year’s material topics. In doing so, we sought to define the greatest opportunities for ViewSonic to minimize negative impacts and increase positive contributions to society and the planet. Considering the continuity of sustainability theme management, in 2023 we have continued with the result from the 2022 survey and maintained the same material topics.



Guided by this materiality analysis, we developed ESG policies with an emphasis on the following high priority areas:



→ **2023 Material Topics:**

- 1) Talent Attraction and Retention
- 2) Information Security and Customer Privacy
- 3) Occupational Safety and Health
- 4) Materials and Circular Economies
- 5) Customer Health and Safety
- 6) Sustainable Procurement and Supply Chain Management
- 7) Innovation and Sustainable Products
- 8) Energy Management and Emission

| Category | Material Aspect | Internal | External |
|----------------------|---|----------|----------|
| Product | Innovation and Sustainable Products | V | V |
| | Customer Health and Safety | V | |
| | Materials and Circular Economies | | V |
| Governance | Information Security and Customer Privacy | V | V |
| | Sustainable Procurement and Supply Chain Management | V | V |
| Environmental | Energy Management and Emission | V | V |
| Social | Talent Attraction and Retention | V | |
| | Occupational Health and Safety | V | V |

Management Approach and Goals

Our Innovation

Innovation and Sustainable Products

Total solution is ViewSonic annual goals set up by Mr. James Chu, Chairman & CEO; therefore, ViewSonic continues to invest on software development and system integration.

Description of Impacts

Positive: Build product innovation advantages, maintain market competitiveness, and increase revenue.

Negative: If the product development fails or takes too long, it not only costs the company a huge amount of time and resources but will affect the company's market position and competitiveness. In addition, if the patent management is not effective, the company may incur financial losses or even lead to related lawsuits.

Policy and Commitments

- Continue to expand globally and penetrate new markets and channels.
- Leverage our success in the desktop monitor market into developing leading displays technology solutions.
- Deliver market leading and innovative products.
- Continue to drive efficiency in our operating model.
- Enhance the global ViewSonic brand within the channel and with end-user customers.

Strategy and Action Plans

- Continue optimize Large Format Display (LFD) of ViewBoard series to deliver interactive capabilities for classrooms and enterprises.
- Embedded software supports content sharing and digital whiteboard annotation for collaboration.

Effectiveness Evaluation

Awards and recognitions received

| 2023 Target | 2023 Achievement | Short-Term (2024) Target | Medium-Term (2025) Target |
|---|---|---|---|
| <ul style="list-style-type: none"> • Two patents applied | <ul style="list-style-type: none"> • Two innovative monitor products were launched in Y2023: <ul style="list-style-type: none"> ◊ Introduce VG3456C docking monitor with RJ45 to help IT improves security level in office ◊ Introduce VG3456A Dual USB Type-C monitor to link cell phone & notebook at the same time ◊ VG2448a-2 and VG2748a-2 was certified as EPEAT Gold • One projector patent was applied on model M1Pro, new mechanical design to easily adjust horizontal of projection screen • X1-4K is the WW first projector brand to get "Designed for Xbox" certificate | <ul style="list-style-type: none"> • Launch 2 or more innovative product in Y2024 • Upgrade VG2456a, VG2455-2K, VG2755-2K, VG2756-2K, VG2756-4K and VG3456a to EPEAT Gold • One projector patent applied in 2024 | <ul style="list-style-type: none"> • Six patents applied before 2027 |

Management Approach and Goals

Responsible Supply Chain

Sustainable Procurement and Supply Chain Management

Responsible corporate citizenship today means taking responsibility for future generations. As a SA8000 certified organization and brand owner, we promote our partners in enhancing sustainable development.

Description of Impacts

Positive: Ensure the supply of raw materials, as well as improve the overall supply chain sustainability performance. Company can demonstrate the positive external influence of enterprises and enhances corporate reputation.

Negative: A supply chain ESG-related problem may cause a negative perception of the Company among clients, investors, and the public, resulting in revenue loss, and may even affect the stability of the entire supply.

Policy and Commitments

- We employ environmentally responsible manufacturing and build energy saving features into all our products. As a result, we are certified compliant with all major environmental standards.
- We also require all Tier 1 suppliers to comply with ISO 9001 and 14001 and will phase in supplier ISO 14064 and 50001 verifications.

Strategy and Action Plans

- ViewSonic Corporation is an ISO 14001 certified company and requests all Tier 1 suppliers also ISO 14001 certified.
- ViewSonic Asia Pacific is certified by SA8000 and encourages all Tier 1 suppliers to undergo audits by RBA (Reliable Business Alliance) or obtain certification from SA8000 (Social Accountability).

Effectiveness Evaluation

ISO 14001 and SA 8000 management review meeting

| 2023 Target | 2023 Achievement | Short-Term (2024) Target | Medium-Term (2025) Target |
|---|--|---|---|
| <ul style="list-style-type: none"> • 100% Tier 1 suppliers are ISO 14001 and ISO 45001 certified • 75% Tier 1 suppliers are ISO 50001 and 14064 certified | <ul style="list-style-type: none"> • 100% Tier 1 suppliers are ISO 14001 and ISO 45001 certified • 83.3% Tier 1 suppliers are ISO 5001 certified • 67% Tier 1 suppliers are ISO 14064 certified | <ul style="list-style-type: none"> • 100% Tier 1 suppliers are ISO 14001 and ISO 45001 • 85% above Tier 1 suppliers are ISO 50001 • 70% Tier 1 suppliers are ISO 14064 | <ul style="list-style-type: none"> • 100% Tier 1 suppliers are ISO 50001 and ISO 14064 certified |

Management Approach and Goals

Committed to Our Environment

Energy Management and Emission

Climate change strongly affects businesses and organizations and is threatening the people, animals and places we care. ViewSonic takes its responsibility as a global citizen and seeks to reduce its greenhouse gas emissions through saving energy in its worldwide offices.

Description of Impacts

Positive: Actively demonstrating the commitment can effectively increase corporate prestige, contribute to global efforts to control the greenhouse effect, and reduce the additional cost of carbon regulations.

Negative: Failure to effectively control greenhouse gas emissions may be a concern for national authorities, investors, and business partners, while incurring additional costs, fees or even losing business opportunities.

Policy and Commitments

- Continuously improve our processes by monitoring technology and management practices to prevent pollution during the manufacturing, storage, service, transportation, and disposal of our products throughout their life cycle.
- Comply to relevant environmental legislation and regulations, and with other regulations effecting the design and production of our products as they arise.
- Minimize any adverse environmental impacts of new product development using integrated environmental management procedures and planning.

Strategy and Action Plans

- Establish and review environmental objectives, targets, performance evaluation procedures, and associated environmental indicators.
- Encourage the selection and use of environmentally qualified suppliers and vendors.
- Train our employees to conduct their activities in an environmentally responsible manner.
- Communicate our ECO-Office policy to all employees, business associates and interested parties in the public sector.

Effectiveness Evaluation

- Monthly review of power consumption facilities
- ISO 14001 management review meeting

| 2023 Target | 2023 Achievement | Short-Term (2024) Target | Medium-Term (2025) Target |
|--|---|---|--|
| <ul style="list-style-type: none"> • Electricity consumption per capita reduces 2% compared to the previous year • 68% of monitor selling models are Energy Star v8.0 certified • 100% of projector selling models are eco mode designed • 70% of Large-Format Display (LFD) selling models are Energy Star v8.0 certified | <ul style="list-style-type: none"> • 76% of monitor selling models are Energy Star certified • 100% of projector selling models are eco mode designed | <ul style="list-style-type: none"> • 77% of monitor selling models are Energy Star certified | <ul style="list-style-type: none"> • Per capita power consumption reduces 2% compared to the previous year • 80% of monitor selling models are Energy Star certified • 100% of projector selling models are eco mode designed • 94% of LFD selling models are Energy Star certified^(note) |

Note: The target might be revamped when Energy Star 9.0 effective in the future

Management Approach and Goals

Committed to Our Environment

Materials and Circular Economy

As an international company, it is a must to meet requirements from some countries in material reuse, recycling, reparability, recovery and product services. This is also a chance to enhance our competition advantage.

Description of Impacts

Positive: Help products enter specific markets. For products with good performance, it may even help to win some bids and build brand reputation.

Negative: Reuse, recycle and recovery material will cost more than general material. We will lose the cost advantage. If the product life is extended, users will have no reason to purchase new products.

Policy and Commitments

- ViewSonic is committed to promoting a greener and cleaner environment in which electronic products should be retired and recycled responsibly. All electronic parts and e-waste collected by our recycling partner(s) will be recycled or reused in a manner that complies with the federal, state, and local law.
- ViewSonic averts waste and does not dispose of covered devices in landfills or transfer covered devices to recycling facilities that dispose of covered devices in landfills.

Strategy and Action Plans

- All new products must meet minimum WEEE directive requirements.
- For high-end specific commercial products, a minimum of 85% recycled plastic content will be requested.
- Continue implementing green packaging and increasing product reuse and recyclable rate.
- Strive to meet EPEAT Gold criteria with regard to design for circularity and product longevity .

Effectiveness Evaluation

New product development checkpoint review and approval

| 2023 Target | 2023 Achievement | Short-Term (2024) Target | Medium-Term (2025) Target |
|--|--|--|---|
| <ul style="list-style-type: none"> 80% of business line (VG) selling monitor are designed with green packaging 50% of monitors sold meet the EPEAT requirement | <ul style="list-style-type: none"> 92% of business line (VG) selling monitor in America are designed with green packaging 61% of monitors sold in America meets EPEAT requirement Established take-back service in Australia, United Kingdom, France, Germany, Spain, Italy, Netherlands, Sweden, Finland, Poland and Czech Republic All products are compliant with FR AGEC Law | <ul style="list-style-type: none"> 93% of business line (VG) selling monitor are designed with green packaging 62% of monitors sold meets EPEAT requirement Introduce reparability index to all product lines | <ul style="list-style-type: none"> 95% of business line (VG) selling monitor are designed with green packaging 65% of monitors sold meets EPEAT requirement |

Management Approach and Goals

Committed to Our Customer

Customer Health and Safety

Always striving to be a leading example of conscientious global citizenship, ViewSonic actively extends its responsibility concerns to those who use its products.

Description of Impacts

Positive: Build trust with customers given that our products are all in line with national standards to ensure the safety of users.

Negative: If a related incident occurs, it will cause business loss, damage to goodwill, affect consumers' confidence in the company's products and brands, and may face lawsuits and fines from consumers in serious cases.

Policy and Commitments

All ViewSonic products are designated to be complaint with health, hazardous-free, safety in the whole lifecycle to our customers.

Strategy and Action Plans

We regularly assess our products and services to better understand their impact on human health and safety, seeking continuous improvement to promote health and well-being.

Effectiveness Evaluation

Product Health, Hazardous-Free, and Safety standard certificates

2023 Target

- 100% products are certified with Health, Hazardous-Free and Safety Standards, such as RoHS, WEEE, NRTL (cTUVus or UL certified)

2023 Achievement

- Introduced halogen-free PCB on IFP105S, VG2448a-2, VG2748a-2 and VG3456C.
- IFP52-1C series are certified with TGM

Short-Term (2024) Target

- 100% products are certified with Health, Hazardous-Free and Safety Standards, such as RoHS, WEEE, NRTL (cTUVus or UL certified)

Medium-Term (2025) Target

- 100% products are certified with Health, Hazardous-Free and Safety Standards, such as RoHS, WEEE, NRTL (cTUVus or UL certified)

Management Approach and Goals

Committed to Our Customer

Information Security and Customer Privacy

ViewSonic believes a proactive approach towards information security threats and consumer privacy is necessary. Our organization adopts best practices to minimize threats.

Description of Impacts

Positive: Protect the confidentiality, integrity, and availability of information in the company. **Negative:** Increased risk of data loss, security vulnerability, data breach, and leakage.

Policy and Commitments

We aim to build an innovative and creative-oriented work environment that blends in our latest products and technology, and aesthetically playful decoration, to tell apart from a traditional workspace.

Strategy and Action Plans

- Obtain ISO/IEC 27001 Information Security Management Systems certification.
- Provide mandatory trainings on our Privacy Policy and to ensure all employees understand the handling procedures to protect confidential or proprietary information provided by customers.

Effectiveness Evaluation

- ISO/IEC 27001 management review meetings
- Regularly examine complaints related to customer privacy

2023 Target

- Zero incident of data breaches or complaints related to customers' privacy
- No complaint related to customer privacy from outside parties and substantiated by the organization

2023 Achievement

- Zero incident of data breaches or complaints related to customers' privacy
- No complaint related to customer privacy from outside parties and substantiated by the organization

Short-Term (2024) Target

- Zero incident of data breaches or complaints related to customers' privacy
- No complaint related to customer privacy from outside parties and substantiated by the organization

Medium-Term (2025) Target

- Zero incident of data breaches or complaints related to customers' privacy
- No complaint related to customer privacy from outside parties and substantiated by the organization

Management Approach and Goals

Committed to Our Employees and Community

Talent Attraction and Retention

To support its rapid business expansion, ViewSonic has been significantly expanding in employee numbers, and is dedicated to investing in HR-related resources to recruit and retain top talents.

Description of Impacts

Positive: Stimulate employees' innovation, increase employee recognition of the company, and enhance employee's sense of belonging while increase the company's profitability.

Negative: Competition for talents with strong technological capabilities has been a challenge for us to stay competitive in the talent market.

Policy and Commitments

We aim to build an innovative and creative-oriented work environment that blends in our latest products and technology, and aesthetically playful decoration, to tell apart from a traditional workspace.

Strategy and Action Plans

- Enhance employer branding by arranging a wide array of internal and external activities.
- Conduct regular 1:1 meeting with hiring managers to ensure employees' state-of-mind is being cared for.

Effectiveness Evaluation

HR must submit an annual EEOC (the United States Equal Employment Opportunity Commission) report to ensure compliance

| 2023 Target | 2023 Achievement | Short-Term (2024) Target | Medium-Term (2025) Target |
|--|--|--|--|
| <ul style="list-style-type: none"> • Fulfill recruitment needs of 168 headcounts in Taiwan and our APAC offices • Achieve above 4.5 (out of 5) average rating in employee satisfaction in credible job portal • Implement HR e-service system for leave and over-time application | <ul style="list-style-type: none"> • Successfully set up the India software R&D team with 1 team lead and 1 senior engineer. Further expansion is expected in accordance to business expansion needs • Successfully won the "The Best Place to Work for" award and "the " Digital Transformation" award by HR Asia in 2023, with a significant result well above industry average • 3rd year in a row to be selected as one of the "Best Places to Work in Orange County | <ul style="list-style-type: none"> • To introduce AI tools and applications from a corporate level to enhance work efficiency and productivity of all departments • Win best places to work for the 4th year in a row | <ul style="list-style-type: none"> • Root a learning organization with the pivotal core concept of accountability |

Management Approach and Goals

Committed to Our Employees and Community

Occupational Safety and Health

Employees are our greatest assets and the foundation of our business growth. ViewSonic complies with the highest standard to ensure a healthy and safe work environment for its employees' benefits.

Description of Impacts

Positive: Assure the health and safety rights and interests of employees, as well as fulfill the social responsibilities of employers.

Negative: Occupational injuries, diseases or work safety accidents will bring about some related expenses, such as dramatically increase workers' compensation insurance, and may incur litigation costs due to labor disputes, which affects the reputation of the enterprise.

Policy and Commitments

We formulate Safety Manual which listed the emergency response procedures and encourage workers to report near-miss incidents and accidents through Accident Injury Report Form to continually improve our workplace safety.

Strategy and Action Plans

- Distribute monthly health promotion public notice and hold related lectures .
- Provide employee health consultation by dedicated occupational safety and health specialist and nurse.
- Conduct on-site safety management and contractor safety supervision.
- Develop online occupational safety training program for all employees.

Effectiveness Evaluation

- Monthly report of occupational injury
- Quarterly meeting of Occupational Health and Safety Committee
- Bi-annual maintenance of firefighting equipment
- Annual audit for workers' compensation claims

2023 Target

- Hire a dedicated occupational safety and health specialist and nurse
- Ensure contractors implement occupational safety and health regulations

2023 Achievement

- Hosted 2 workshops on Sexual Harassment and Workplace Bully to all employees to enhance everyone's awareness of the Do's and Don'ts, and to continuously advocate for a friendly workplace with respect and inclusiveness for all

Short-Term (2024) Target

- Performance Management skill workshops for 3 levels of leaders will be conducted in Q1 2024, aiming to further strengthen the leadership skill on people development and improvement

Medium-Term (2025) Target

- Build an organization with talent strategies and pipeline that allows effective scale-up as the company further expands
- Enhance the knowledge and awareness of occupational safety for all employees

05

SUSTAINABILITY GOVERNANCE

- In 2023, ViewSonic was distinguished with two prestigious HR Asia Awards, highlighting its exceptional workplace and innovative practices. The “Best Companies To Work For in Asia 2023” award recognizes ViewSonic’s outstanding efforts in creating a supportive and engaging work environment. Additionally, the “Digital Transformation Award” applauds the company’s successful implementation of digital technologies to revolutionize its operations and enhance productivity.
- Our ESG Committee actively oversees our sustainability initiatives, convening two meetings each year to coordinate and advance our environmental, social, and governance efforts.
- No incidents of human rights and code of ethics violations were reported against ViewSonic in 2023.
- In 2024, ViewSonic achieved SBTi certification, advancing its commitment to sustainability and aligning with global efforts to limit temperature rise to below 1.5°C. This certification, covering both near-term and net-zero targets.



Notable Achievements and Goals

The education market continues to be a key growth area for ViewSonic's Interactive Flat Panel under the Large-Format Display category. Our ongoing efforts in digital transformation have been recognized externally. In 2023, ViewSonic Corp. achieved notable recognition in the HR field, securing HR Asia's prestigious "Best Companies to Work for In Asia" and "The Digital Transformation Award." These accolades underscore ViewSonic's commitment to fostering a state-of-the-art work environment and driving digital transformation, particularly in the education sector. The "Best Companies to Work for In Asia" award, based on the Total Engagement Assessment Model, highlights ViewSonic's excellence in creating a workplace that excels in environment, diversity, and team collaboration. Furthermore, the "Digital Transformation Award" celebrates ViewSonic's transition to digital methodologies, enhancing communication and collaboration across its global operations.

ViewSonic's success in these awards reflects its evolution from a hardware brand to a solutions provider, emphasizing innovation in education technology. By establishing an ecosystem connecting educational stakeholders, ViewSonic is at the forefront of digital teaching transformation, investing in solutions and talents in software/hardware R&D and AI. This strategic direction not only accelerates innovation in education but also underlines ViewSonic's dedication to employee professional growth and societal contribution, embodying its vision to "Inspire the world to see the difference between the ordinary and the extraordinary."

In 2024, ViewSonic achieved certification under the Science Based Targets initiative (SBTi), marking a significant advancement in our commitment to sustainability and a low-carbon economy. This certification encompasses both near-term and net-zero targets, demonstrating our dedication to aligning our business practices with the global imperative to

keep temperature rise below 1.5°C. This strategic alignment is part of our broader efforts to integrate sustainable practices across all operational levels and product lines, especially within the education sector where our impact is substantial.

The SBTi certification underscores ViewSonic's role as a leader in sustainability within the technology sector. By setting scientifically based targets, we not only contribute to combating climate change but also enhance our competitive advantage, ensuring long-term business sustainability. This commitment to rigorous environmental goals through SBTi reflects our ongoing strategy to reduce greenhouse gas emissions significantly, fostering a sustainable business model that aligns with global environmental goals and enhances our market standing.

For more detailed information about our initiatives and progress in sustainability, please refer to the sustainability section of our [Press Center](#). Here, we provide updates and insights into how our actions align with global standards and contribute to a sustainable future.

Key achievements for the year include continued expansion in the following areas:



Education: K-12 & Higher Ed

Education continues to embrace the ViewBoard family of Interactive Flat Panels and Commercial Displays, which also serves as our entry point to new education accounts for products such as desktop monitors, projector solutions and virtual desktop clients. We are dedicated to strengthening our education total solution and expanding the myViewBoard ecosystem.

In 2023, ViewSonic announced its latest strategy, “Ecosystem as a Service” (EaaS). The company has successfully transformed from a hardware provider to a solutions provider, leveraging its expertise and experience. We remain committed to innovation and collaboration with partners to enhance the ecosystem and drive further industry transformation.

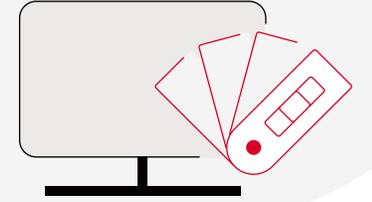
We established ViewSonic College to revolutionize digital transformation in education and implement the EaaS (Education as a Service) strategy. Our products include ClassSwift and myViewBoard. Our work benefits not only teachers in Taiwan but also teachers worldwide, including the over 8 million global users of myViewBoard. The ecosystem allows us to optimize EdTech solutions and enable educators to teach online, offline, and in hybrid teaching and working settings, overcoming the challenges of the new normal. Our solutions enable schools to collaborate across regions and countries, teachers to co-create digital courses, and students to access quality learning experiences in or out of the classroom. We have broken down barriers in education and assisted our partners and customers in succeeding, driving global educational transformation forward.

Under a pioneer program in Taiwan, ViewSonic has partnered with schools, educational institutions, and online learning platforms to develop diverse digital learning environments and courses for different subjects and grades. To accelerate progress, in addition to hosting over 1,500 online and offline activities to assist teachers with remote teaching, ViewSonic has partnered with 22 local governments to set up training

bases and courses to cultivate certified lecturers. Moreover, ViewSonic has leveraged social media to create an innovative teaching community where teachers can share their experiences, creative ideas, and digital materials. We have even organized a teaching demonstration competition. By the end of 2023, our YouTube channel has gained over 9,550 subscribers, and our teaching community has over 38,000 members. More than 6,000 practitioners have been certified as ViewSonic graduates, educators, or trainers and over 97% teachers in Taiwan have a myViewBoard account. ViewSonic is constantly developing new teaching and learning methods to encourage further transformation as part of our ongoing commitment to innovation.

ViewSonic collaborates with leading publishers Kang Hsuan Educational Publishing Group and Nan I Book Enterprise Corp. to facilitate digital transformation. Additionally, we have collaborated with Taiwan Bar, an organization focused on social issues, to create educational programs that bolster critical thinking in students about their local communities. This collaboration is part of the “Beeru Kids’ Taiwan,” initiative under ViewSonic’s Campus Digital Content and Instructional Software Procurement Program. This partnership exemplifies our commitment to integrating our technological expertise with the educational insights of various stakeholders, aiming to enrich children’s educational experiences.

ViewSonic actively collaborates with professional special educators to develop and implement specialized educational programs and courses aimed at achieving specific educational objectives. Through these partnerships, ViewSonic is committed to supporting sustainable development goals, particularly in promoting equitable and inclusive education. This collaboration not only enhances the quality and accessibility of special education but also demonstrates ViewSonic’s dedication to leveraging its technology and resources for positive transformations in the education sector.



Professional/Prosumer

In addition to growth in the education market, we have continued to steadily expand our focus on meeting the needs of professional graphics users and prosumers. Whether utilized for pre-press color correction or maximizing cherished family memories, the VP Series of monitors solidifies ViewSonic’s position as a significant player in the professional prosumer monitor space.

Audiovisual (AV) Integrators

Our Audiovisual (AV) Integrator Program continues to support our channel partners, whose role in sales and customer service is more crucial than ever.

This program, along with our new lineup of Large-Format Displays (LFD), provides AV Integrators with everything they need to expand their opportunities, increase profitability, and cater to the requirements of our mutual end-user customers.

Long-term goals for future growth and continued success are guided by a clear strategic vision:

- Global expansion and entry into new markets and channels.
- Leveraging our success in the desktop monitor market to develop leading display technology solutions.
- Delivering market-leading and innovative products.
- Driving efficiency in our operating model.
- Enhancing the global ViewSonic brand within the channel and among end-user customers.

Corporate Governance

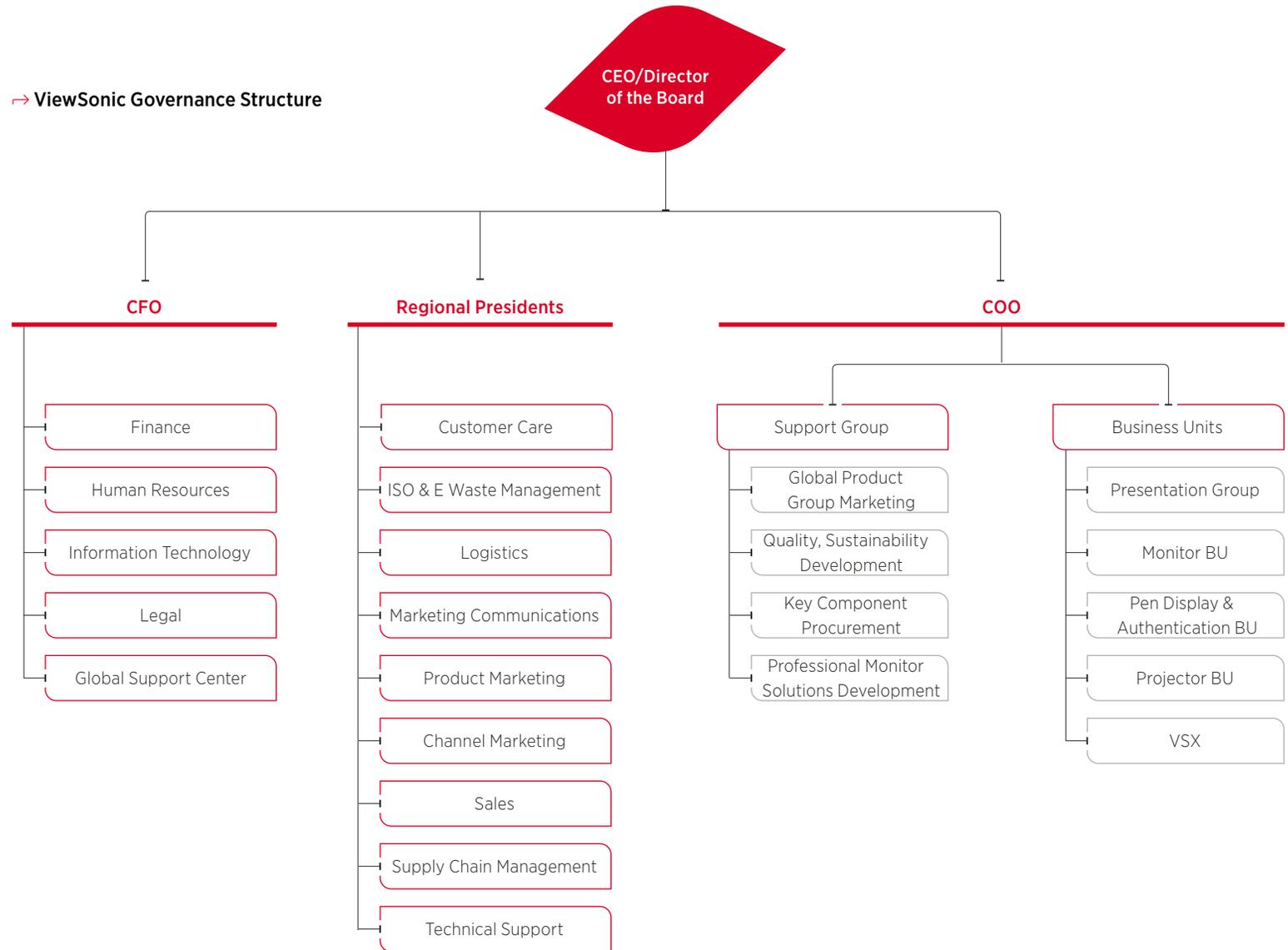
We adhere to the highest standards for corporate governance and emphasize the importance of transparency and accountability throughout the organization. The Board of Directors is ultimately responsible for ViewSonic’s governance, with the duty to oversee management performance, set key corporate policies, and make strategic business decisions.

Board meetings are held regularly to review key management performance results, discuss the macro environment as related to ViewSonic products, and formulate strategies for maintaining a competitive market presence.

From our CEO to every employee and supplier relationship, ViewSonic holds itself to the highest ethical standards for conducting business. From our recycling programs, environmental management system and ECO-Office Guidelines, to our commitment to human rights, we strive to show our dedication to being a responsible corporate citizen in all we do. We also restructured the Product Quality Assurance Division into Quality, Sustainability Development (QSD). Under the QSD, we established the ESG Department to oversee sustainability affairs. We also established the ESG Committee as the highest governance body responsible for overseeing sustainable performance and developing strategic planning. In 2023, the governance structure of ViewSonic underwent no significant changes, with only minor adjustments made to department names.

ViewSonic aims to secure customer trust and corporate competitiveness by adopting compliance management as a basic management principle in all our business activities. We built a compliance culture that follows local laws and regulations throughout our business operations. In 2023, we were not subject to any significant fine nor non-monetary sanctions and no cases were brought against us through dispute resolution mechanisms financial or reputational damage, nor did it have a lasting impact on our operations. We have since reinforced our compliance framework and conducted additional staff training to prevent recurrence, affirming our dedication to environmental stewardship and regulatory adherence.

→ ViewSonic Governance Structure



Sustainability Management

Guided by a vision of a world empowered through display technology, we recognize our significant responsibility to our customers, business partners, and other stakeholders. Our commitment to core values enables ViewSonic to make significant and substantial contributions to communities by acting with integrity, creating rewarding employment opportunities, and supporting environmental and societal sustainability.

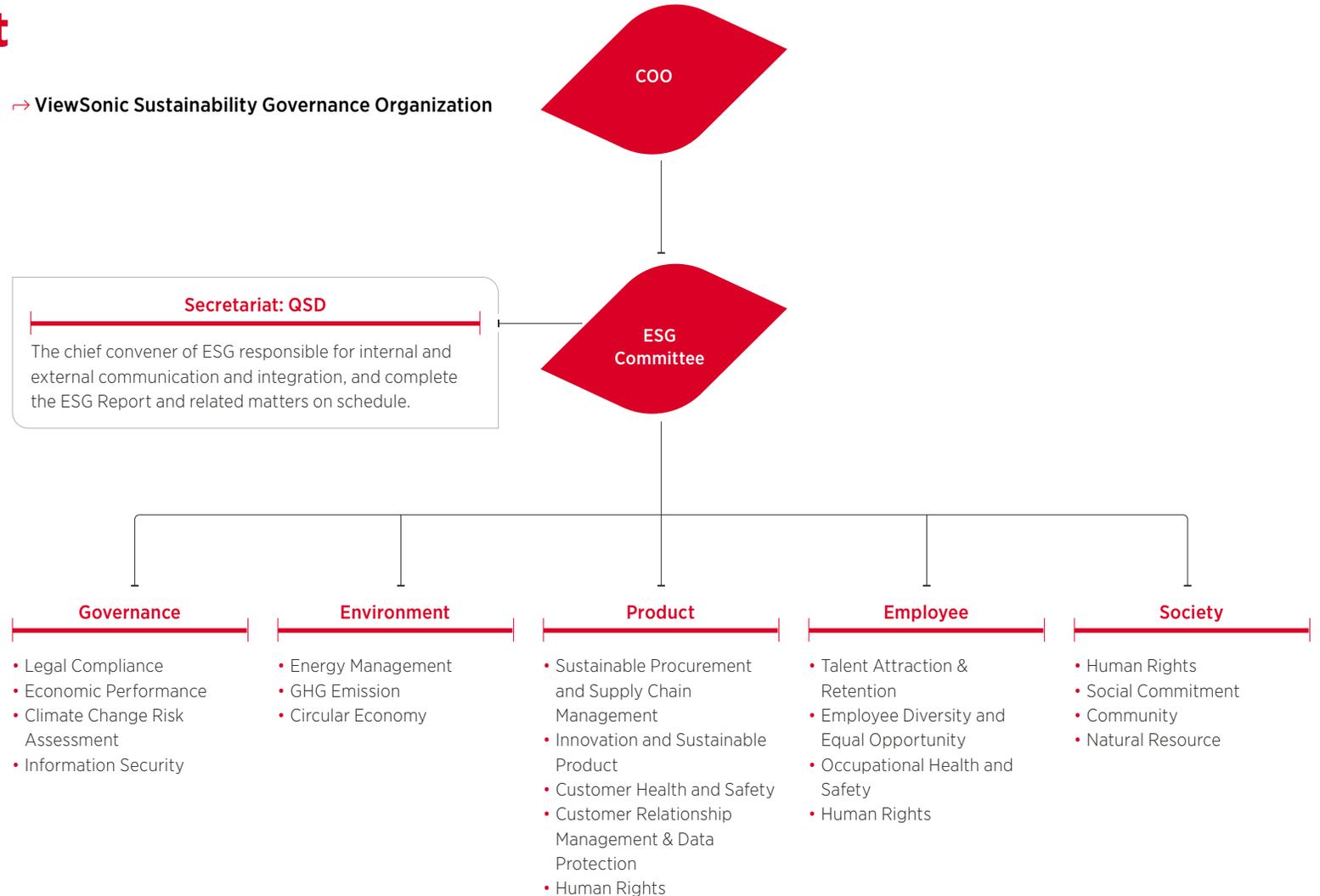
ESG Governance

ViewSonic established the Quality, Sustainability Development (QSD) as a dedicated department to coordinate ESG matters and integrate internal and external communication to facilitate the company's sustainable development.

The ESG Committee serves as ViewSonic's highest governance body for sustainability management. It is composed of the heads of each business unit, division, and regional office, with the Chief Operating Officer (COO) as the chair and the ESG department under QSD as the secretariat.

The committee convenes two meetings each year to discuss and review the performance and implementation of each working group, which includes governance, environment, product, employee, and society. In 2023, we held 2 sessions of ESG Committee meetings on 17 July and 30 November to report the annual performance and the strategic planning for the forthcoming years to the COO.

→ ViewSonic Sustainability Governance Organization



Code of Ethics

Our Code of Ethics outlines the guidelines by which we conduct business and expects all employees to adhere to. We value integrity, professionalism, and ethical conduct and expect our employees to maintain high ethical standards. Our employees have consistently demonstrated a commitment to creating an ethical workplace.

Embedding the Code of Ethics

The Code of Ethics guides our interactions with all stakeholders, including coworkers, customers, vendors, competitors, stockholders, and other members of the community.

Above all, our employees are dedicated to acting honestly, ethically, fairly, and legally in all areas of behavior. Under the guidance of the Global Chief Financial Officer (CFO), our Human Resources department ensures adherence to the Code of Ethics, including mandatory training for every new employee on their first day of orientation. New employees are asked to sign an acknowledgement of these policies, which is then placed in their personnel file.

Our employees are trained in the laws and regulations relevant to their role. Our employee policy prohibits any conduct that violates these laws and regulations, including anti-corruption policies, anti-trust laws, and other laws covering anti-competitive behavior.

To avoid conflicts of interest, ViewSonic avoids situations and relationships that may create real or potential biases among coworkers, between supervisors and employees, or between employees and outside parties, including family members. In certain situations, appropriate reassignments or the cessation of activities that may create conflicts may be required. Additionally, all ViewSonic purchases are made strictly based on merit and without favoritism. The products sold, sales prices, terms of sale, and any commercial relationships should be fully and accurately reflected in all invoices, agreements, and internal records.

Our Code of Ethics provides an explanation of our standards, requirements, and expectations in the following areas:

-  Fairness, respect, and non-discrimination
-  Fairness, accuracy, and compliance with applicable laws and regulation in all business activities
-  Financial integrity and prohibition of receiving bribes or other unethical payment of funds
-  Timely, accurate, and complete reporting of internal documents and external certifications
-  Protection and non-disclosure of any proprietary or confidential information
-  Compliance with laws in all countries in which we operate, including U.S. laws applicable to activities in foreign countries
-  Prohibition of any activities that could constitute a conflict of interest
-  Participation in professional, community, and charitable organizations or activities
-  Compliance with antitrust and trade regulation statutes
-  Environmental responsibility

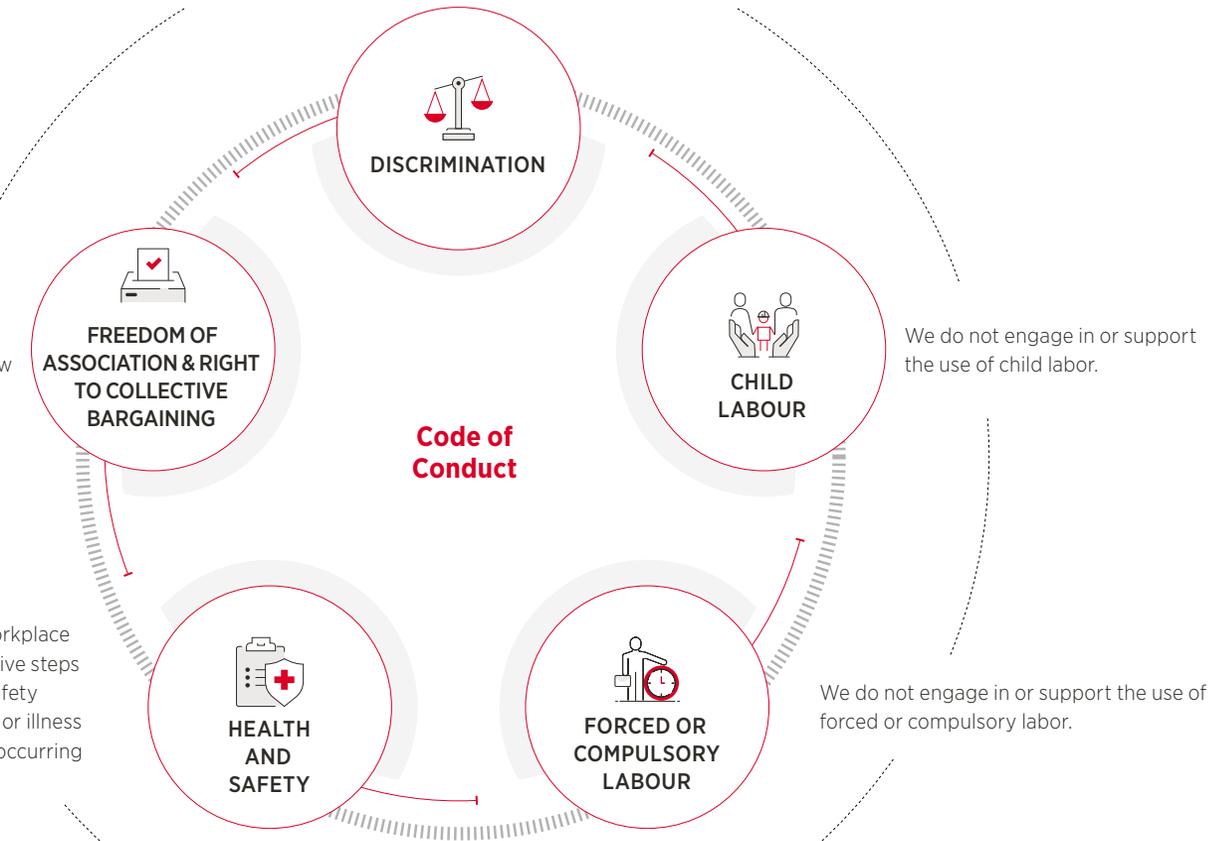
Code of Conduct

Our code of conduct is a set of standards guiding our company’s professional conducts on various aspects, e.g., international labor, social responsibility, and environmental issues.

We do not engage in or support discrimination in hiring, remuneration, access to training, promotion, termination, or retirement based on race, national or territorial or social origin, caste, birth, religion, disability, gender, sexual orientation, family responsibilities, marital status, union membership, political opinions, age or any other condition that could give rise to discrimination.

In situations where the right to freedom of association and collective bargaining are restricted under law, we shall allow workers to freely elect their own representatives.

We provide a safe and healthy workplace environment and shall take effective steps to prevent potential health and safety incidents and occupational injury or illness arising out of, associated with or occurring in the course of work.



Reporting Mechanism

Our customers benefit from a competitive marketplace; therefore, we are committed to promoting and protecting fair market practices through full compliance with all laws governing competition.

We have a zero-tolerance policy for violations of the Code of Ethics. Any violations are subject to immediate disciplinary action, which may include termination of employment. Employees are encouraged to report any suspected misconduct or violations of the Code of Ethics to their supervisors, Human Resources, or the Company’s Compliance Officer. Whistleblowers are protected under the Corporate Whistleblower Policy to ensure employees are safeguarded against potential repercussions.

Potential violations of this Code of Ethics related to accounting, auditing, internal auditing controls or disclosure practices can be reported by calling our Ethics Hotline. Complaints submitted through this confidential process will be presented to the Audit Committee of our Board of Directors on a regular basis.

We have designated a Compliance Officer who is responsible for administering the whistleblower policy. The Compliance Officer receives, collects, reviews, processes and resolves concerns and reports from employees and others regarding If any employee prefers not to discuss these sensitive matters with their own supervisor, they may instead discuss them with the Compliance Officer. The Compliance Officer will refer complaints submitted, as deemed appropriate or as required under the directives of the Board of Directors, to the Board or an appropriate Committee of the Board.

We maintain strict compliance with laws relating to competitive behavior. **In 2023, there were no significant fines or non-monetary sanctions related to anti-competitive behavior or violations of anti-trust and monopoly legislation. No legal actions were pending or completed against ViewSonic and no cases were brought through dispute resolution mechanisms.**

Human Rights Management

ViewSonic takes pride in its diverse workforce and is firmly committed to employment policies and practices based on the skills, abilities, and performance of our employees. We believe in providing equal employment opportunities to all individuals and do not discriminate against qualified applicants or employees based on race, color, religion, sex, pregnancy, national origin, ancestry, citizenship, age, marital status, physical disability, medical condition, sexual orientation, or any other characteristic protected by State or Federal law. We extend equal employment opportunities to qualified individuals with disabilities in accordance with the provisions of the Americans with Disabilities Act.

Non-Discrimination and Sexual Harassment

ViewSonic's policy ensures that all employees have a safe work environment that is free from unreasonable interference, intimidation, hostility, or offensive behavior from managers, coworkers, or visitors. Harassment in any form is strictly prohibited. Sexual harassment, as defined by federal law, includes unwelcome sexual advances, requests for sexual favors, or other verbal or physical conduct of a sexual nature when:

- Submission to such conduct is made a term or condition of employment;
- Submission to or rejection of such conduct is used as the basis for employment decisions affecting the individual; or
- Such conduct has the purpose or effect of unreasonably interfering with an individual's work performance or creating an intimidating, hostile or offensive work environment.

Embedding Human Rights/ Code of Conduct Commitment

Our code of conduct is introduced and managed by the Human Resources Department and is detailed in the Employee Handbook. All new hires receive orientation training that covers human rights-related issues such as confidentiality, IT policy, safety, and a review of our code of conduct and code of ethics. We conducted orientation training sessions almost every week in 2023 and will continue to maintain them for all new hires regarding human rights-related issues. In the event of a code of conduct violation, employees can report to the Human Resources Department.



Caption: Workplace Bullying Prevention



Caption: Harassment Prevention

→ Human Rights and Code of Conduct Awareness Training

ViewSonic America

Training Topic
Harassment prevention

Audience
All employees

Duration (min)
120

Frequency
Every year

ViewSonic Europe

Training Topic
Code of Ethics and Company Conduct Policy covered in onboarding and explained in the policy on our intranet

Audience
All employees

Duration (min)
30 min for new hires; 15 min for all employee

Frequency
Every week when there are new employees on board; every year renewal for all employees

ViewSonic China

Training Topic
Code of Ethics and Company Conduct Policy in new employee training

Audience
New employees

Duration (min)
30 min

Frequency
Every month for new hires

ViewSonic Asia Pacific

| Training Topic | Audience | Duration (min) | Frequency |
|---|-------------------|----------------|---------------------------------------|
| (1) Code of Ethics and Company Conduct Policy (2) Workplace Harassment and Bullying Training | All new employees | 30 minutes | When there are new employees on board |
| Harassment Prevention | All employees | 150 | Every year |
| Workplace Bullying Prevention | All employees | 150 | Every year |
| Employee Grievance Procedure | All employees | 5 minutes | Every year |

ViewSonic Europe is also committed to combatting slavery and human trafficking and not to engage in or support any use or practice of child labor or any forced or compulsory labor (The “Prohibited Act”). The Code of Conduct requires us to treat all personnel with dignity and respect. We shall not engage in or tolerate the use of corporate punishment, mental or physical coercion or verbal abuse of personnel. No harsh or inhumane treatment is allowed. The Code of Conduct further requires us to respect the rights of personnel to a living wage and ensure that wages for a normal work week, not including overtime, shall always meet at least legal or industry minimum standards. Wages shall be sufficient to meet the basic needs of personnel and to provide some discretionary income.

ViewSonic America has adopted the code of conduct in compliance with Federal & California Labor Laws and met the elements of the SA 8000 standard for human rights, and our Taipei office has been SA 8000 certified since 2010.

Grievance Procedure

The Company encourages any employee who believes they have been a victim of prohibited harassment to pursue a complaint under this Equal Employment Opportunity (EEO) complaint procedure. Employees who file complaints or provide information are protected by law from employer retaliation.

- An employee who believes they have been subjected to harassment or discrimination should first report it to their supervisor or manager.
- A complaint may be made verbally or in writing to the employee's immediate supervisor/manager or any Human Resources representative.
- Managers or supervisors who become aware of such situations must immediately report them to Human Resources Management.
- When an EEO complaint is filed, Human Resources Management should be notified for investigation.
- Upon completion of the investigation, Human Resources Management will issue a decision signed by them. The decision will include findings of facts based on the investigation and, if the complaint is found to be justified, the remedy.
- All documents related to an EEO complaint will be maintained separately in the Human Resources office and not combined with the complainant's personnel file.

All investigations will be conducted as expeditiously as possible. In the event of an investigation involving harassment, all personnel must cooperate, assist, and maintain confidentiality. Any employee found responsible for illegal harassment or discrimination will be subject to appropriate discipline, which may include termination. The severity of the disciplinary action will be based on the circumstances of the infraction.

ViewSonic does not discriminate against individuals based on race, sex, age, political affiliation, religion, and disability status. We comply with the local minimum age requirements, local regulations, and other relevant provisions. **There were no incidents of human rights violation cases brought against ViewSonic during 2023.**



→ Human Rights Principles follow the SA 8000 Standard:

| Human Rights Elements of the SA 8000 Standard | Description |
|--|--|
|  Child Labor | We do not engage in or support the use of child labor. |
|  Forced or Compulsory Labor | We do not engage in or support the use of forced or compulsory labor. |
|  Health and Safety | We provide a safe and healthy workplace environment and shall take effective steps to prevent potential health and safety incidents and occupational injury or illness arising out of, associated with or occurring in the course of work. |
|  Freedom of Association and Right to Collective Bargaining | In situations where the right to freedom of association and collective bargaining are restricted under law, we shall allow workers to freely elect their own representatives. |
|  Discrimination | We do not engage in or support discrimination in hiring, remuneration, access to training, promotion, termination or retirement based on race, national or territorial or social origin, caste, birth, religion, disability, gender, sexual orientation, family responsibilities, marital status, union membership, political opinions, age or any other condition that could give rise to discrimination. |
|  Disciplinary Practices | Prohibit physical abuse, harassment or the threat of either |
|  Working hours | Comply with labor laws, we shall arrange employees' working hours and leaves reasonably |
|  Remuneration | We provide above the minimum wages and benefits required by local law, wages that are sufficient to meet basic needs & provide discretionary income. |

Industry and Community Association Memberships

We proactively participate in many industry-related associations to share trends and information in pursuit of a sustainable future. We are actively engaged with the following organizations:

Industry-related associations

- Brea Chamber of Commerce
- AVIXA Corporate Members
- Video Electronics Standards Association (VESA)
- American Chamber of Commerce – Taiwan
- British Educational Suppliers Association (BESA)
- HDBaseT
- Crestron
- Multi Academy Trust Association (MATA)

ViewSonic America Initiatives

- California Department of Toxic Substances Control
- California's Department of Resources Recycling and Recovery (CalRecycle)
- Canadian Stewardship Service Alliance
- Connecticut Department of Environmental Protection
- Éco Enterprises Québec (EEQ)
- Government of the District of Columbia, Department of Energy & Environment
- Hawaii Department of Health, Solid and Hazardous Waste Branch

- Interstate Mercury Education & Reduction Clearinghouse (IMERC)
- Illinois Environmental Protection Agency
- Indiana Department of Environmental Management, Electronic Waste Program
- Maine Department of Environmental Protection, Bureau of Remediation & Waste Management
- Maryland Dept. of Environment Waste Management Administration, Recycling & Operations Program
- Michigan Dept. of Environmental Quality, Office of Waste Management and Radiological Protection
- Minnesota Department of Revenue
- Missouri Department of Natural Resources, Hazardous Waste Program
- New Jersey Dept. of Environmental Protection, Solid and Hazardous Waste Mgmt. Program, Bureau of Recycling and Planning
- New York State Department of Environmental Conservation, Division of Materials Management
- North Carolina Division of Pollution Prevention and Natural Resources
- Oklahoma Department of Environmental Quality, Land Protection Division

- Oregon Department of Environmental Quality
- Pennsylvania Department of Environmental Protection, Bureau of Waste Management
- Rhode Island Department of Environmental Management, Office of Management Services
- Resource Productivity & Resource Authority Ontario Canada
- South Carolina Dept. of Health and Environmental Control, Office of Solid Waste Reduction and Recycling
- Texas Commission on Environmental Quality, Pollution Prevention and Education
- Utah Solid & Hazardous Waste Control Board, Division of Solid and Hazardous Waste
- Virginia Department of Environmental Quality, Division of Environmental Enhancement
- Vermont Department of Environmental Conservation, Waste Management & Prevention Division, E-Cycles Program
- Washington State Department of Ecology, Waste 2 Resources Program
- Wisconsin Department of Natural Resources, Waste & Materials Management Program
- West Virginia Department of Environmental Protection, Rehabilitation Environmental Action Plan (REAP)

ViewSonic Europe Initiatives

- Alba Elektro-Elektronik Recycling (Alba) in Germany
- CITEO in France
- Corepile in France
- Ecologic in France
- El-Kretsen AB Recycling in Sweden
- Fti in Sweden
- Elkar (ICT) Recycling in Finland
- Rinkiin in Finland
- Landbell AG für Rückhol-Systeme in Germany
- Responsible Minerals Initiative (RMI) Partner Membership
- RETELA, s.r.o. Recycling in Czech Republic
- Ekokom in Czech Republic
- ERP UK Ltd in UK
- FUNDACIÓN ECOTIC in Spain
- Stichting-open in Netherlands
- Stibat in Netherlands
- Consorzio ERP Italia in Italy
- ERP in Poland

06

OUR INNOVATION



ViewSonic





Projector

- 100% of our LED and laser (lamp-free) projectors use mercury-free light sources.
- We are the first projector brand to receive Low Blue Light accreditation for eye protection, certified by TÜV SÜD.
- We have comprehensively introduced high brightness LED technology for business and education projectors.
- LS740W passed the TCO Gen 9 pre-test, the first DLP projector compliance with TCO.
- We are the first projector brand to receive certifications as “Designed for Xbox”.
- In 2023, new laser projectors adopt 3rd generation laser phosphor technology enhancing brightness by 20% and achieving better luminous efficiency, all while being 32% more compact and more accessible than the previous generation.



Monitor

- 61% of our 2023 total models are EPEAT compliant, and 76% of our 2023 total models are Energy Star compliant.
- We have a total of 15 TCO Certified Generation 9 monitors.
- VP2786-4K is the industry-first professional monitor with a built-in color calibrator.
- Our color blindness feature algorithm enables individuals with color blindness to successfully identify color differences at about 90%, which is about 20% higher than conventional color filters.
- We have a total of four EPEAT Gold certified models.
- We introduced halogen-free products with IFP105S, VG2448a-2, VG2748a-2 and VG3456C.



Large-Format Display

- 100% of our LFD models meet Energy Star requirements, and 100% of our LFD models are EPEAT compliant in 2023.
- In addition to the IFP62 series, IFP50-5 series, IFP33 series and CDE30 series have all been awarded with the EPEAT Silver Certification in 2023.
- 100% of our LFD models have flicker-free and blue light filter functions.
- IFP50-5, IFP33 and CDE30 are all registered EPEAT Silver in 2023.
- IFP52-1C series are certified in TGM, our first LFD TGM models.



myViewBoard

- myViewBoard Manager allows IT management of ViewSonic devices with a simple dashboard and turns the ViewBoard into a versatile digital signage.
- myViewBoard vCast wirelessly broadcasts contents of your computer, tablet, or smartphone screens to ViewBoard displays.

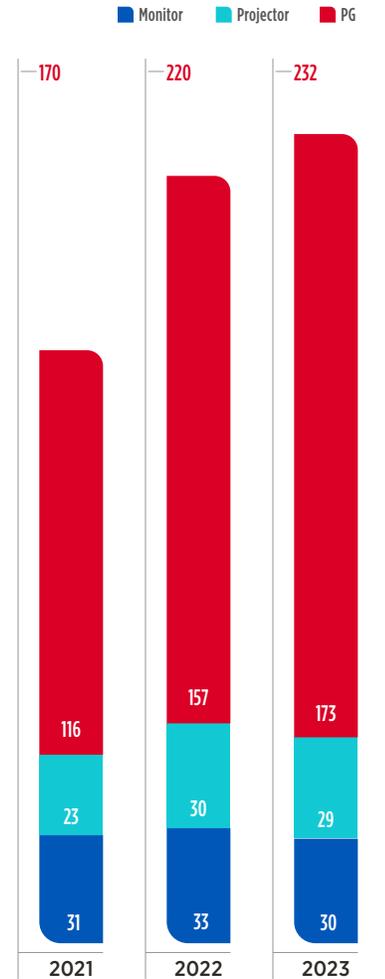
Product Innovation

Sustainability is not just a buzzword or an afterthought for us; it is a priority that is integrated into every aspect of our operations. We consider sustainability at every stage of our product lifecycle, from development and production to customer use and end-of-life disposal. The health of our planet is crucial for the sustainability of all life, including humans. Pollution and climate changes pose significant threats to clean water supplies, livelihoods, wildlife, and security. Our customers value sustainability, and so do we. We believe that superior product design requires careful consideration of the environment. As sustainability is a core value at ViewSonic, we strive to develop display solutions that contribute to a better world and build a brand that both we and our customers can take pride in.

Our medium-term innovation program, TOTAL SOLUTION, focuses on software development and system integration. It aligns with our product strategic direction, which emphasizes user-friendly designs and enhanced energy efficiency for our core display products. We are dedicated to advancing technologies that offer user-friendly functions and prioritize environmental and user health protection. We continue to invest in product development and increase the number of product development personnel each year to drive innovation.

Our Strategic Innovation vision is to expand globally, enter new markets, and reach new channels. We leverage our success in the desktop monitor market to develop leading display technology solutions. We strive to deliver market-leading and innovative products while driving efficiency in our operating model. We collaborate with third parties for user research, wireframe development, user interface flow, graphical user interface design, and customize motherboard design. Our next step is to establish an in-house team capable of handling all these tasks. We measure our innovation success through awards and recognitions. Please refer to our [Recognition & Success](#) section for details.

→ Product Development Headcounts by Product Line



Product Design Consideration

We develop and design our products with three key considerations in mind: 1) User experience, 2) Eco-friendly, and 3) Human well-being. When designing our monitors, projectors, ViewBoards, commercial displays and myViewBoard, we ensure that the lifecycle of the products is eco-friendly and incorporate features that have a lower impact on human well-being. We create solutions for businesses and education with user experience as a priority.

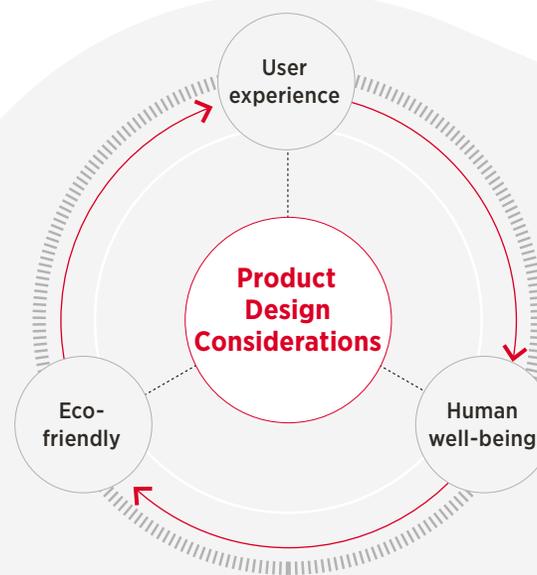
Below are the eco-friendly elements we consider during product innovation and design:

- We evaluate the sourcing of components used in the product or service.
- Our product contents comply with RoHS regulations to minimize environmental and social impacts.
- The labeling on our products adheres to safety standards (NRTL, LVD, NOM, S-Mark) for usage safety.
- We ensure proper disposal practices and adherence to environmental and social impact regulations. (WEEE)
- We incorporate the use of post-consumer recycled materials.
- We design our products to be upgradeable, extending their longevity.

All our products are designed for ease of disassembly and recyclability. External enclosures, sub-enclosures, chassis, and electronic subassemblies can be easily removed using commonly available tools, by hand, or through automated processes used by recyclers.

To effectively communicate with our users, safety and eco-design information can be found on our system rating labels, cartons and/or quick start guides (QSG). Furthermore, our user manuals provide details on global compliance information and include warnings related to product use.

→ ViewSonic Product Design Considerations



Example of ViewSonic Product Design Considerations: Projector Case

When designing a projector, we consider the potential health concerns related to exposure to intact or broken lamps. Fortunately, we have found that the presence of mercury in the atmosphere resulting from lamp breakage poses no significant risk to individuals. Nonetheless, we innovate eco-friendly solutions that extend the lifespan of our products or incorporate environmentally friendly features/materials. We also ensure that we provide information necessary for the proper disposal of lamps containing mercury in accordance with local, state, or federal laws. Additionally, we offer a recycling program for users to return the product to us for safe disposal.

Example of innovation: Large-Format Display (LFD)

Our goal with LFDs is to develop international digital innovation in education through ViewBoard and myViewBoard. We collaborate with educators in Taiwan to help them transition from traditional teaching methods to digital teaching methods using educational technology.

Our Presentation Group has established a product development team that focuses on touch experience, electrical engineering, energy efficiency with low blue-light emissions, and user-friendly interfaces. This team leads the way in developing innovative technological solutions for Large-Format Display products. To advance our touch electronic engineering technology, we challenge conventional thinking and design original models with higher entry barriers, such as Main Board (MB) or Input and Output design (I/O design), while enhancing energy-efficient functions.

Our Presentation Group has been increasing investment in product development resources annually from 2018 to 2023. Our teams are dedicated to offering solutions in area such as creating the ViewSonic education Ecosystem, providing energy-efficient solution, using environmentally friendly packaging, and developing technologies to protect customers' eyes.

User Experience

As an innovator and visionary, we have consistently helped people “See the Difference” with our portfolio of products, which includes Monitors, Projectors, and Large-Format Displays such as Digital Signage. We combine these products with class-leading Software and Services. To stay ahead of the digital transformation trends worldwide, we have expanded and diversified our business using our expertise in visual technology across educational, enterprise, consumer, and professional display markets. Our myViewBoard Team is responsible for driving innovation within our company.

Our innovation team focuses on different products for various verticals. The team consists of experts from different fields who research and study user experience (UX) and user interface (UI) resources. They incorporate software and app reviews into hardware designs, advance touch solutions such as Infrared (IR), In-Glass IR, ITO Projected Capacitive (PCAP), Metal Mesh PCAP, SNW PCAP, In-Cell PCAP, and conduct research on touch electronic engineering. In the post-COVID era, our team has also launched the latest immersive 3D virtual environment for educational purposes. This not only bridges the urban-rural gaps, but also enhances the learning experience in the classroom.



ViewBoard/myViewBoard

Our ViewBoard series and myViewBoard Ecosystem provide interactive capabilities for classrooms and enterprises. The embedded software supports content sharing and digital whiteboard annotations for collaboration.

Our goal is to become No. 1 provider capturing the main market share in Interactive Flat Panels (IFP) by offering users the best touch experience, the most innovative touch solution, and the most energy-efficient core displays. Our ViewBoard has received numerous awards, including the Back to School Awards of Excellence by Tech&Learning, Reseller Choice Awards - Best Interactive Digital Display by eChannelNews, and EdTech Breakthrough Award by EdTech. Please refer to our [Recognition & Success](#) section for a complete list of awards.

Within the myViewBoard platform, we have implemented dashboards that allows IT administrators and building managers to gather business intelligence and gauge usage metrics such as scheduling on/off, meeting room light brightness, air conditioning, and social distancing measures.

Our wireless collaboration displays are equipped with sensors that report air quality. To more efficiently maintain and ensure optimal performance with minimal energy waste for our ViewSonic hardware devices, we have developed myViewBoard Manager, our device management solution.

Our ViewBoard and myViewBoard solutions have helped educators adapt to changing technology and transition from traditional analog teaching methods to new digital teaching methods. Our innovation does not stop there. We collaborate with academic institutions to study ergonomics and user behaviors in school environments for product innovation.

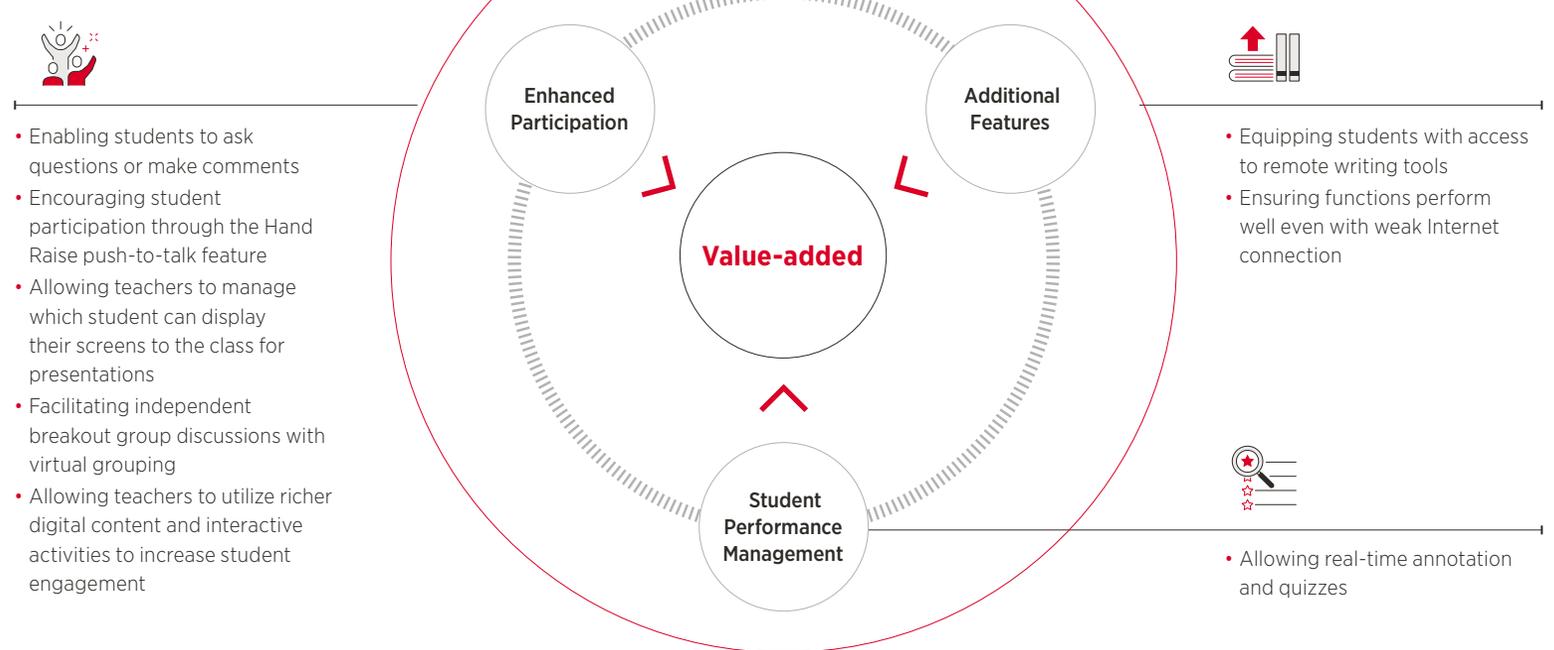
Our customer-centric approach to solution development is key to our product's success.

myViewBoard Classroom

We have made it our mission to develop a hybrid teaching tool that offers teachers the capabilities to continue inspiring their students with engaging lessons regardless of isolation. With myViewBoard Classroom, ViewSonic stands at the frontline to keep education running during hard times.

The table below highlights the features that make myViewBoard Classroom a glue that holds society together. We aim to leverage our technological expertise to be part of the solution during this outbreak.

→ myViewBoard Classroom features



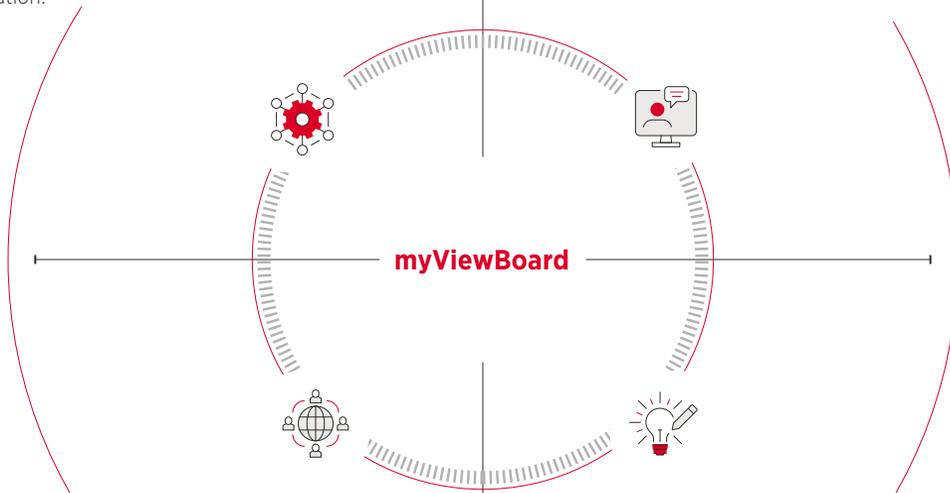
ViewSonic has dedicated in a wider application of myViewBoard since the COVID-19 pandemic. In 2023, We are more passionate about integrating device management and teaching software into the education market.

Professional Development

ViewSonic has a team of professional trainers who are committed to making sure schools and teachers are successful with ViewSonic ViewBoard interactive flat panels and myViewBoard software. Throughout the pandemic, the ViewSonic PD team has conducted numerous trainings to schools across the globe virtually and in-person, which comply to local safety protocols, to ensure teachers are well trained on ViewSonic technology so they are ready to teach regardless of their location.

Digitization of teaching materials

myViewBoard software suite is an ecosystem of tools which helps teachers bring their teaching to the next level, all in a digital way. Teachers can now build lesson plans, manage students in remote settings and create collaborative teaching environments through features like digital whiteboard, screen sharing and huddles. This has been a very powerful tool as we went through remote learning and now transitioned back to in-person instructions. myViewBoard ecosystem will be making improvements and deploying new features on a regular basis.

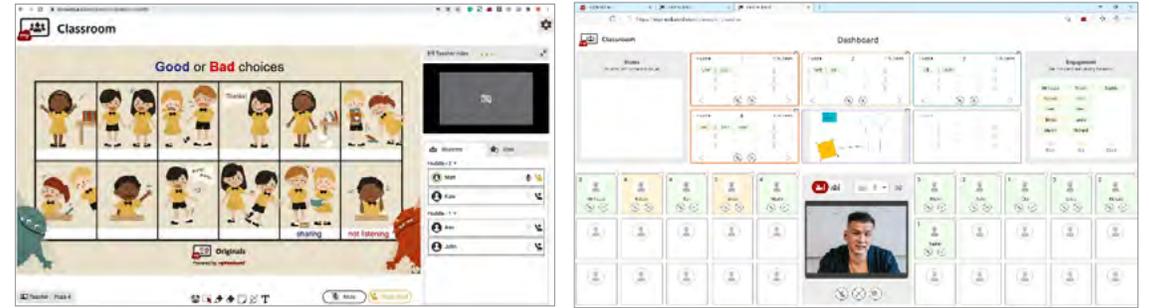


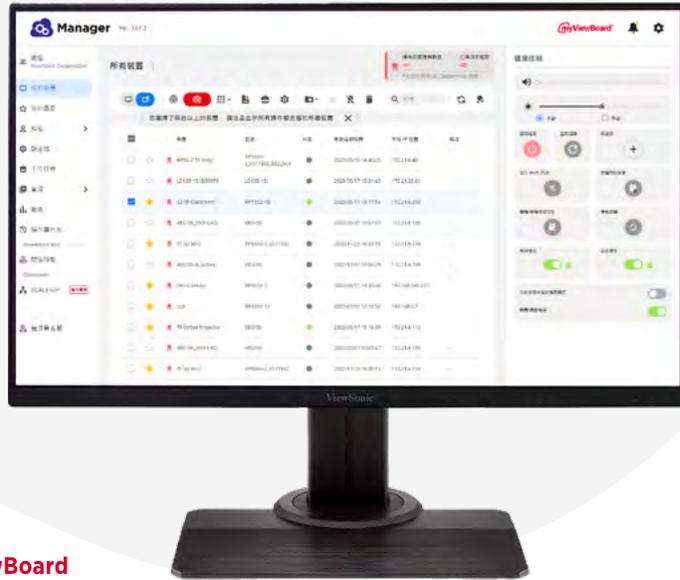
Webinars to Reseller Community

ViewSonic channel marketing teams organized regular virtual webinars for our reseller communities during the pandemic to help them stay on top of the latest trends in ViewSonic product offerings and market trends in such WFH and Collaboration spaces.

Future Plan

ViewSonic will continue to develop the education ecosystem and provide advanced software products and features, enriching learning efficiency through interactive class features and dynamic materials.





Remote management for ViewBoard

myViewBoard Manager is not only an IT management for ViewSonic devices with a simple dashboard, but also a tool capable of turning the ViewBoard into a versatile digital signage through media management. With myViewBoard Manager, the entity admin can remote control: ViewBoard volume, power off, restart, input source, add Wi-Fi SSID, auto firmware update, screen lock, allow installation of unknown apps, and turning the screen on or off. In addition to remote controlling, myViewBoard Manager provides data collection as another feature. The main collected data includes total managed device, total managed device entity, device model, remote-controlled function ranking, active device trend, etc.

myViewBoard vCast

From the conference room to the classroom, vCast wirelessly broadcasts contents of your computer, tablet, or smartphone screens to ViewBoard displays. The Moderator Mode empowers teachers to stay in command during presentations while enhancing student participation by allowing 4-split screens or broadcasting a student's screen to the rest of the classroom. Teachers may ensure lesson content stays appropriate and students' focus are undivided by previewing participants' screens before enlarging them on the ViewBoard, or discreetly hiding off-task students' screens. vCast is tailored for the hybrid workplace and compatible with Windows, Mac, Android, iOS, Linux and Chrome operating systems, allowing attendees to wirelessly cast to a ViewBoard. Additionally, vCast allows for one-page multi-tasking and a display group touch feedback and annotation feature.

Monitor

4K OLED Portable Monitor

Featuring state-of-the-art ergonomic design, the ViewSonic® portable monitors are the perfect setup for your changing work environment. With a multiple input connector design and USB-C single-cable connectivity, the office will no longer be the only option for work. Now you can bring your portable monitor anywhere and make your work environment more flexible. In addition to ViewSonic® docking monitors, VX1655-4K-OLED enhanced display resolution to provide user vivid image with high resolution.

Specifically, the VP16-OLED is a portable monitor with Pantone Validated and factory calibrated monitor to deliver richer color uniformity and enhanced details. The VP16-OLED has a flexible and foldable ergonomic stand that provides easy height adjustments for the perfect viewing angle in a variety of environments. The monitor itself is also tripod-ready with a detachable monitor hood integrated into the stand so that the display can be used as a high-quality photo or video preview screen for fine adjustments in the field. Further enhancing the viewing experience, the monitor hood serves as a protective screen cover and a shading hood for a “dark room” effect.



Docking Monitor with RJ45 and USB-C

Experience seamless connectivity and a clutter-free workspace with the ViewSonic VG3456A, a 34" built-in docking monitor featuring RJ45 and dual USB-C ports. The RJ45 ethernet ensures a secure and reliable internet connection, while the USB-C provides video, audio, data, and up to 100W power delivery to connect and charge your laptop or device. The second USB-C port with 15W charging capability enables you to quickly charge your phone or connect additional USB-C devices such as keyboard or mouse.

Improved Refresh Rates and Dual USB-C and Ethernet Connectivity

With monitors, we have also made gaming model improvements from 100Hz to 180Hz to provide high refresh rates supporting smooth visuals and minimal input lag with the Omni VX2728J. The hyper-responsive 180Hz refresh rate ensures smooth and flawless visuals that provide an immaculate gaming experience and pristine video editing process.

In addition, VG3456a is a docking monitor with an integrated docking station with dual 100W and 15W USB-C ports and ethernet connectivity. This effectively reduces cable clutter as it serves as a comprehensive hub for peripheral charging, data transfer, and network connectivity. The USB-C port allows for seamless data, video, and audio transfer, along with robust 100W power delivery to charge your laptop. To add on, productivity and security is enhanced by the built-in 10/100/1000 Mbps gigabit Ethernet port (RJ45) ensuring unmatched network speed and stability. The monitor has also upgraded from offering 75Hz to 100Hz refresh rate, elevating the viewing experience to immersive excellence.



VX2728J

180Hz Refresh Rate Gaming Monitor

In the world of gaming monitors, the dream of seamless visuals and tear-free screens has often been overshadowed by high price points. In 2023, ViewSonic changed the game with the launch of 180Hz monitors. Going beyond mere performance, these monitors prioritize eye comfort and innovative features at a more affordable price point, making high-quality gaming accessible to a wider audience.

Projector

Designed for Xbox Certification

There are a total of 4 models (X1-4K, X2-4K, PX749-4K, LX700-4K) certified by Microsoft Xbox as "Designed for Xbox" products. It is worth noting that ViewSonic is the first projector brand to get D4X certificates on its products. Furthermore, the M10 model has concluded its phase in RGB laser technology to achieve BT.2020 color gamut. The unmatched color performance with 100% BT.2020 delivers an unparalleled theater-like audiovisual performance in a compact design.



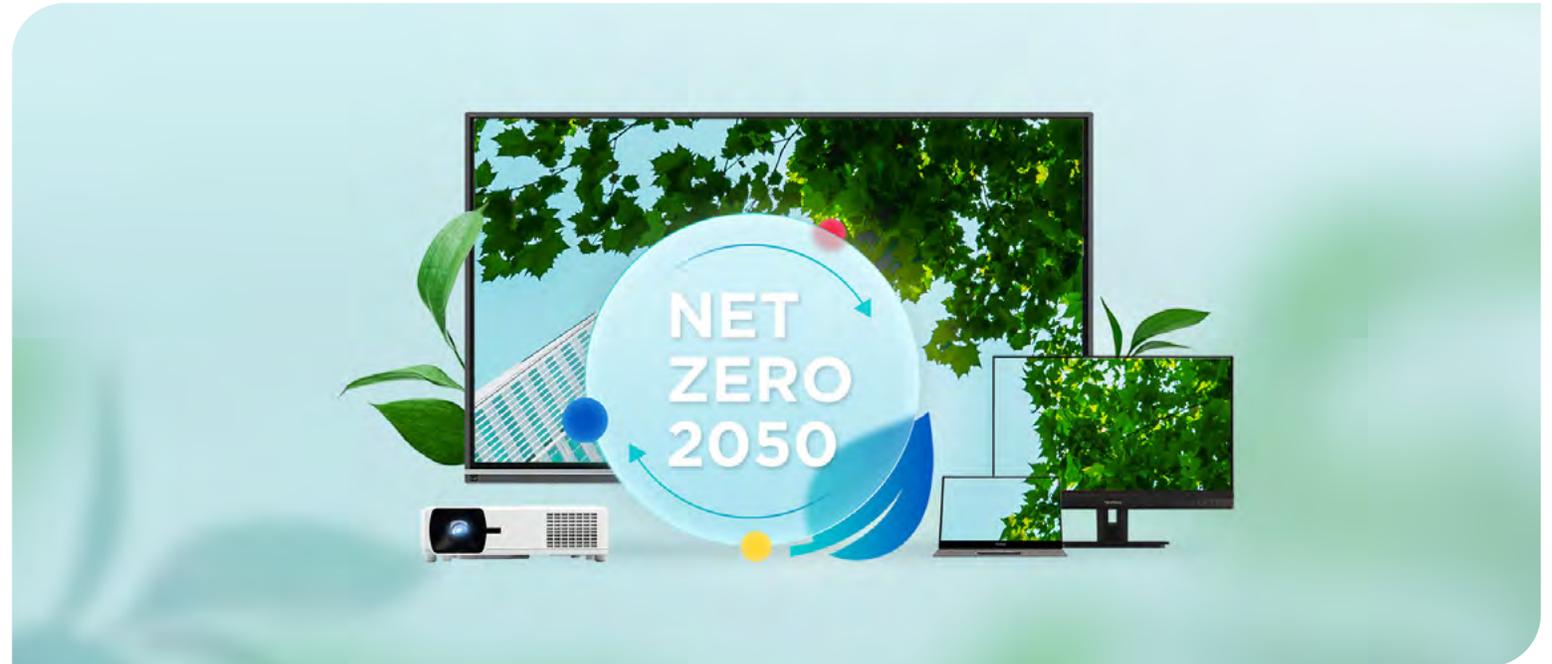
Eco-friendly

We are committed to delivering environmentally friendly products with energy-efficient features and recyclable components. Our key environmental priorities include reducing both energy usage and electronic waste, and all ViewSonic products are developed in accordance with our environmental policy. We share our energy efficient designs in this section, and we share electronic waste progress in [Committed to Our Environment](#).

Improving the energy efficiency of our monitors, LFD, and projection products is a key focus of our environmental initiatives, and we lead by example. We're proud to be the first display brand to offer a complete line of energy-efficient LED displays and we employ environmentally responsible manufacturing practices. We consider environmental protection and innovate energy conservation solutions on our products.

To fulfill this vision, ViewSonic has strategically defined key commitments targeting SDG No.4, 12, and 15. At the core of these commitments lies ViewSonic's pledge to achieve a substantial 42% reduction in its greenhouse gas (GHG) emissions by 2030 and to reach net-zero GHG emissions by 2050. These ambitious targets align with the Paris Agreement's overarching objective of limiting global warming to no greater than 1.5°C above pre-industrial levels through achieving net-zero global greenhouse gas emissions by 2050.

In the pursuit of reducing environmental impact, ViewSonic's series of ViewBoard interactive displays are designed with recycled materials and incorporate energy-saving features. The Carbon Footprint of ViewBoards has fallen by up to 24.43% compared to the previous generation. These interactive displays are registered with EPEAT® and certified by ENERGY STAR® 8.0, signifying that the devices meet high environmental



performance criteria for product longevity, circular design, and energy efficiency. Each ViewBoard also comes with a comprehensive report detailing its carbon emissions and overall environmental footprint.

Taking this environmental commitment further, ViewSonic has established a five-year goal to expand its range of lamp-free projectors to 70% and reduce the production of lamp-based projectors to 30%. This initiative aims to promote lamp-

free projectors, offering higher energy efficiency with lower power consumption. Importantly, the lamp-free light source eliminates the need for frequent lamp replacement and avoids exposing the toxic mercury contained in traditional projector lamps to the environment. In doing so, ViewSonic not only prioritizes sustainability but also provides users with cutting-edge technology that aligns with a greener and more eco-friendly future.

Case with EPEAT

The Electronic Product Environmental Assessment Tool (EPEAT), which was published by US EPA and IEEE 1680 since 2003, revised to 2018 version, which introduced the concept of post-consumer recycled plastic or bio-based plastic, which will be our important target in the future. Our products registered with EPEAT can be found on the [EPEAT website](#). In 2023, we have 11 new EPEAT monitor models, achieving 61% of our monitor products EPEAT certified. 24% of our LFD models are also EPEAT certified this year.

→ Number of EPEAT Certified Monitor and Large-Format Display Models

| Product | Monitor | | | LFD | | |
|-------------------|---------|------|------|------|------|------|
| | 2021 | 2022 | 2023 | 2021 | 2022 | 2023 |
| # of EPEAT models | 67 | 76 | 87 | 11 | 20 | 33 |
| # of total models | 136 | 137 | 142 | 58 | 79 | 33 |
| % of EPEAT model | 49% | 55% | 61% | 19% | 25% | 100% |

Note: LFD includes Interactive Flat Panel & Commercial Display models; trolley, PC, and accessory are excluded from the data

EPEAT Gold Level Achievement

There are 3 levels in the EPEAT rating system: Bronze, Silver and Gold. Products labeled with the gold certification are regarded as the most sustainable compared to the others as they must meet all required criteria and 75 - 100% of the optional points from the rating system. To meet the EPEAT Gold criteria, ViewSonic acquired ISO 45001 and ISO 50001 certification in 2021 and set the goal of 100% of all Tier 1 suppliers being certified with ISO 45001 in 2022 & ISO 50001 in 2024. To achieve these goals, we invested in materials with less environmental impact, such as halogen-free PCB, safer flame-retardant chemicals on cables and established due diligence and best practices for Conflict Minerals.



In 2023, VG2448a-2 and VG2748a-2 were upgraded from EPEAT Silver to Gold, joining VG2455 and VG2755 in a EPEAT Gold certification. In addition, by building take-back service in Australia and Netherlands, we are now able to register EPEAT products in the two countries as well.



VG3456a / VS19568

Product Summary:

| | |
|----------------------------|---------------|
| Product Type: | Monitors |
| Registered in: | United States |
| Manufacturer: | ViewSonic |
| EPEAT Tier: | Gold |
| Registration Date: | 2023-11-27 |
| Product Status: | Active |
| Universal Product Code(s): | 766907022483 |

COMPUTERS & DISPLAYS



VG2448a-2 / VG2448a-2B / VG2448a-H2 / VS18980

Product Summary:

| | |
|----------------------------|---------------|
| Product Type: | Monitors |
| Registered in: | United States |
| Manufacturer: | ViewSonic |
| EPEAT Tier: | Gold |
| Registration Date: | 2022-08-05 |
| Product Status: | Active |
| Universal Product Code(s): | 766907014693 |

COMPUTERS & DISPLAYS



The products featured on this page are our [VG3456a](#)(left) and [VG2756-2K](#)(right), which are Energy Star plus EPEAT compliant. To learn more about the products, please click on the model's name above for details.



The leader in the Interactive Flat Panel Industry – IFP EPEAT Silver Certification

“ViewSonic leads the way with our innovation in interactive displays, with functionality, product design and sustainability in mind”. In 2022, our next-generation ViewBoard 62 series has been awarded EPEAT Silver Certification, which is the highest environmental rating achieved by any interactive flat panels currently on the market. ViewBoard 62 series excels in categories of energy consumption, supply chain carbon emissions, and end-of-life management. Furthermore, it scored full points on the optional criteria of “life cycle assessment and carbon footprint” and “corporate social responsibility”. ViewSonic not merely provides products that meet the user’s diverse needs, but also provides products that can lead to better environmental outcomes and benefit the broader community. In addition to IFP62 series, IFP50-5 series, IFP33 series and CDE30 series are all registered as EPEAT Silver in 2023.



EPEAT Climate +

EPEAT Climate+ was created for electronics brands to design, manufacture and promote products that reflect their commitment to addressing climate change. It is also a means to reach institutional purchasers looking to track their climate change commitments through procurement. EPEAT has launched this designation on September 30, 2023 to help manufacturers directly demonstrate their climate change mitigation efforts to significant buyers, as well as the larger stakeholder community.

There are 6 criteria for EPEAT Climate+: Public and Third-Party Verified Product GHG Disclosures, Energy Efficient Upstream Manufacturing Processes, Science-Based GHG Reduction Targets, Sourcing of Electricity from Renewable Energy Sources, High global warming potential chemicals in manufacturing (F-GHGs) and Product Energy Efficiency Standards. Other than the SBT validation scheduled in February 2024 and the 12-month period renewable electricity usage ready in April 2025, ViewSonic has been compliant with all other criteria that are under the Conformity Assurance Body (GEC CAB) reviews.

In addition to the IFP62 series, IFP50-5 series, IFP33 series and CDE30 series have all been awarded with the EPEAT Silver Certification in 2023.

Case with Energy Star

Our LCD monitors and LFD are Energy Star compliant. Energy Star is a U.S. Environmental Protection Agency voluntary program and is an international standard for energy efficient consumer products. It has strict requirements on both operation and standby power consumption for display products.

A. Monitors

To improve power efficiency, engineers improve panel structure, improve electric and firmware design to achieve Energy Star requirement. We pay high attention to the energy consumption of our products on consumers' behavioral model. We continue to improve our monitor and Large-Format Display power efficiency through system optimization. In 2023, 76% of our monitor (108 of 142 models) were Energy Star certified, and 0.3% of power efficiency improved from 435 nW/resolution/inch to 433 nW/resolution/inch on Energy Star monitor (exclude gaming and power charge monitor). For 24" LCD Monitor in 2023, VS2447M has 5% less energy consumption than previous generation, VA2459-smh; 27" LCD Monitor in 2023, VA2715-MH has 10% less energy consumption than previous generation, VA2759-smh; 32" LCD Monitor in 2023, VS19437 has 16% less energy consumption than previous generation, VP3256-4K.

→ Number of Energy Star Certified Monitor Models

| Product | Monitor | | |
|-------------------------|---------|------|------|
| | 2021 | 2022 | 2023 |
| # of Energy Star models | 90 | 95 | 108 |
| # of total models | 136 | 137 | 142 |
| % of Energy Star models | 66% | 69% | 76% |



The products featured on this page are our [V2786-4K](#) (top) and [IFP8662](#) (bottom) models, which are Energy Star and EPEAT compliant. To learn more about the products, please click on the model's name above for details.





B. Large-Format Displays (LFD)

To meet Energy Star standards, we had breakthrough LFD features listed below:

Power Saving Mode
reduces

energy consumption from the lamp driver

Eco Mode
dims to **70%**

of maximum power, for energy savings and extended lamp life

Super Eco Mode
dims to **30%**

of maximum power for even greater energy savings and lamp life

Standby Mode
<0.5W

met by all products

In 2023, 100% of our LFD selling models have power consumption features and 100% of LFD total models met Energy Star certification. We aim to continue to increase the ratio of LFD products which meet the latest Energy Star 8.0 Standard.

→ **Number of Energy Star Certified Large-Format Display Models**

| Product | LFD | | |
|-------------------------|------|------|------|
| | 2021 | 2022 | 2023 |
| # of Energy Star models | 36 | 16 | 33 |
| # of total models | 49 | 19 | 33 |
| % of Energy Star models | 73% | 84% | 100% |

*LFD only includes IFP and Commercial Display models, trolley, PC and accessory are excluded from the data

**Total models include new launched models and existing models in the year



The products featured on this page are our CDE30 Series models, which are Energy Star, EPEAT compliant. To learn more about the products, please click on model's name above for details.





Case with TCO

TCO Certified is a third-party eco-labelling certification. The latest version of TCO Certified Generation 9 was published on June 1, 2021. In comparison with the former version, TCO Generation 9 has a higher standard and requests on energy management system requirement (ISO 50001), product carbon footprint reporting, halogen material restriction (e.g., halogen-based fire retardant using on PCB) and recycled raw material using. TCO Generation 9 also emphasizes the socially responsible manufacturing and hazardous substances controls to ensure products are produced in a more sustainable way. To meet new TCO Generation 9 requirements, ViewSonic has invested a lot of resources in product designs, material selections and factory management. New measures, such as product carbon footprint, conflict minerals (Cobalt is classified in the latest regulation) and anti-corruption requirements had been implemented in 2021. With the TCO certification process, we enhance suppliers' awareness of human rights and produce more eco-friendly products. In 2022, VG2240, VG2440V, VG2440, VG2756V-2K, VP3456a, VG2756-4K, VG2756-2K, VG2748a and VG2448a are certified as TCO Generation 9. We certified 6 more TCO Generation 9 models in 2023, VG2708a, VG2708a-mhd, VG2408a, VG2408a-mhd, VG3456C and VG2755-2K, reaching a total of 15 TCO Generation 9 products.

We have a total of **15** TCO
Certified Generation 9 monitors.



Case with Lamp-free Projectors

ViewSonic is a pioneer in adopting lamp-free light sources such as LED and laser in the B2B sector. Committed to sustainability, the company has been dedicated to developing Luminous Superior series lamp-free projectors, providing high brightness with more benefits than traditional lamps, such as better energy efficiency, extended lifespan, and eco-friendliness, making lamp-free projectors an accessible solution for businesses looking to enhance their sustainability efforts and meet Environmental, Social, and Governance (ESG) requirements.

The LS series, powered by the latest laser and LED technology, offers a wide range of brightness levels, from 2,000 to 6,000 ANSI Lumens, resulting in bright images with reduced power consumption. These lamp-free projectors minimize their carbon footprint and mitigate the drawbacks associated with lamp-based projectors, such as toxic mercury, frequent bulb replacements, and high maintenance costs. Moreover, LED and laser light sources operate without the need for warm-up or cool-down periods. This enables lamp-free projectors to be instantly powered on and off, significantly enhancing operational efficiency. Additionally, ViewSonic’s latest lamp-free projectors often feature a more compact and lightweight design, making them more flexible and easier to install.



The benefits are demonstrated through one of ViewSonic’s clients who transitioned from a 370W lamp projector, the PG800HD, to a 210W laser-based projector, the LS740HD, aiming for improved efficiency, cost savings, and reduced carbon dioxide (CO₂) emissions. Rated at the same 5,000 ANSI Lumens as the PG800HD, the LS740HD consumes 40% less power over 20,000 hours of use, resulting in CO₂ emissions savings equivalent to those produced by burning 171 gallons of gasoline. Furthermore, with the average electricity rate at \$0.15 per kWh in the US, the company saves \$480 on its electricity bill with each of these models.

In line with sustainability practices, lamp-free projectors boast an extended lifespan that surpasses that of lamp-based projectors. To illustrate, a lamp-based projector would need an additional 11 light bulbs to match the 60,000-hour lifespan of a single LED light source. Businesses gain significant advantages from opting for lamp-free projectors—not only in fulfilling their ESG commitments but also in reducing the total cost of ownership due to the extended lifespan of the light source. Furthermore, general consumers won’t be exposed to toxic mercury in light bulbs or face costly lamp replacements, thus simplifying maintenance.

| Year | 2021 | 2022 | 2023 |
|------------------------------|--------|--------|--------|
| Total Projector Shipment | 57 | 84 | 76 |
| ECO Projector Model | 57 | 84 | 76 |
| % of ECO Projector Model | 100% | 100% | 100% |
| A. LED Projector Model | 11 | 27 | 32 |
| % LED Projector | 19.30% | 32.14% | 42.11% |
| B. Laser Projector Model | 11 | 12 | 14 |
| % Laser Projector | 19.30% | 14.29% | 18.42% |
| C. Lamp-free Projector Model | 22 | 39 | 46 |
| % of Lamp-free Projector | 38.60% | 46.43% | 60.53% |

Breakthroughs with Lamp-Free Light Source

Maintenance-Free

Up to 60,000-hour light source life



Efficient Usage

Instant power on/off



Eco-Friendly

Free of toxic mercury

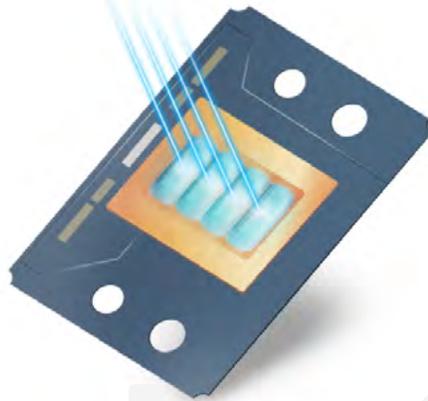


Laser Projector Highlight

1) Laser Phosphor Technology

The ViewSonic new laser projector adopts the 3rd generation laser phosphor technology. In addition to inheriting excellent color performance, lamp-free design, and instant on/off switch from the previous generation, technology on the new generation improves around 20% of brightness, better heat-resistance, and a smaller module design, making the images consistent in ambient settings as well as increased reliability with a more compact size for extended use in various scenarios. In 2023, new laser projectors adopt 3rd generation laser phosphor technology enhancing brightness by 20% and achieving better luminous efficiency, all while being 32% more compact and more accessible than the previous generation.

→ 3rd Generation Laser Phosphor Technology



↑
20%
Brightness

↓
32%
Size

↑
More
Accessible

2) RGB Laser Technology

RGB Laser

Theater-Level Colors

100% BT.2020 wide color gamut



Enhanced Brightness

2,200 RGB Laser Lumens for brilliant images anytime



Maintenance-Free

Up to 30,000 hours lifespan



Eco-Friendly

Mercury-free for a greener future



The new portable RGB laser projector M10 adopts cutting edge RGB laser technology, with 100% coverage of the BT.2020 color gamut and a high brightness of 2,200 RGB Laser Lumens. The cinematic, theatre-level colors promising exceptional visuals and a vibrant experience from the BT.2020 wide color gamut combined with the enhanced brightness from RGB laser technology sets a new standard in portable projectors. In addition, the light source of the projector is both mercury-free and lamp-free while guaranteeing consistent brightness for up to 30,000 hours, ensuring lasting entertainment enjoyment by providing a maintenance-free need.



LED Projector Highlight

1) Longer Life span than the traditional lamp projector

Our new LED projector model provides up to 30,000 hours (about 3.5 years) of usage, a significant upgrade from the traditional mercury lamp projectors with up to 20,000 hours (about 2.5 years). The LED light source offers not only a longer-lasting projector life, but also a greener and lamp-free one.

2) Power Saving

Regarding power consumption, LED projectors consume less than half the power consumption of a lamp projector. The average power consumption of a LED model is 45W to 140W and for the traditional lamp model is at least more than 240W. Therefore, the LED projector models significantly lower the consumption of energy and total ownership cost.

In 2023, 32 LED projector models are phased-in, and it represents 42.11% of total projector shipment models.

3) High brightness LED projector

High brightness LED projector is lamp-free, high brightness projector for business, education, and home entertainment. Adopting industry-leading 3rd generation LED technology, it frees users from frequent lamp replacement and toxic mercury for a safer and greener environment, offering phenomenal lifespan of 30,000 hours (about 3 and a half years) with less power consumption. Furthermore, it is a more cost-effective option for customers who seek outstanding color performance when compared with laser business projectors. Our goal is to keep developing more cost-effective models, upgrading brightness to 5,000 ANSI Lumens and gradually replace mercury lamp in the future.

Our new
LED projector model
provides up to **30,000** hours of usage 



Human well-being

For product innovation, we factor in human well-being at our design phase. Our products follow international WEEE, RoHS regulations and TÜV certification for safety and waste disposal. Please refer to [Committed to Our Customer](#) for details. We continue to pursue breakthroughs at the design phase, especially to protect the users' eyes.

A. Projector-Low Blue Light Mode

ViewSonic projector X1 and X2 series LED projectors series is the world's first projector to receive the Low Blue Light accreditation for eye protection, certified by TÜV SÜD that it delivers bright and vivid image quality even under low blue light mode. In 2023, two more LED projector models, the X1-4K and X2-4K, received certification. In addition, the M10 Portable RGB Laser Smart Projector has also been certified by TÜV SÜD for a low blue light ratio which contributes to increasing eye protection. The low blue light projectors utilize reflective light which bounces off the wall or projector screen before hitting users' eyes, allowing users to enjoy prolonged viewing periods with minimized eyestrain.

Despite the indirect light from the projector lessening eye fatigue and discomfort after prolonged viewing, eye hazards from blue light in the beam is still an important concern, optimized the yellowish issue when the blue light ratio is reduced under low blue light mode.

Built-in low blue light mode plus reflective light, ViewSonic projector offer "eye care" feature for eye protection.



The products featured on this page are our X1, X1-4K, X2, X2-4K and M10 models, which has a Low blue light mode for eye protection. To learn more about the products, please click on the model's name above for details.

B. Projector - Eye Care Feature

Projectors do produce blue light but since you will not be staring straight at the light source while viewing; this light does not impact your eyes directly. Utilizing reflective light, which bounces off the wall or projector screen before hitting your eyes, the projector makes the viewing experience virtually blue light free.



The products featured on this page are our X11-4K, X1000-4K, and M1 Pro models. Both products have won iF Design Awards. To learn more about the products, please click on the model's name above for details.



C. Professional Monitor with Fingertip Color Control - ColorPro Wheel

The ViewSonic® ColorPro™ VP2786-4K is an iF Design Award 2021, TIPA World Awards 2023 winning, and Fogra Certified monitor that delivers outstanding visual performance and amazing color accuracy. VP2786-4K offers pinpoint color accuracy for professionals who require color fidelity in every pixel. With an integrated ColorPro Wheel, monitor can provide easy and accurate color calibration for precise performance. In addition to the innovative built-in color calibrator and Backstage Light™, VP2786-4K also includes an easy-to-attach magnetic hood that helps reduce screen reflections and glare, thereby improving user's viewing experience and ensuring colors accuracy. With amazing design and technology, and an intuitive user-friendly interface, the VP2786-4K delivers everything professional content creators demand in a monitor.

More than ColorPro Wheel, ViewSonic also introduced ColorPro Sense software in Y2022. It is for checking Pantone color codes and getting color combination suggestions. Color harmony as well as shades and tints can be reviewed after selecting a color as well. That makes user easier to get the color they want and improve productivity.

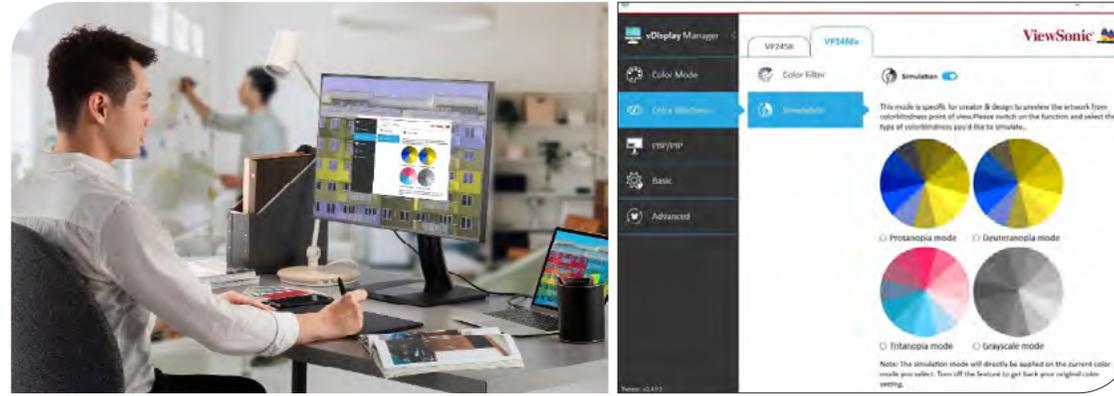
D. Creating Accessible Viewing Experiences

The ColorPro series excels in creative tasks such as photography, design, and video editing, ensuring true-to-life and color-accurate images through adherence to recognized industry standards. This includes the widely used sRGB color gamut, factory color calibration, and meticulous attention to color uniformity. The commitment to both technical accuracy and user experience makes the ColorPro series a reliable and advanced solution for creative professionals.

Promoting inclusivity and accessibility in multimedia experiences for individuals with color vision deficiencies (CVD), we launched our ColorPro VP2786-4K and VP2776 monitors in 2022. By leveraging the unique algorithm within the vDisplay Manager software, these monitors enhance color accessibility for individuals with CVDs. Rigorous testing by TÜV SÜD, covering vital aspects such as color recognition confirmation, filter software, and simulation, found that our color accessibility features empower those with CVDs to detect color variations at an impressive rate of around 90%, surpassing the typical success range of 70-75% seen with traditional color filters.

E. Designing for Accessibility – Color Blindness Simulation Mode

Catering to graphic designers and educators, the Color Blindness Simulation Mode provides a simulated perspective of how their designs would appear to individuals with CVD. Designers can choose from Protanopia, Deuteranopia, Tritanopia, inverted, Grayscale, and Grayscale inverted color filters to make design adjustments for CVD users to enjoy a more user-friendly viewing experience.



The products featured on this page are our [VP2786-4K](#), [VP2776](#) and [VP3268a-4K](#) models, with color blindness screenshot (left) and color blindness scenario (right). To learn more about the products, please click on the model's name above for details.

F. Ultra-Tilt Feature

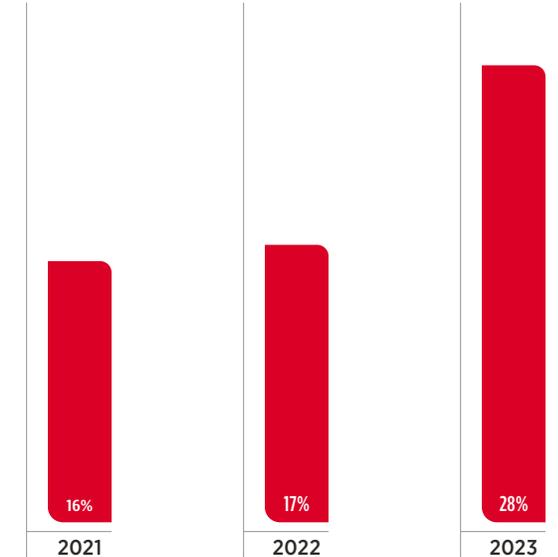
We regularly assess our products and services to better understand their impact on human health and safety. We seek continuous improvement to promote health and well-being for our customers. Our product design follows major worldwide compliance standards to ensure user safety. In 2017, we released our first ultra-tilt angle display, where the screen is more comfortable for users' eyes to lower negative health impacts. The ergonomic feature increases the normal tilt range by over 80%, allowing users greater flexibility to create a comfortable operating environment and reduce muscle strain. The ultra-tilt angle display product percentage has grown to 28% in 2023.

Supporting CVD Users – Color Blindness Mode

Tailored for users with Color Vision Deficiency (CVD), this mode streamlines the identification of color differences. The software provides two levels to empower CVD users in accurately recognizing color variations: the standard Color Filter and the Advanced Setting Filter. In the basic mode, users have access to filters such as Protanopia, Deuteranopia, Tritanopia, inverted, Grayscale, and Grayscale inverted. The Advanced setting goes a step further, enabling users to fine-tune OSD image sliders for additional customization. This feature is available in our ColorPro models, including VP2786-4K and VP2776 monitors.



→ % Ultra-tilt angle monitor product



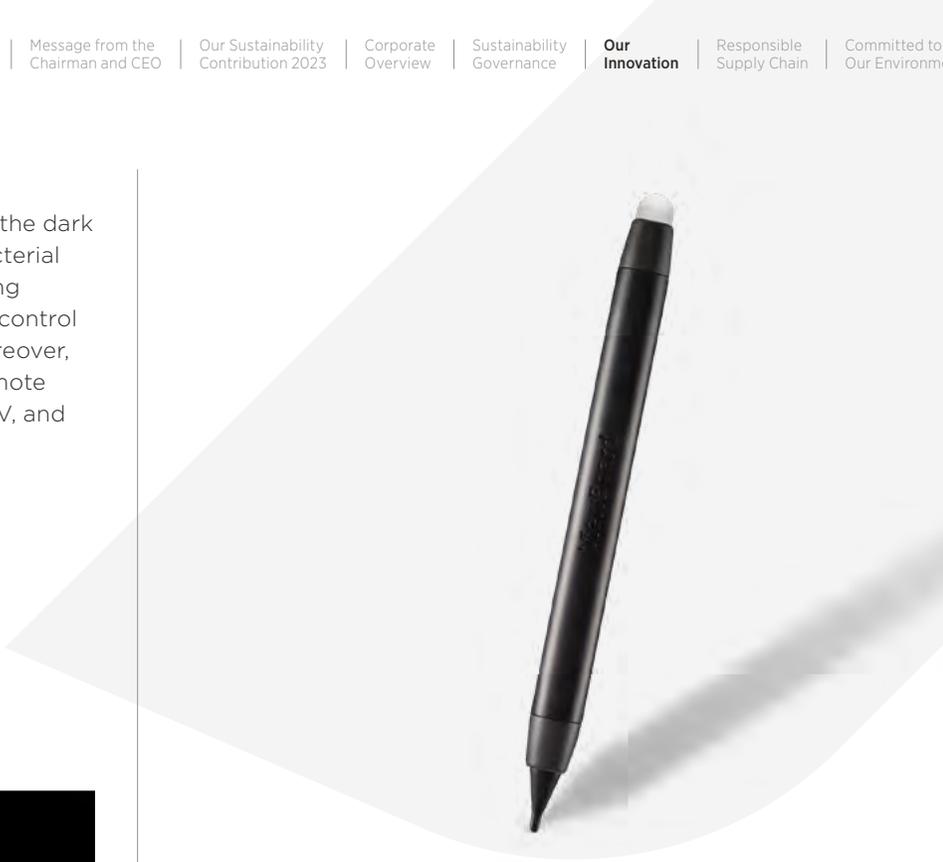
G. Remoter with antibiotic coating

Fret no more with finding the right command button in the dark cinema. The Smart Backlit Remote Control with Antibacterial Capability can take care of your health while you're being entertained. With a built-in G sensor, the smart remote-control lights up automatically at your service upon the lift. Moreover, the special coating of silver ions on the antibacterial remote control provides antibacterial capability certified by TÜV, and retains the antibacterial effect for a long time.



H. Antibacterial stylus for LFD

In response to the ongoing global challenges, ViewBoard has taken proactive measures to ensure the safety and well-being of users worldwide. Several accessory products, such as the annotation pen, eraser, and ViewBoard Cast Button, now incorporate antibacterial materials. This strategic enhancement not only protects the health of teachers, students, and customers but also contributes to a safer and more hygienic environment during product use. By prioritizing these health-conscious features, ViewBoard is dedicated to fostering a secure and responsible user experience in the face of the current global health situation.



I. Monitor with Windows Hello and Zoom® Certified Webcam

The VG2457V and VG2757V-2K are 24" and 27", respectively, QHD videoconferencing monitors featuring Windows Hello compatibility and Zoom® certified webcams to provide a better communication environment.

With Windows Hello, users can enjoy hassle-free access to the digital workspace with face recognition, ensuring a swift and secure sign-in process. There is also the added benefit of enhanced authentication security by eliminating the dependency on passwords and minimizing the risk of data breaches. In addition, the Zoom® Certified FHD pop-up webcam delivers exceptional audiovisuals and discreetly hides away for privacy when not in use. Enhanced by such features, our monitors are tailored to transforming any workspace into a secure productivity and videoconferencing hub providing seamless and reliable virtual meetings.





J. Smart Sensor for Large Monitors

To ensure user safety and optimal learning conditions at all times, we have developed VB-SEN-001, a 6-in-1 sensor that measures CO₂ and PM2.5 levels, temperature, and humidity when paired with the IFP50-5 and IFP33 series. The comprehensive, real-time information displayed on-screen when the sensor is used enables educators to maintain an optimal environment at all times while ensuring the CO₂ and PM2.5 levels are safe for students.

K. Halogen-Free Products

As there are concerns on halogenated materials releasing toxic and corrosive gases if ignited in a fire, there has been a growing need for halogen-free products. In response, ViewSonic has increased our line of products that are halogen-free with the objective of keeping our users safe in mind. VG2756-4K, our 27" 4K UHD Docking Monitor is an example of a halogen-free product in our lineup.





07

RESPONSIBLE SUPPLY CHAIN

- 100% of our Tier 1 suppliers are certified with ISO 9001, 14001 and 45001.
- 100% of our existing Tier 1 suppliers were assessed for environmental and social impacts.
- 83.3% of our Tier 1 suppliers are certified with ISO 50001.
- 67% of our Tier 1 suppliers are certified with ISO 14064-1.
- 100% of our existing Tier 1 suppliers were screened using the criteria of impacts on society and have signed the ViewSonic Social Responsibility Ethics Agreement.
- 100% of our Tier 1 monitor, projectors and PG suppliers complied with our conflict minerals policy.



Our Supply Chain Management

As a member of our global village, we are committed to sustainability, not just for our own operations, but also for our global supply chain. We continuously seek new opportunities to source the highest quality and most cost-effective materials and components from suppliers, who share the same value and impeccable standards of corporate responsibility that we uphold.

Our global network of supply partners allows us to deliver top-quality, cutting-edge technology products at competitive pricing. Our supply base is comprised of over 1,800 suppliers worldwide, trusted vendors who are in large part responsible for our product quality and market dominance.

We have established valuable business relationships with some of the world's leading Original Design Manufacturers (ODMs) and Original Equipment Manufacturers (OEMs). These manufacturing and assembly partners constitute our Tier 1 suppliers, working directly with us to develop and deliver innovative and award-winning technology products. Partners with whom we have indirect relationships are assigned to Tier 2 and above. Tier 2 suppliers account for most components and parts provided to our Tier 1 suppliers.

Our Supply Chain Management system is guided by several key goals:

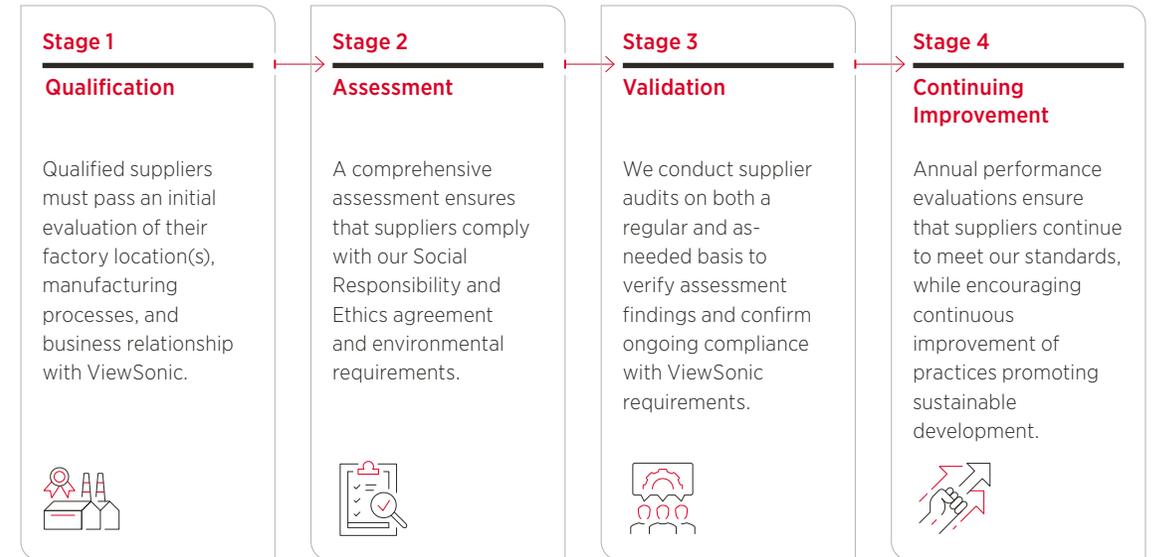


The suppliers must also meet the standards of ethics, social responsibility, and environmental protection defined in our Supplier Social Responsibility and Ethics Agreement.

We select our key suppliers based on capabilities that include:

- Having the largest global production capacity
- The availability of special technology
- Software integration and development capabilities, competitive pricing, satisfactory quality
- The ability to react to the rapid demand change in the market

Our process for assessing and selecting new suppliers consists of 4 stages:



Supplier Sustainability Assessment

We have been certified with both social accountability standard – Social Accountability (SA) 8000, Occupational Health and Safety Management System ISO 45001 and Environmental Management System – ISO 14001, 50001. We are dedicated to respecting human rights, protecting the environment, continually enhancing our ESG oversight, and promoting these values in the international community. To ensure a level of understanding of the risks of modern slavery and human trafficking in our supply chains and our business, we provide training to our staffs, with a focus on new hire orientation on our anti-slavery policy. We expect our Tier 1 suppliers to be certified and/or conformed in accordance with internationally recognized third-party standards. **In 2024, we have further set the goal of having 70% or more Tier 1 suppliers certified with ISO 14064-1 and 85% or more Tier 1 suppliers certified with ISO 50001. For the medium-term target, we aim to have 100% of Tier 1 suppliers certified with ISO 14064-1 and ISO 50001 by 2025.**



ISO 9001

Quality Management

All Tier 1 suppliers must maintain their current certification meeting the ISO quality management requirements. **100% of our Tier 1 suppliers are ISO 9001 certified in 2023.**



ISO 14001

Environmental Management

All Tier 1 suppliers must maintain current certification meeting the International Organization for Standardization environmental management requirements. **100% of our Tier 1 suppliers are certified with ISO 14001 in 2023.**



SA 8000

Social Accountability

We encourage all our suppliers to be compliant with SA 8000 and/or RBA (Responsible Business Alliance, previously known as EICC). All Tier 1 suppliers must agree to requirements based on the Social Accountability International standards for social accountability, human rights, and labor practices. After thoroughly researching suppliers' public information in 2023, we have 0 negative findings on our supplier and all suppliers confirmed no negative human right impacts by emails.



ISO 45001

Occupational Health & Safety

New promotion and implementation of ISO 45001 was carried out from 2020 to encourage all Tier 1 suppliers to be compliant and certified with ISO 45001. As a result, **100% of our Tier 1 suppliers are certified with ISO 45001 in 2023.**



ISO 50001

Energy Management System

To improve energy use in our supply chain, we encourage all Tier 1 suppliers to be compliant and certified with ISO 50001 from 2021. As a result, **83.3% of our Tier 1 suppliers are certified with ISO 50001 in 2023.**



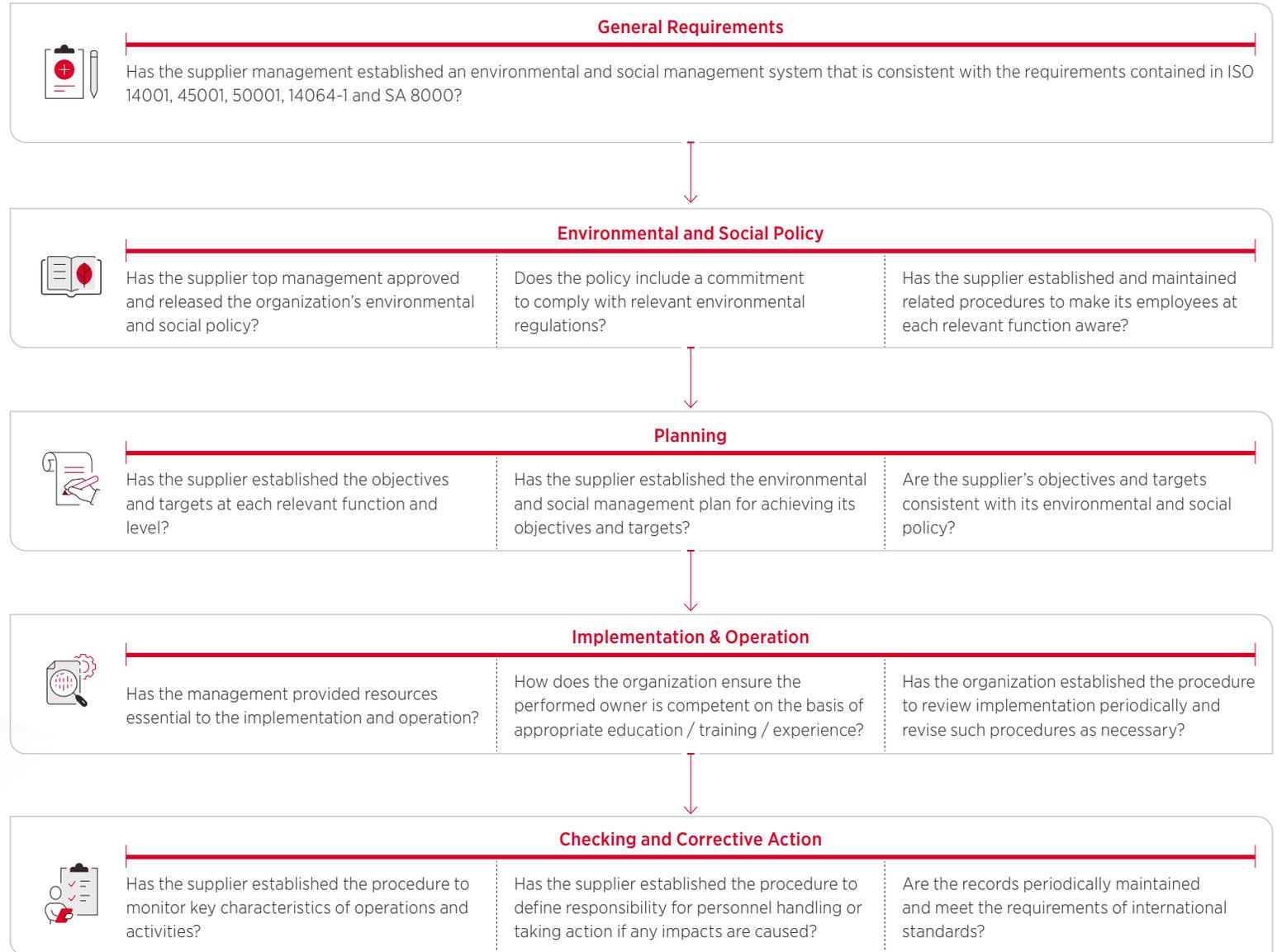
ISO 14064-1

Greenhouse Gas Inventory

To improve green transition in our supply chain, **67% of our Tier 1 suppliers are compliant and certified with ISO 14064-1 in 2023.**

Supplier Sustainability Assessment Criteria

We are committed to partnering with suppliers that take mitigating climate change and social actions as serious as we do. As such, we subject new suppliers to an environmental and social impact assessment and regularly audit existing partners. We conduct a thorough supplier performance evaluation annually, seeking to identify risks, impacts and opportunities for improvement within our supply chain. 100% of suppliers are subject to environmental and social impact assessments and are encouraged to be compliant and certified with ISO 50001. From 2022 onwards, we have assisted our partners to complete their greenhouse gas inventory and encourage them to be certified with ISO 14064-1. The chart on the right are the environmental and social assessments we conduct on our suppliers:



Social Responsibility Ethics Agreement

ViewSonic Global Product Group requests all Tier 1 suppliers of Monitor & Presentation Group BU to be audited by RBA (Responsible Business Alliance) or certified by SA 8000 and ISO 45001. Not only are our employees under protection of the SA 8000 international standard, but we also require all suppliers with whom we work with commit to the spirit of these requirements, regardless of whether they have applied for a formal SA 8000 certificate.

In managing our supply chain, we actively engage with suppliers to address concerns and encourage improvement. Supplier selection is determined according to our Supplier and Contractor Management Procedure, which codifies our priorities and requirements. Suppliers must agree to ViewSonic standards of social responsibility and are subject to our Supplier ESG Assessment.

Our Supplier Social Responsibility and Ethics Agreement outlined our supplier social assessment criteria. This agreement, based on SA 8000 standards for social accountability, defines our expectations for our suppliers. Our suppliers must adhere not only to our rigorous guidelines on product quality, but also upholds the following standards:



Fair Labor Practices



Established collective bargaining agreements



Prohibition of Child Labor



Anti-discrimination practices



Prohibition of Forced Labor (anti-slavery and anti-trafficking)



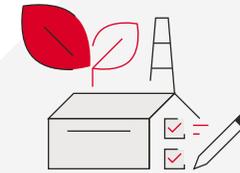
Health & safety guidelines



Fair Work Hours & Compensation



A working code of ethics



In 2023,
100% of our existing Tier 1 suppliers were screened using criteria of impacts on society, signed the **ViewSonic Social Responsibility Ethics Agreement**, and conformed in accordance with the agreement.

In 2023, 100% of our existing Tier 1 suppliers were screened using criteria of impacts on society, signed the ViewSonic Social Responsibility Ethics Agreement, and conformed in accordance with the agreement.

Conflict Minerals

ViewSonic considers mining to be an intensive process involving social and environmental risks. ViewSonic believes that the mining of metals and minerals, including Tin, Tungsten, Tantalum, Gold (so called conflict minerals), Mica and Cobalt mined in conflict-affected or high-risk areas such as the Democratic Republic of Congo (DRC) and adjoining countries must be managed. As a member of Responsible Minerals Initiative (“RMI”), we require suppliers to adhere to this policy and expect them to support and promote compliance within the supply chain. In 2023, we investigated 232 smelters and refiners. supplier-reported 3TG facilities. The results from the LCD Monitor suppliers are as follows: 99.1% are 3TG compliant, and 0.9% are non-eligible. Notably, the majority of nonconforming smelters and refiners reported in 2022 have been replaced by eligible ones. Additionally, most facilities that temporarily ceased operations due to COVID-19 have resumed, contributing to the high conformance rate in 2023. Due to our encouragement for suppliers to adopt 100% recycled or scrap material whenever possible, we have achieved a usage of 100% recycled or scrap material in Gold (16.8%), Tantalum (2.9%), Tin (5.7%), and Tungsten (3.0%) in the current year. As part of our regular practice, we assisted our suppliers in improving due diligence procedures and finding additional sources for conformant smelters/refiners. This effort is expected to contribute to maintaining positive results in the upcoming year. **In addition to the above, ViewSonic has broadened its scope of responsible mineral sourcing to include projectors, monitors, and Large-Format Display (LFD),** with the following actions taken:

1. Notify suppliers of the responsible minerals sourcing policy and code of conduct (harmonized with the RBA code of conduct).
2. Identify and prioritize minerals for inclusion in our responsible sourcing strategy (currently Tin, Tungsten, Tantalum, Gold, Cobalt, and Mica for our supply chains; Mica has been added to the list since 2022)
3. Require suppliers to conduct due diligence on prioritized minerals in accordance with OECD Guidance and provide routine reporting using the tools developed by the Responsible Minerals Initiative (RMI) to enable supply chain transparency
4. Ensure that minerals are procured only from smelters and refiners verified as compliant with the Responsible Minerals Assurance Program (RMAP) developed by the RMI. ViewSonic requires smelters and refiners to obtain proof of compliance through their supply chains.
5. Continue to collect relevant information regarding industry trends, customer reactions and movements in the US, EU, and other regions to assure continued compliance with future regulations.

As a result, **100% of our Tier 1 suppliers complied with our conflict minerals policy.**

| Product | Monitor | Projector | PG | Total |
|---|---------|-----------|------|-------|
| # of suppliers in 2023 | 6 | 3 | 4 | 13 |
| # of suppliers following responsible minerals sourcing policies and code of conduct | 6 | 3 | 4 | 13 |
| % of complying suppliers | 100% | 100% | 100% | 100% |



100% of our Tier 1 monitor, projectors and PG suppliers complied with our conflict minerals policy.

Supplier Performance Evaluation

We conduct a thorough supplier performance evaluation annually, seeking to identify risks, impacts, and opportunities for improvement within our supply chain. All existing and potential suppliers are subject to stringent assessment, audit, and selection processes.

The Supply Base Management Team conducts supplier onsite audits at least once a year according to the annual plan, and the audit results are regularly evaluated in our SA 8000, ISO 14001, 45001 and 50001 management review meetings. Suppliers are assigned an overall performance score. We grade each supplier based on their cumulative performance and indicate any areas of noncompliance or concern. Supplier Performance Evaluation is reviewed during Half Year Business Review for monitor, projector, and LFD suppliers. These results are documented in an annual report. Evaluation categories include:



Innovation & Resources



Time to market



Product design and troubleshooting



Technical document professionalism



Cost Leadership



Business & Real-Time Communication



Logistic Support/Response, Supply Continuity & Shipment Fulfillment



Warranty & After service



Quality Control System



Product Reliability & Test Capability



Production Capability



Product quality



Compliance Capability

With our existing suppliers, we review suppliers' factories to ensure suppliers have working hours that meet regulations. We meet with suppliers every week through conference-call meetings. We provide a 4-6 month rolling order placement forecast by the 15th of each month to allow sufficient preparation time for our suppliers.

Those who do not meet ViewSonic standards are issued a Corrective Action Request, notifying the supplier of identified problems and suggesting actions to improve product performance, quality, or business processes. This offers unqualified suppliers the opportunity to address and rectify shortcomings in order to do business with ViewSonic.

We conduct factory audit on new supplier selection and annual audit on existing suppliers (Tier 1 suppliers) in accordance with ISO 14001 and 50001 requirements. All Tier 1 suppliers are required to obtain the certificate of ISO 14001/50001 or at least, to obey all the environmental requirements of ISO 14001/50001. **From 2022, we have gradually required suppliers to complete their greenhouse gas inventory and obtain ISO 14064-1 certificates.**

As for social aspect, if the employees find any supplier breaching the social responsibility assessment criteria, the employee could report the case to the internal audit department to investigate the potential supplier violation and email the administration. We conduct the annual SA 8000 management review meeting to review our suppliers. Following the previous year, in 2023 we continued conducting a comprehensive interview with the chairman of the company’s labor union or labor representative for all Tier 1 suppliers to ensure their compliance of our social standard.

There are 13 existing suppliers subject to environmental and social impact assessment in 2023. All suppliers have signed the Social Responsibility & Ethics Agreement. None of them has significant actual and potential negative environmental and social impacts. **All existing suppliers officially confirmed there is no negative human right impacts and in compliance with local regulations. No action required for nonconformance.**

→ Number of Suppliers with Environmental and Social Assessment in 2023

| Product | Monitor | Projector | PG | Total |
|--|---------|-----------|------|-------|
| # of suppliers assessed in 2023 | 6 | 3 | 4 | 13 |
| # of supplier labor unions interviewed in 2023 | 6 | 3 | 4 | 13 |
| # of suppliers having negative environmental impacts | 0 | 0 | 0 | 0 |
| # of suppliers receiving environmental and social corrective action requests | 0 | 0 | 0 | 0 |
| % of complying suppliers | 100% | 100% | 100% | 100% |

New Supplier Screening

We require that all new suppliers sign our Supplier Social Responsibility and Ethics Agreement, be certified in accordance with ISO 14001 and 45001, and be better to have ISO 50001 and 14064-1. The suppliers are screened using numerous quality management, environmental management and social accountability criteria shared in the previous section.

There were no new suppliers in 2023. Both new and existing suppliers accord with our environmental and social standards.





08

COMMITTED TO OUR ENVIRONMENT

- ViewSonic was validated by the Science-Based Targets (SBT) initiative, achieving both near-term and net-zero targets to bolster our sustainability strategy.
- In 2023, our Carbon Footprint Reports increased to 190, which is a 28% increase compared to 2022.
- Our green packaging initiative has progressed by 2023 with 34 out of 37 packaging models. Besides, the VG245 and VG275 models are 100% Green Packing and acquired EPEAT Gold and Energy Star.
- In 2023, ViewSonic VP series monitors reach 56.4% post-consumer plastic content; VG series monitors reach 41% postconsumer plastic content. Our packaging is 97% fully recyclable and containing 67% recycled materials.



Our Environmental Policy Statement

Climate change strongly affects businesses and organizations and is threatening the people, animals, and places we care about. We are committed to sustainability, not just for our business but also for our global environment. We have made a commitment to a cleaner and greener environment since 1998, the year ViewSonic America implemented ISO 14001 Environmental Management System.

The President maintains executive responsibility and authority to review environmental principles, and the effectiveness of the system is evaluated in ISO 14001 management review meetings. The principles by which we conduct business is stated in our Corporate Environmental Policy, which includes the following commitments:

-  Continual improvement of our processes by monitoring management practices to prevent pollution during the manufacturing, storage, service, transportation, and disposal phase of our products in their life cycle
-  Encouraging the selection and use of environmentally qualified suppliers and vendors
-  Comply with relevant environmental legislation and regulations, and with other regulations affecting design and production of our products as they arise
-  Documenting and maintaining this policy as changes to environmental regulations occur
-  Establishing and reviewing environmental objectives, targets, performance evaluation procedures, and associated environmental indicators
-  Train our employee-partners to conduct their activities in an environmental responsible manner
-  Minimizing any adverse environmental impacts of new product development through the use of integrated environmental management procedures and planning
-  Communicating this policy to all employee-partners, business associates and interested parties in the public sector

Sustainability is a primary consideration at every stage of our products' lifecycle, from the development and protection stage to customer use and end-of-life disposal. We are proud to demonstrate our commitment to sustainability in all we do, from managing our local operations to meeting international standards.

Action Towards ECO-Office

The 2015 Paris Agreement urged the world to limit global temperature rise to well below 2 degrees Celsius. As the physical impact of climate change worsens, we strive to combat climate change together. We've developed products, policies and business practices that integrally minimize environmental impacts. By upholding the highest ethical standards and adhering to our tradition of socially and environmentally conscious business practices, we have earned the reputation of being a responsible corporate citizen. To effectively monitor our progress and show our determination in the low-carbon transition, **we achieved Science-Based Targets initiative (SBTi) certification**, affirming our commitment to achieve both near-term and net-zero targets and **expanded ISO 14064-1 verification to global locations**.

To enhance business efficiency, customer satisfaction and

environmental performance, ViewSonic America office continually improves our environmental management and has received the certification of ISO 14001: 2015 Environmental Management System, which is valid until September 2024.

In 2018, our Taipei office received its first ISO 14001:2015 Environmental Management System (EMS) and ISO 14064-1:2006 Greenhouse Gas verification certificates. In 2019, we have expanded EMS implementation in our Taipei office, covering 8-10F and Portion of 7F (Office) and B1F (Warehouse). In 2020, we have included our B2 gym facilities in ISO 14064-1 coverage. We have, hence, received a renewed ISO 14064-1:2006 certificate for the new coverage base in 2020. In 2021, We integrated ISO 50001 energy management system into existing ISO 14001:2015 framework, identifying major energy consumption areas in Taipei office, and set targets for reducing energy use and implement

policies. We are proud to demonstrate this commitment in all we do, from managing our local operations to meeting international standards. In 2022, ViewSonic Europe focused its attention on green logistics. We collaborated with DSV and moved to its BREEAM-certified green warehouse in Tholen, the Netherlands, for more environmental-friendly supply chain practices. In 2023, we continued to refine and enhance our processes, furthering our commitment to environmental excellence and sustainability.

Our Environmental Management System and ECO-Office Guidelines define ways we work to safeguard our planet and community. We seek to reduce our greenhouse gas emissions through saving energy in our office. Our Department of Customer Care and Compliance oversees our emission reduction efforts. We use ISO 14001 and ISO 50001 management review meeting to review our reduction progress and target.

→ ISO 14001, 14064-1 and 50001 Certifications



The facilities are routinely evaluated to ensure continuous improvement in implementing green solutions to meet regulatory compliance. Our ongoing reduction efforts to reduce our environmental impact include the following: reduce corporate facilities and product energy consumption, water usage, and landfill wastes. Detailed in our Environmental Management System, these policies ensure that all areas of operation meet customer expectations as well as environmental and regulatory requirements. There was no incident of non-compliance with environmental laws and regulations in this reporting period. In 2023, there are no significant fines, non-monetary sanctions nor cases brought through dispute resolution mechanism. We identified a minor non-compliance issue with California Appliance Efficiency Regulations. The incident, an isolated deviation in energy efficiency management on residential and commercial products, was quickly resolved without significant financial or reputational harm. We've strengthened our compliance framework and enhanced staff training to ensure adherence and demonstrate our ongoing commitment to environmental stewardship.

We not only continued but upgraded the following environmental-friendly efforts:



Proactively supported the South Coast Air Quality Management District, a local environmental agency, and participated in their programs and activities.



Regularly evaluated our environmental-friendly facility to ensure continuous improvements in green solutions and regulatory compliance



Replaced petrol cars with electric cars for business purposes



Complied with all state and local electronic waste requirements and regulations



Only contracted with freight carriers with well-established environmental programs and proven carbon emission reduction efforts, which include:



Added chatbots to enlarge online service scope and contribute to carbon emissions reduction



Effectively managed our Mail Back program and customer returned units

- 
- Demonstrated efficient use of fuel-smart operations
 - Use of fuel-efficient vehicles using the latest technology
 - Use of alternative fuel



Moved to a BREEAM-certified green warehouse in Tholen, the Netherlands



Conscientiously avoided non-green material usage in our facilities, operations, and products



Extend the boundary of ISO 14064 verification to global locations



Approval of Science-Based Targets initiative (SBTi) Target

In 2024, ViewSonic reached a significant milestone by receiving validation under the Science-Based Targets initiative (SBTi), demonstrating our firm commitment to environmental sustainability and advancing towards a low-carbon economy. This validation underlines our strategic integration of sustainability into our core business functions and highlights our long-term goals to substantially reduce greenhouse gas (GHG) emissions across all scopes of our operations.

As a result, our climate-related 2030 targets, which are not only stand-alone goals, but also critical to achieving net zero by 2050, include:



This ambitious framework not only supports the global efforts to limit temperature rise to below 1.5°C, as outlined in the 2015 Paris Agreement, but also aligns with our vision to enhance digital transformation and sustainability in sectors like education where our impact is profound.

Through adopting SBTi, ViewSonic ensures that our sustainability efforts are transparent, scientifically validated, and align with global best practices. This proactive approach not only boosts our environmental performance but also reinforces our position as a leader in sustainable practices within the technology sector, committed to reducing our environmental impact and driving innovation that benefits society at large.



ViewSonic was validated by the **Science-Based Targets (SBT) initiative**, achieving both near-term and net-zero targets to bolster our sustainability strategy.

ECO-Office Guidelines

In addition to mandating sustainable policies and procedures for facility management, we recognize the critical role of every employee and all job functions in maintaining sustainable business practices. Our ECO-Office Guideline was established to empower every member of our organization with the tools they need to make a difference in their daily activities.

Our annual environmental expenditures include the costs of waste treatment and disposal at our locations of operations, environmental awareness training courses for employees and suppliers, and the purchase of green office supplies such as recycled paper, energy-saving LED light bulbs, and certified energy-efficient office machines.

To learn more about our energy saving efforts, you could visit our [ViewSonic Go Green website](#). In the guideline, we expressed our commitment to energy consumption and GHG emissions reduction at all corporate facilities.

1) Mitigating Climate Change

Extend Boundary to Global Locations

To better understand current emissions and past trends, in 2022, ViewSonic committed to Science Based Targets (SBT) and began to conduct a complete 2021 GHG inventory for global locations. The organizational boundaries of this GHG inventory are ViewSonic Corporation head offices and its global branches, including ViewSonic America (VSA), ViewSonic Europe (VSE), ViewSonic Asia Pacific (VSI), and ViewSonic China (VSCN). We have obtained Reasonable Assurance in accordance with ISO 14064-1:2018 for category 1 and 2 emissions at all operational sites by TÜV SÜD Taiwan Branch in May 2023.

| Scope (ton CO ₂ e) | | 2021 | 2022 | 2023 |
|-------------------------------|-----------------------------|--------|---------|---------|
| ▲ Scope 1 | Stationary combustion | 6.33 | 26.58 | 26.64 |
| | Mobile combustion | 155.77 | 155.57 | 139.84 |
| | Industrial process emission | 0.00 | 0.00 | 0.00 |
| | Fugitive emission | 64.60 | 76.09 | 80.34 |
| Subtotal | | 226.70 | 258.24 | 246.82 |
| ▲ Scope 2 | Location-based | 758.59 | 847.04 | 843.56 |
| | Market-based | 758.59 | 847.04 | 843.56 |
| Total Scope 1+2 | Location-based | 985.29 | 1105.28 | 1090.38 |
| | Market-based | 985.29 | 1105.28 | 1090.38 |

| Scope 3 Emission Source (ton CO ₂ e) | 2021 | Percentage of total emission in 2021 | 2022 | 2023 |
|---|--------------|--------------------------------------|------------|------------|
| ▲ Category 1 : Purchased Goods and Services | 1,089,605.13 | 69.54% | 997,917.54 | 964,922.02 |
| Category 2 : Capital Goods | 1,267.70 | 0.08% | — | — |
| Category 3 : Fuel- and Energy-Related Activities Not Included in Scope 1 or Scope 2 | 318.643 | 0.02% | — | — |
| Category 4 : Upstream transportation and distribution | 39,965.06 | 2.55% | 17,655.18 | 14,664.89 |
| Category 5 : Waste generated in operations | 21.4 | 0.00% | — | — |
| Category 6 : Business travel | 78.658 | 0.01% | 196.99 | 348.51 |
| Category 7 : Employee commuting | 5,011.41 | 0.32% | — | — |
| Category 8 : Upstream leased assets | N/A | N/A | N/A | N/A |
| Category 9 : Downstream transportation and distribution | N/A | N/A | N/A | N/A |
| Category 10: Processing of sold products | N/A | N/A | N/A | N/A |
| ▲ Category 11: Use of sold products | 420,362.06 | 26.83% | 315,423.39 | 462,095.99 |
| Category 12: End-of-life treatment of sold products | 4,702.58 | 0.30% | 4,486.10 | 4,287.11 |
| Category 13: Downstream leased assets | 4,261.69 | 0.27% | — | — |
| Category 14: Franchises | N/A | N/A | N/A | N/A |
| Category 15: Investments | 215.18 | 0.01% | — | — |

▲: Key items for GHG reduction at ViewSonic

Note:

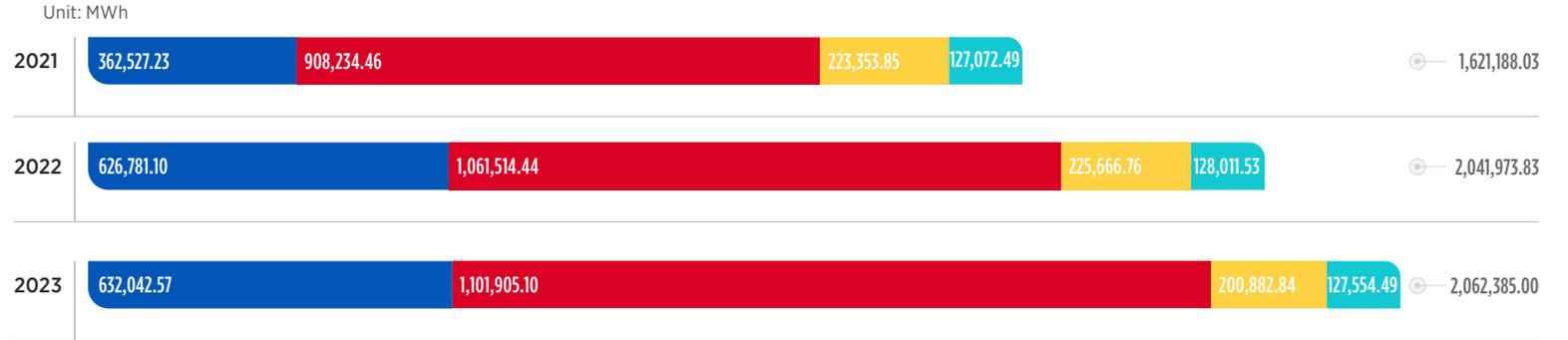
- GWP values are based on the IPCC 2021 6th Assessment Report. The emission factor is calculated based on the values announced by the central competent authority where each manufacturing plant is located.
- The organizational greenhouse gas inventory uses the ISO 14064-1:2018 version and adopts the operational control method.
- The greenhouse gases identified in this inventory are carbon dioxide (CO₂), methane (CH₄), nitrous oxide (N₂O), hydrofluorocarbons (HFCs), perfluorocarbons (PFCs), carbon hexafluoride (SF₆), and carbon trifluoride (NF₃), which include all the greenhouse gases listed in the IPCC Sixth Assessment Report and exclude the substances listed in the Montreal Convention. The R-600a gas identified by fugitive emission sources is not included in the IPCC Sixth Assessment Report, and thus was not quantified.
- The fuels used in categories 1 and 2 do not contain biomass components. The raw materials used in other categories may contain biomass raw materials, but the life cycle carbon footprint coefficient used does not separately recognize the biomass raw materials, so it is impossible to analyze and calculate the emissions of the biomass source materials used.
- ViewSonic discovered that the GHG emissions reported in the previous year's sustainability report were significantly different due to inaccuracies in the activity data. As a result, the emissions were re-verified at the end of 2023. The updated results are shown in the table above.

Performance Metrics and Targets

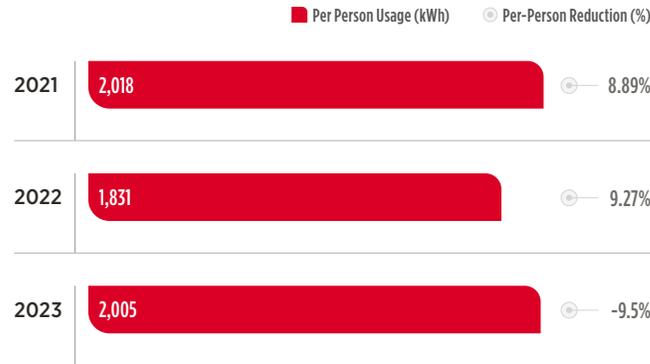
At ViewSonic, we kept track our electricity consumptions in our major business locations to monitor our energy reduction progress. Overall, our total Electricity consumption in 2023 was 2,062,385 MWh, a modest increase of just 1% from the previous year, reflecting our ongoing challenge to balance growth with sustainability. The rise in electricity use was attributed to operational expansion and the addition of more personnel to the office, reflecting the company’s growth and increased activities.

Despite this slight increase in electricity consumption, we achieved significant reductions in propane, diesel, and other fuels, emphasizing our shift towards more sustainable energy sources. These efforts are part of our broader strategy to reduce our carbon footprint and enhance energy efficiency across all operations.

→ Electricity Consumption by Region



→ Energy Consumption and Per Person Usage



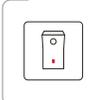
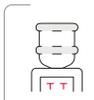
Note: The data contained herein are only from ViewSonic Taipei office.

→ Energy Consumption by Type

| Energy | Unit | 2021 | 2022 | 2023 |
|-------------|---------------------------------|--------------|--------------|--------------|
| Electricity | Outsourced renewable energy | 0 | 0 | 0 |
| | Outsourced non-renewable energy | 1,621,188.04 | 2,041,973.82 | 2,062,385.00 |
| Natural gas | MWh | 31.12 | 130.80 | 130.80* |
| Propane | Liter | 26,058.40 | 35,881.90 | 32,190.38 |
| Gasoline | Liter | 11,271.29 | 12,217.80 | 11,766.57 |
| Diesel | Liter | 29,974.84 | 27,517.06 | 24,130.84 |

*: Unable to obtain activity data prior to the 2023 verification process and no changes from the previous year, the 2022 data was used for calculations.

GHG Emission Reduction Plan

-  Office lights are shut off overnight, on weekends
-  Discontinued use of Styrofoam peanuts, replacing with recycled paper and air bag cushions
-  Automatic shut-off switches are installed throughout facilities
-  Sharing the trash cans and reduce the daily trash
-  Light bulbs are replaced with energy saving or LED light bulbs.
-  Employees are encouraged to use reusable tableware
-  Office air conditioning is set at 26 degrees Celsius and shut off from 8pm to 8am daily
-  Phase-out the existing water coolers, and adjust startup time according to the season.
-  All computers, printers, and other electronics and machines are shut off or switch to Eco Mode when not in use
-  Collaborate with suppliers to develop more low-carbon products.
-  Employees are required to turn off computers and printers before leaving the office
-  Use renewable energy (starting in 2024)
-  Employees are encouraged to use stairs instead of elevators

2) Conserve Water

According to Conservation International, clean water is one of the most precious resources on earth, yet the demand for this scarce resource is estimated to outstrip supply by 40% by the year 2030. We strictly adhere to all local, state of California and national water conservation requirements in the United States. We are committed to doing our part to conserve this vital resource.

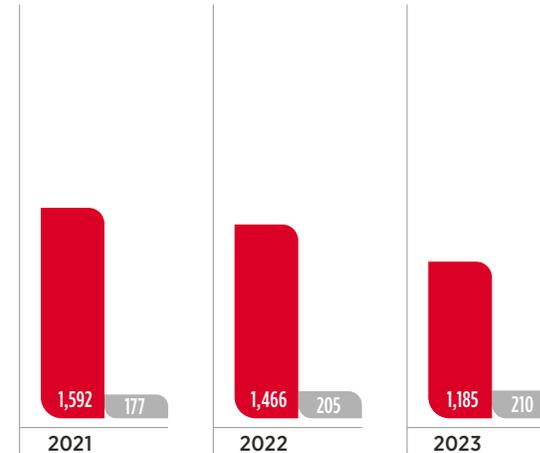
Below are some efforts we have done to conserve water:

- Water filtration systems are installed to reduce the consumption of bottled water
- Upgrade water filtration system to touchless. Also adding additional dispenser system to further reduce the bottled water consumption
- Replace bathroom and kitchen faucets with sensors to reduce water usage
- Employees are educated about water conservation and encouraged to minimize water use
- Cleaning using high-pressure water is prohibited
- Hazardous spill containment procedure is in place to prevent contamination of the water system

→ We used only water withdrawn from municipal water supplies for:

■ Lawn Watering of reclaimed water ■ Building utilities of potable water, as recorded on utility bill

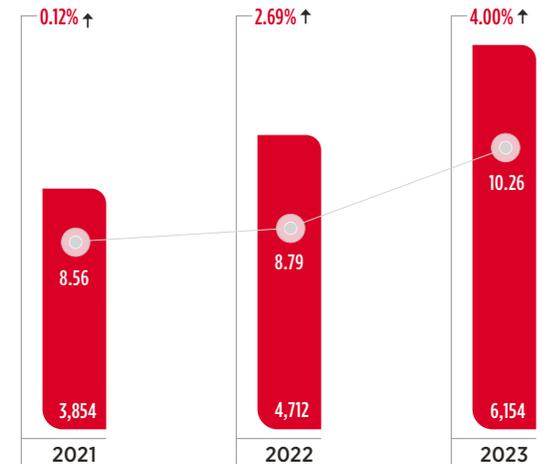
Unit: in hundred cubic feet, HCF



→ Water Consumption Amount and Per Person Usage (ViewSonic Taipei Head Office)

■ Amount ● Average Per Person ↑ Per-Person Increment

Unit: m³

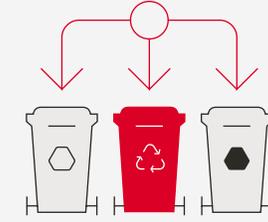


3) Reduce Landfill Waste

Waste disposal is a significant threat to the health, air, water, and all living creatures if not handled responsibly. We want to reduce the environmental impact from our products' end-of-life disposal and to reduce our landfill waste from our corporate facilities. Our commitment to the environment extends to our own facilities, where we work with certified local recyclers to regularly collect and responsibly dispense with e-waste and warehouse waste. Regular employee training and a review of our ECO-Office Guidelines remind our employees of tips for eco-habits and of our new eco-policies.

Below are the efforts we currently employ in response to responsible waste management:

- We only partner with certified local recyclers who regularly collect and responsibly dispense e-waste and warehouse waste.
- We continue to actively reuse and recycle cardboard, foam, papers, batteries, and printer cartridges.
- Establish a win-win program with our local pallet vendors to “collect” all broken pallets from us, to repair and reuse.
- New recycle program for shrink wraps and tapes that are used in the product packaging
- Company’s commitment to gradually replace the use of Styrofoam box insert for cardboard inserts, resulting in a package 100% recyclable.
- We ceased all paper packaging slips for parcel shipments to decrease paper and plastic pouch usage
- To further minimize plastic and disposable waste, in 2021 we started to phase out all possible plastic items and one-time use utensils and cups. By the beginning of 2022, all one-time use utensils and cups were no longer provided. Also in 2022, further reduction of using plastic items and all disposable waste were encouraged and promoted.
- Even in the post-pandemic era of 2023, we continue to maintain a flexible work policy, and most of the communication has been done effectively via virtual setting. We continue to work on digitizing and strive for paperless operation.



The total weight of hazardous & non-hazardous waste from ViewSonic’s warehouse in Chino, CA disposed of via reuse, recycling, recovery, incineration, and landfill is summarized below:

| Year | 2021 | | 2022 | | 2023 | | |
|---------------|--------------|---------|-------------|---------|-------------|---------|-------|
| | Weight (Lb) | % | Weight (Lb) | % | Weight (Lb) | % | |
| Hazardous | Reused | 0 | 0 | 0 | 0 | 0 | |
| | Recycled | 0 | 0 | 0 | 0 | 0 | |
| | Recovery | 0 | 0 | 0 | 0 | 0 | |
| | Incineration | 0 | 0 | 0 | 0 | 0 | |
| | Landfill | 0 | 0 | 0 | 0 | 0 | |
| | Total | 0 | 0 | 0 | 0 | 0 | 0 |
| Non-Hazardous | Reused | 56,288 | 13.56 | 63,842 | 13.13 | 65,183 | 12.62 |
| | Recycled | 346,499 | 83.45 | 407,518 | 83.79 | 440,292 | 85.21 |
| | Recovery | 220 | 0.05 | 20 | 0.41 | 210 | 0.04 |
| | Incineration | 0 | 0 | 0 | 0 | 0 | 0 |
| | Landfill | 12,200 | 2.94 | 15,000 | 3.08 | 11,000 | 2.13 |
| | Total | 415,207 | 100 | 486,380 | 100 | 516,685 | 100 |

The total Non-Hazardous is increasing because we help to recycle more e-waste, some recycling units were also participated in our mail-back program in 2023. For recycling information, please refer to our [ViewSonic Recycle Program](#) website.

Materials and Circular Economies

We hope to reduce our manufacturing wastes thereby the manmade burden on Earth. **Our products adhere to the international Waste Electrical and Electronic Equipment (WEEE) directive** for waste collection, recycling, and recovery. Beginning with the end in mind, we design our products to facilitate maximum recyclability, and nearly all plastic used is completely recyclable. Most circuit boards and metal components are recyclable, and we design products for easy disassembly to reduce recycling and disposal burden. In 2022, ViewSonic strive to make our products more than 80% recyclable, in which VG2440, VG2440V, contain at least 85% postconsumer recycled content. In addition, we set the goal of 86% of business line (VG) selling monitors to be designed with green packaging and 59% of selling monitors meet EPEAT requirement in 2025. **In 2023, ViewSonic VP series monitors reach 56.4% post-consumer plastic content; VG series monitors reach 41% postconsumer plastic content. Our packaging are 97% fully recyclable and containing 67% recycled materials.**



Since 2019, our monitor division began removing the polyethylene (PE) bags used to package cables. In 2020, we've reached the goal setting in 2019 that all the monitor selling models shipped without Compact Disc (CD) wizard, by volume. In 2021, we've made the same changes to other products. To reduce the waste and impact to our environment, we created a longer lifespan model on LED & Laser DLP lamp free projector in comparison with mercury lamp projector models. Since 2022, we successively introduced TCO Generation 9 and inventoried how each country or region handles WEEE waste to ensure all new products meet minimum WEEE directive requirements. By the end of 2023, 100% of projector and LFD models have passed the testing against Safety standard (cTUVus), RoHS, and WEEE. We investigated whether the products meet the local government's recycling programs and required outsourced partners to provide certificates of qualification. To date, ViewSonic Europe, America and Australia have completed the inventories, and we will continue our efforts to expand to other operating sites.

ViewSonic is committed to creating a greener and cleaner environment through responsibly handling electronic products in accordance with government legislation and non-government agencies guidelines. As a global corporate citizen, we recognize that the uncontrolled international movement of e-waste to countries with few (if any) environmental guidelines poses a sizeable and growing hazard to the health of local communities, our planet, and the world's population. With evidence indicating that most e-waste not processed through certified recyclers ends up in such countries, promoting proper disposal is more critical than ever.

In addition to waste reduction efforts, we educate customers about the importance of safe, environmentally conscious end-of-life disposal for projector lamps that contain mercury, which can be harmful to both humans and the environment. We include information on safe disposal on our packaging, product materials and website. These labels read:

“ The lamp in this product contains mercury which can be dangerous to you and the environment. Please use it with care and dispose of it in accordance with local, state, or federal laws. ”

“ ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more. ”

- USA & Canada: <https://www.viewsonic.com/us/company/green/go-green-with-viewsonic/#recycle-program>
- Europe: <https://www.viewsonic.com/eu/environmental-social-governance/recycle>
- Europe: <https://www.viewsonic.com/eu/environmental-social-governance/>
- Taiwan: <https://recycle.moenv.gov.tw/>
- You may find our WEEE term and conditions of warranty via this link: <https://www.ViewSonic.com/eu/asset-files/files/uk/terms-and-conditions-en.pdf>

Product repairability is an emerging issue so as to reduce e-waste production. ViewSonic has committed itself to delivering spare part repair services, providing longer standard warranty periods and longer spare part fulfillment. In 2022, we committed 10 years spare part fulfillment and extended standard warranty period from 2 years to 3 years in Spain as our first step. And then in 2023, we extended standard warranty period from 2 years to 3 years in Portugal. ViewSonic will continue to improve its Product Repairability in Europe and successively apply it to other regions.

Product Carbon Footprint

As part of ViewSonic's pledge to corporate citizenship and lowering our environmental footprint, we strive to serve the community by better understanding the significance of the product life cycle through product carbon foot-printing since 2019. That process includes the estimation of life cycle of greenhouse gas (GHG) emissions from materials, production, distribution, and end-of-life management using PAS 2050, the WRI GHG Protocol Product Life Cycle Accounting and Reporting Standard. Product transport GHG according to Global Logistics Emissions Council Framework (GLEC Framework) was verified by third party company since 2021.

Presently, there has not been a consistent methodology for measuring product carbon footprint. Since 2022, ViewSonic joined a group of corporations to form an international corporate alliance, pushing the industry to establish a standardized approach and enhancing transparency of product carbon footprint disclosure.

We kept creating reports for LCD monitor models and large format displays (LFD). Following 63 product carbon footprint reports done for monitors and 5 reports for interactive flat panel (IFP) series products in 2021, we reached a total of 149 carbon footprint reports in 2022. In 2023, our Carbon Footprint Reports increased to 190, which is a 28% increase compared to 2022. This significant growth in the production of Carbon Footprint Reports underscores ViewSonic's dedication to transparency in environmental impact, reflecting our proactive approach to understanding and disclosing the carbon emissions associated with our products. By systematically analyzing and reporting on the carbon footprint, we demonstrate our commitment to sustainable practices and our role in fostering a more environmentally conscious marketplace. This effort aligns with our broader strategy to enhance sustainability and reduce the environmental impact of our operations and product lineup.

To communicate better with users, all product carbon footprint reports are disclosed on our website. Users can find the Carbon Footprint Report at the bottom of the page under the product model page (as illustrated on the right).



Take IFP7550-5 Interactive Flat Display for an example, users can download the Carbon Footprint Report by going to Home >> Products >> ViewBoard >> IFP7550-5 product page, and then scroll to the bottom of the page to see [Carbon Footprint Report](#) under the Download section. The report converts carbon footprint to smartphone charging equivalents, helping users more easily understand the carbon impacts. Reduced 24.43% IFP carbon footprint.

NEW

ViewBoard IFP7550-5

ViewBoard® /5" 4K Interactive Display

- > Ultra Fine Touch Technology offering up to 40-point touch for a pen-on-paper writing experience
- > myViewBoard Whiteboard software with engaging classroom tools
- > Screen share via USB-C or wirelessly via myViewBoard Display and ViewBoard Cast with Airplay and Chromecast
- > Intuitive remote device control and multimedia broadcast with myViewBoard Manager
- > Android 11 OS powered by an octa-core CPU for optimized efficiency and security (Upgradable to Android 13)

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ViewSonic IFP7550-5 ViewBoard® 75" 4K Interactive Display

Report produced on 2023-5-7

As part of ViewSonic's pledge to corporate citizenship and lowering our environmental footprint, we strive to serve the community by better understanding the significance of the product life cycle through product carbon footprinting. This process includes the estimation of emissions from materials, production, distribution, and end of the management.

This product's estimated carbon footprint:
2727 kgCO2e +/- 1438 kgCO2e

Carbon footprint of this monitor is equivalent to

0.026
home's electricity use for one year

6.1
propane cylinders used for home barbecues

16,112
number of smartphones charged.

The equivalent data are referred to Greenhouse Gas Equivalencies Calculator of US.EPA.
<https://www.epa.gov/energy/greenhouse-gas-equivalencies-calculator>



Monitor with USB-C Port to Reduce E-Waste

To pursue e-waste reduction, we have been rethinking the beginning stage of our product design. Since 2021, ViewSonic has developed a USB-C monitor with power delivery solution which doesn't need extra power adaptor, the design of USB-C monitor saves e-waste from both power adaptor and audio cable. By the end of 2023, 51 models of USB-C monitor were launched.

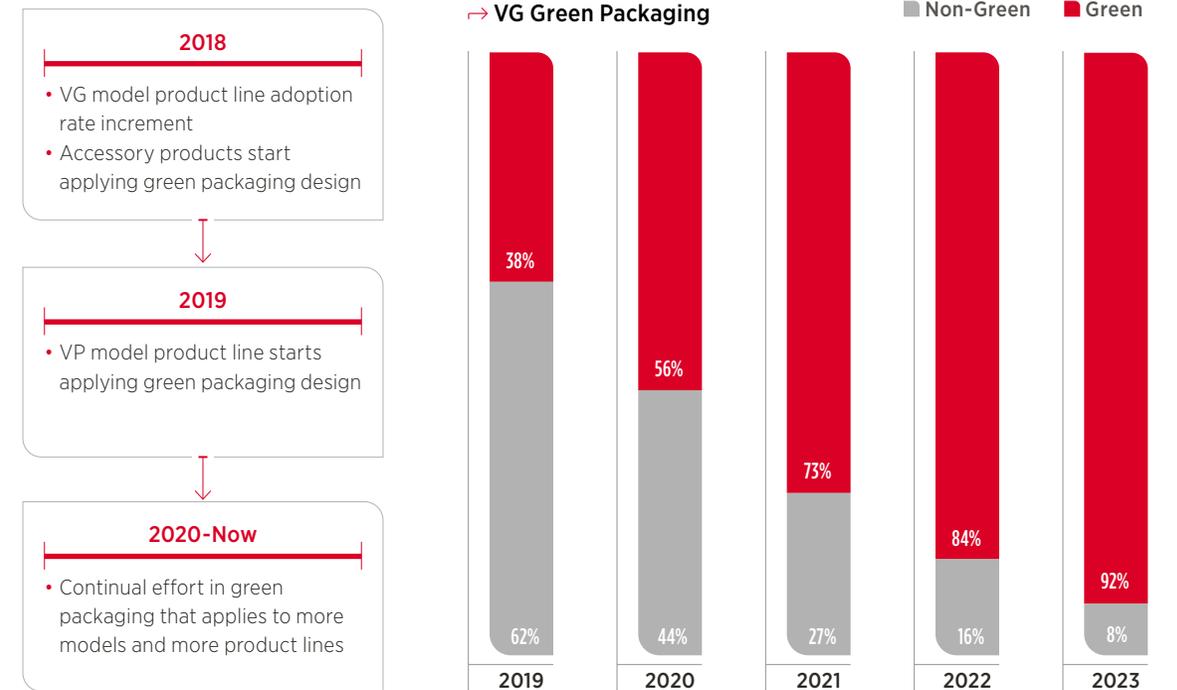
With single-cable docking, USB-C connectivity not only reduces the reliance on multiple wires, cables, and adapters, but also accelerates data, audio, and video transfer. In addition, it provides quick 90W charging over a single cable; user can even charge PC and cell phone by the monitor.

The product featured on this page is our VG2756A-2K model, which reduces clutter and e-waste with a single-cable solution. To learn more about the products, please click on the model's name above for details.

Green Packaging

During product development, we conduct life cycle assessment, from development to production to end-of-life disposals, to assess positive and negative health and environmental impacts and to explore product enhancement opportunities. We have implemented multiple corporate initiatives to enable and encourage recycling and proper disposal. All products comply with recycling guidelines and regulations. Our packaging and product materials all follow our own environmental policy.

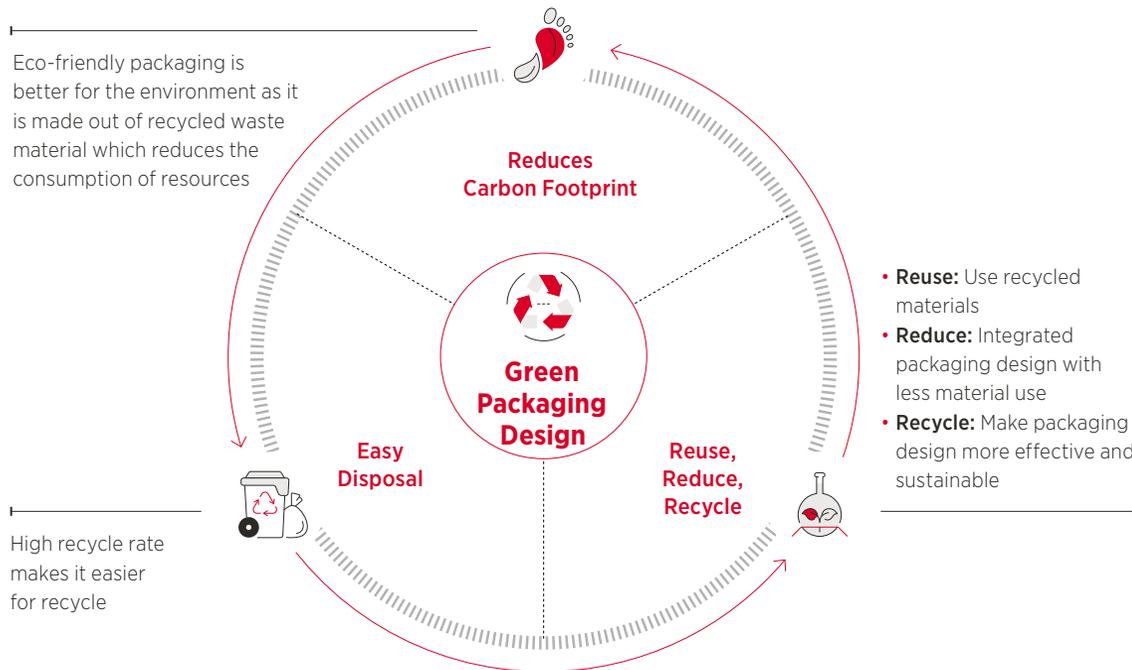
Our green packaging initiative, launched in 2018, has seen substantial progress by 2023, with 34 out of 37 packaging models on the market now being green. This represents a significant shift towards sustainability, with product reuse and recyclability rates exceeding 70%, and recovery rates surpassing 80%. Our Large Format Display (LFD) product packaging now incorporates 85% reclaimed material, demonstrating our commitment to environmental responsibility. Remarkably, the proportion of green packaging products has surged from 5% in 2017 to 92% in 2023, reflecting our steadfast dedication to reducing environmental impact and promoting sustainable packaging solutions across our product range.



Our key milestones in green packaging application

- 2018, 1st 100% paper packaging design applied on M1/M1+ projector
- 2019, M1 mini projector starts applying green packaging design.
- 2020, M2 projector starts applying green packaging design. 2021, Continual effort in green packaging that applies to more models
- 2021: Labels on carton are simplified from two labels to one label to reduce paper usage and implemented to all PJ models.
- 2022: VG2440 and VG2440V monitors are TCO Certified Edge 2.0 compliant, which contain recycled plastics over 85%
- 2023: VG245 and VG275 models are 100% Green Packing and acquired EPEAT Gold and Energy Star

The major benefits of our green packaging design include:



Green packaging solutions in the future can take a few different forms. Below are some sustainable packaging examples.

| | |
|--|--|
|  <p>Packaging that includes renewable resources</p> <p>Cellulose, for example, derived from wood pulp, is an attractive alternative to petroleum-derived polymers such as PET, PE and PP. Starch-based biomaterial is also an appealing alternative.</p> |  <p>Packaging with additives</p> <p>Packaging additives, primarily biodegradable, oxo-degradable and photodegradable materials, help the packaging biodegrade faster and reduce the accumulation of packaging waste.</p> |
|  <p>Recyclable materials</p> <p>These include familiar materials such as cardboard, plastic and metals.</p> |  <p>Compostable materials</p> <p>These include the materials like the compostable molded-fiber bowls that some fast-casual restaurants now offer their patrons.</p> |



Less Packaging Materials Designs

For most business models, we categorize models to reduce the die-cut mold cost, which is also good for the environment. The artwork uses less ink, and the minimalist design is clean and elegant; the most of all is about sustainability. Our environmentally conscious packages are designed to support a healthy planet. In short, we only use 3 types of carton die-cut for 25 models (PA and PG series, LS series, PX series). Also, we reduce carton labels from two to one, it's a big step for packaging design and environment. Aside from eco-packaging, we are striving to increase logistic efficiency and flexibility by adding mixed different panels into 40'HQ container loaded. The improvement of logistic efficiency helps us reduce carbon emission derived from transport.



Green packaging strives to reduce the amount of packaging per product it contains. Our recyclable product packaging includes cardboard boxes, printed documentation and other paper, plastic bags. Even if manufacturers cannot switch the type of material used in their packaging, they can take steps to optimize the packaging by reducing the amount of material used to make it.

We have tried new origami paper packaging techniques on our iF Design Award winning products, advanced M1/M1+, M1 Pro portable projector, and M1 mini pocket projector. Paper packaging has replaced packaging materials used - e.g., EPS foam, EPE foam, EVA foam used - in the past.



Amazon Frustration-Free Packaging Program Certification



To enhance our customers' sustainable purchasing experience, ViewSonic adheres to Amazon's frustration-free packaging policy, aiming to minimize the use of packaging materials. Amazon's Frustration-Free Packaging Program is categorized into three tiers: Tier 1 - Frustration-Free Packaging (FFP), Tier 2 - Ships in its Own Container (SIOC), and Tier 3 - Prep-Free Packaging (PFP). As of August 1, 2019, Amazon mandates that products with packaging dimensions exceeding 18 x 14 x 8 inches or weight over 20lbs must obtain FFP or SIOC certification. In response, ViewSonic has innovated with 100% paper cushioning for the packaging of the VP2768a, VP2768a-4K, and VG2740V monitors, making these materials fully recyclable. In 2022, these packaging solutions were successfully certified as Amazon Frustration-Free Packaging. Additionally, in 2023, our new product lines VG2755, VG2756-2K, VG2756a-2K, VG245, VG275, and VP275-4K have also achieved Amazon FFP certification, continuing our commitment to environmentally responsible packaging.

Case with 100% Water-Based Paint

VOCs (Volatile Organic Compounds) are groups of air pollutants that are emitted to the atmosphere during the solvent-based coating process. Some of these substances are detrimental to human health and the environment. On the other hand, water-based paints use water as the primary liquifying agent instead of chemical solvents, which is more eco-friendly and less hazardous than solvent-based coating. To mitigate adverse effects of VOCs and committed safer usage experience, all shipment models from ViewSonic are coated with water-based paints in 2023.

Responsible Waste Management for Our Products

Rapid technological development has fueled a steady expansion on the consumer and enterprise electronics market needs while providing countless benefits to consumers and businesses. Along with these benefits comes an escalating need for proper disposal of e-waste to decrease harmful impacts to the environment. Proper recycling delivers several additional benefits. The reclamation of raw materials and working components enables their reuse, reducing the generation of pollution and energy needed for raw material extraction and manufacturing production. Diverting solid waste from conventional trash collection helps extend the life of municipal landfills. In addition, supporting proper e-waste recycling facilitates job creation, often creating environmentally friendly jobs in disadvantaged communities.

Sorting and recycling are part and parcel of the challenge to consume more responsibly, with consumers increasingly engaging in the general effort. We seek to reduce the environmental impact of our products by stringently complying with all recycling guidelines and regulations, as well as by partnering with recycling and waste management agencies throughout the United States and Canada. In 2023, ViewSonic Europe adhered to the latest regulatory changes in some European countries, contributing to a more recycling-oriented economy.

We are proud to uphold our social and legal obligations to the communities that support our business. This includes regular contributions to government recycling programs throughout many U.S. states and extending our responsibilities to customers across the nation and worldwide. We offer the **ViewSonic Recycle+ Program and Mail Back program** to accommodate sustainable product disposal for customers who may not have available local options.

France

Regulatory Summary

The AGEC Law (n°2020-105 of February 10, 2020), standing for Anti-Waste and Circular Economy, is a French regulation that advocates for a circular economy and combats waste. This law underscores the urgency of transitioning to a new paradigm that shifts away from the traditional cycle of "produce, buy, consume, and then discard" towards a more sustainable approach of "reduce, reuse, repair, and recycle."

Impact on our product

The AGEC LAW requests to disclose environmental information including recycled content of product and packaging, hazardous substances, presence of precious metals and rare earths. ViewSonic completed the data collection and analysis for each product and the impacted products are VG2756-2K, LS740W and IFP8650-5. The related product and packaging information was also disclosed on our product web page.



ViewSonic Recycle+ Program

For ViewSonic Recycle+ program, we support the governing laws of all U.S. states for recycle, reuse and refurbishment of retired electronics, including specific bans against identified types of electronic waste being disposed in landfills. To facilitate compliance with these guidelines, we partner with over 50 recycling companies in Washington D.C. and the 25 states that publish guidelines for recycling of covered electronic devices (CEDs), including our home state of California. We are also working closely with the 10 additional states that are currently researching and working on implementing official recycling programs, and we

partner with hundreds of approved agencies, brokers, and recyclers. We contract only with collectors and recyclers that comply with all local, state, and federal regulations; utilize e-Steward, R2/RIOS, and ISO operational standards; and do not allow violation of laws when importing or exporting environmentally sensitive materials. We have made efforts to meet the compliance and any updated regulations. Neither will ViewSonic nor our partners dispose of CEDs in landfills or transfer any covered devices to recycling facilities that dispose of CEDs in landfills other than necessary incidental disposal in minimum amounts.

ViewSonic Mail Back Program

To encourage recycling in the United States, we started the Mail Back program to encourage customers to recycle their end-of-life electronics. Upon request, we provide a free shipping label to ship the end-of-life electronic to an authorized local recycling center. Customers can learn about how to safely retire end-of-life products with our recycling and mail-back programs. Content on the Go Green with ViewSonic website as well as our ViewSonic.com customer service page helps customers recycle their ViewSonic product packaging materials. Our packaging cartons display the RAP 20 symbol, which indicates that they are made from 100% recyclable fiber.

Total costs for these programs in 2023 were US\$376,505, which included fees paid for registration to each state's recycling program plus recycling costs.

ViewSonic Outreach and Education

As part of our commitment to protecting the planet, ViewSonic has developed programs and resources to encourage environmentally conscious decisions. Our Go Green with ViewSonic website educates visitors about proper disposal of electronic products and includes a directory with links to helpful information about recycling laws, requirements, and resources. Detailed information about our certifications and environmentally-friendly product features help consumers make informed purchasing decisions.

We are pleased to consistently invest in developing products, corporate policies, and business practices that protect our environment. Education and training are an important part of our environmental efforts as we advocate the importance of sustainability to our key stakeholders, e.g., business partners, customers, and employees.

09

COMMITTED TO OUR CUSTOMER

- 100% LFDs and projector products certified for health, hazardous-free and safety standards, such as RoHS, FCC, NRTL (cTUVus or UL certified).
- Implemented an enhanced AI Chatbot designed to elevate customer interactions.
- Submitted the total of 286 products to the SCIP database to promote the customer health and safety.
- No incident of data breaches in 2023.
- Introduced GDPR training program in 2023 with the total of 93 participants engage in the program.



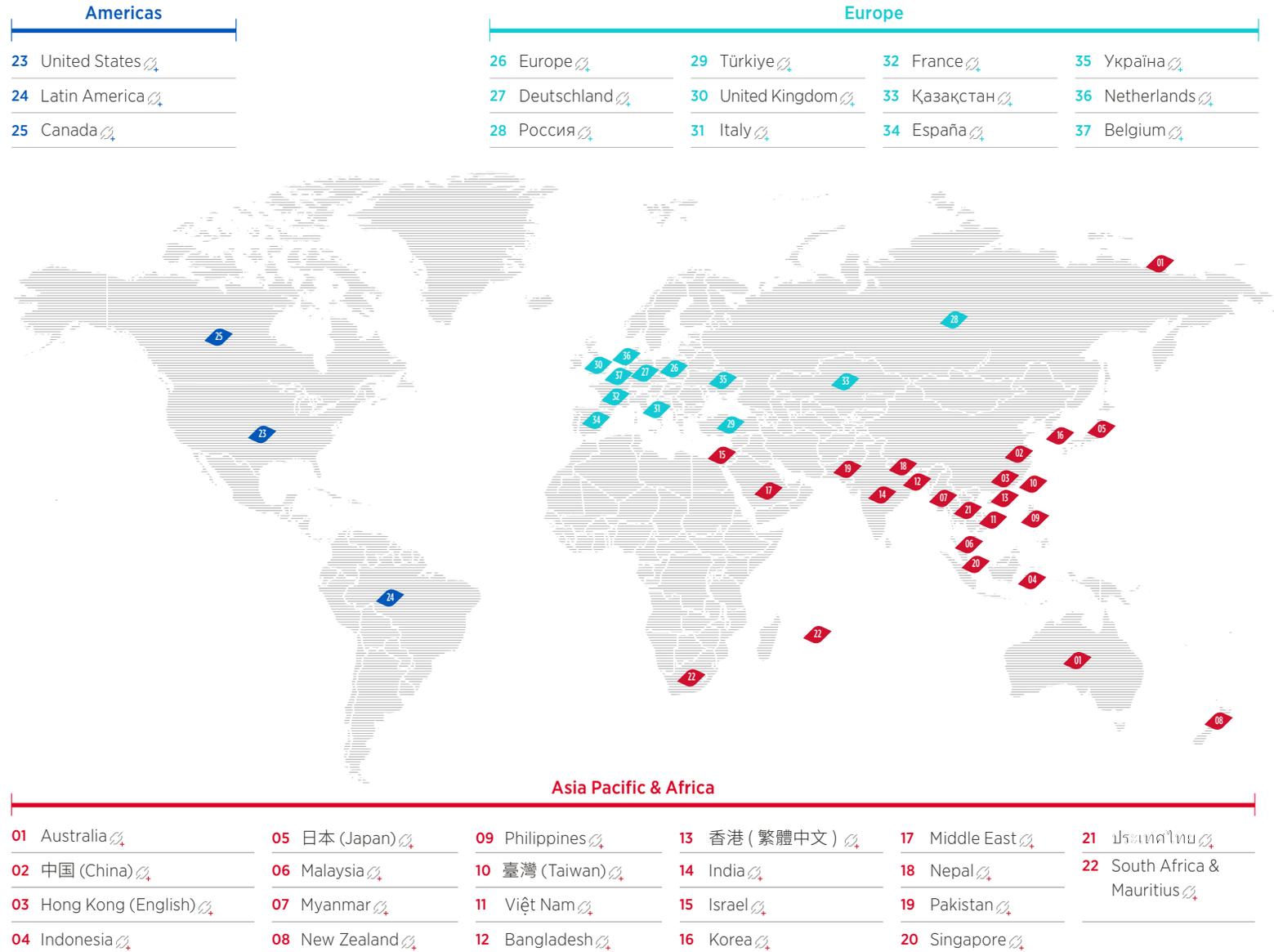
Customer Service

We value our customer’s needs for innovative products and high-quality services. Customer service is a priority for our company. We are dedicated to meeting the needs of our customers by being committed to proactively respond to all our customers from the multiple communication channels timely. We provide the following channels for customers to reach our customer service team: phone, email, chat, social media, or any other public forums and product review posts. We adequately staff all our customer service channels to ensure we are available and responsive to all our customer’s needs. The customers could contact customer support team for company or product information, seek guidance on product usage, troubleshoot, and/or process warranty claims or losses.

We provide continual learning and training on new products and technical knowledge to our customer service team to equip them to respond to clients appropriately. We analyze customer satisfaction levels for continual service, product, system, or process improvement opportunities.

We evaluate our customer service performance by tracking if our services have met and/ or exceeded customer expectations with our innovative display solutions for work, play, and education via hardware, software, and service integration. The customer could escalate any issues or case to our company management or to external arbitrary 3rd parties such as Better Business Bureau, the State Attorney General, or legal representatives as necessary.

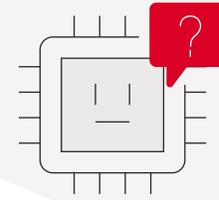
The chart on the right lists countries and regions we provide customer service along with links to the corresponding websites.



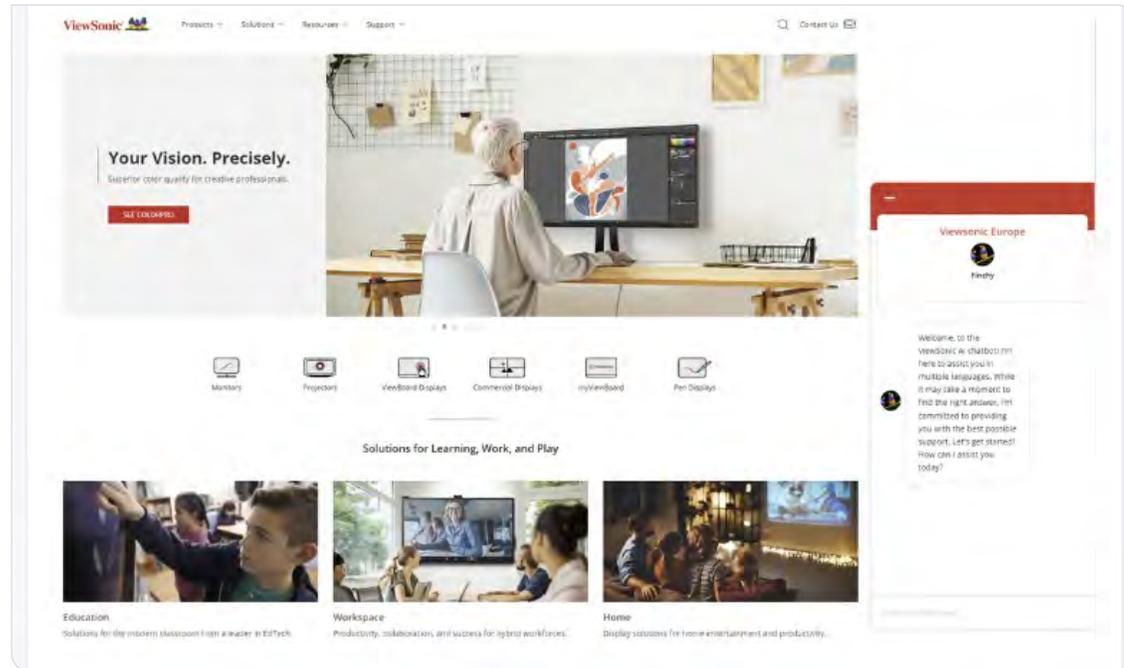
AI Chatbot

On July 3rd, 2023, ViewSonic unveiled its latest innovation: an enhanced AI Chatbot designed to elevate customer interactions across its digital platforms. Available across 20 of ViewSonic’s global websites and equipped with multilingual capabilities, this advanced Chatbot empowers customers to engage effortlessly in their native languages.

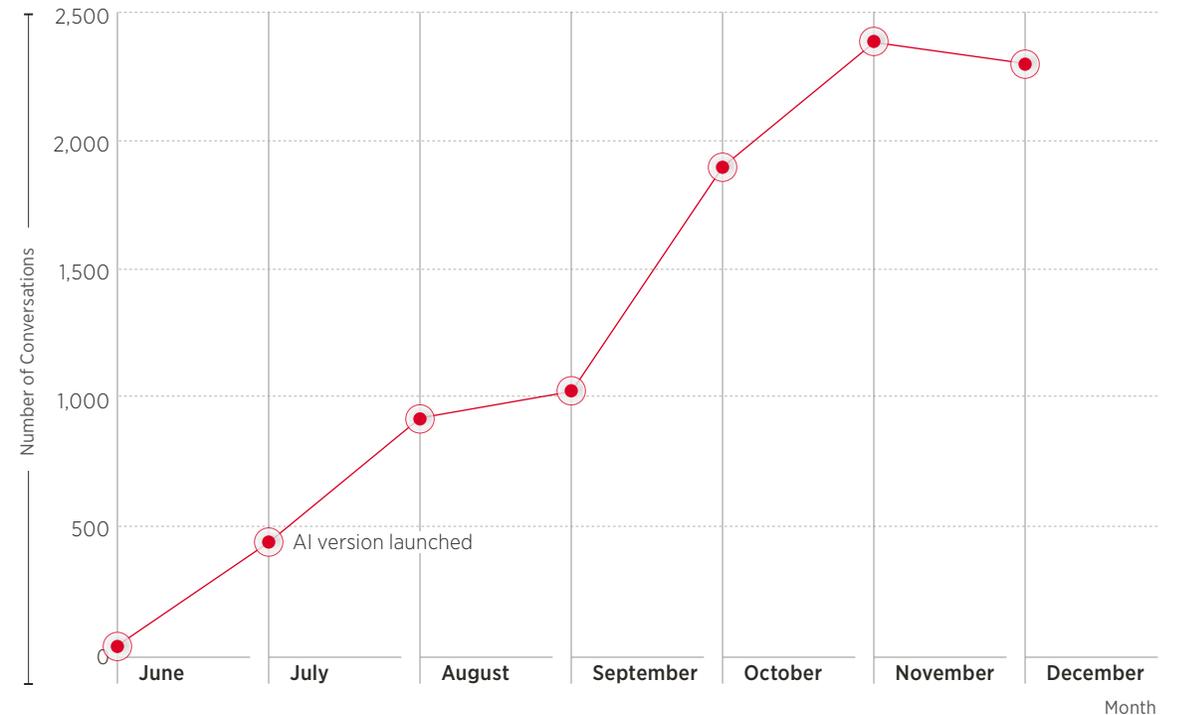
Since its introduction, the AI Chatbot has garnered substantial attention and engagement, marked by a notable surge in conversation volumes. This achievement underscores ViewSonic’s commitment to leveraging cutting-edge technology to deliver exceptional customer experiences worldwide.



Implemented an enhanced AI Chatbot designed to elevate customer interactions.



→ Number of Conversations with Chatbot



Customer Health and Safety

Always striving to be a leading example of conscientious global citizenship, ViewSonic actively extends our responsibility concerns to those who use our products. Among these concerns are safeguarding customer health and safety, ethical communication, and customer privacy. We regularly assess our products and services, such as monitors, projectors and displays, to better understand its impact on human health and safety, seeking continuous improvement to promote health and wellbeing.

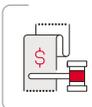
Our product business units and product quality assurance compliance teams are responsible for overseeing and evaluating the health and safety impact of our product's lifecycle. We evaluate product health and safety affecting customer health and safety with the below key indicators:



Percentage of significant product and service categories for which health and safety impacts are assessed for improvement



Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their lifecycle, by type of outcomes



Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services

Compliance with UL/CTUVus for our products is basic, while some of our models apply Swedish Federation of Professional Employees (TCO). With the help of our compliance supervision and quality assurance system control, we ensure every product is safe to users. For any product that may potentially have safety issue to look out, warning message and specification in user's guide will be included in the product at customer's purchase.

100% LFD products are certified with Health, Hazardous-Free and Safety, such as RoHS, FCC, NRTL (CTUVus or UL certified); with a focus on VSA Models in the year of 2023.

However, in the case of the X10-4K projector, a ROHS violation was identified during market surveillance in Korea in 2023. This violation, involving excessive levels of lead (Pb) and cadmium (Cd), prompted immediate regulatory action. As part of our commitment to accountability and resolution, ViewSonic promptly settled the matter by paying a fine of \$12,210. To prevent future violations, ViewSonic has implemented measures to ensure compliance. We have requested the factory to send components for regular testing or acquire RoHS test reports from suppliers during material incoming inspections. These steps aim to maintain adherence to ROHS regulations and prevent any further regulatory issues.

We evaluate if we have met the standards by the fines and non-monetary sanctions charged related to the health / wellbeing and safety features of our products. Customer safety is the supremacy of our product quality control. We include declaration of RoHS 2 compliance on our packaging. The declaration read:

The following information is only for EU-member states:

The mark shown to the right is in compliance with the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE). The mark indicates the requirement NOT to dispose of the equipment as unsorted municipal waste, but use the return and collection systems according to local law.



Declaration of RoHS2 Compliance

ROHS declaration

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS2 Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

| Substance | Proposed Maximum Concentration | Actual Concentration |
|---------------------------------------|--------------------------------|----------------------|
| Lead (Pb) | 0.1% | < 0.1% |
| Mercury (Hg) | 0.1% | < 0.1% |
| Cadmium (Cd) | 0.01% | < 0.01% |
| Hexavalent Chromium (Cr6*) | 0.1% | < 0.1% |
| Polybrominated biphenyls (PBB) | 0.1% | < 0.1% |
| Polybrominated diphenyl ethers (PBDE) | 0.1% | < 0.1% |
| Bis (2-ethylhexyl) phthalate (DEHP) | 0.1% | < 0.1% |
| Butyl benzyl phthalate (BBP) | 0.1% | < 0.1% |
| Dibutyl phthalate (DBP) | 0.1% | < 0.1% |
| Diisobutyl phthalate (DIBP) | 0.1% | < 0.1% |

Certain components of products as stated above are exempted under the Annex III of the RoHS2 Directives as noted below:

- Copper alloy containing up to 4% lead by weight.
- Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
- Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectronic devices, or in a glass or ceramic matrix compound.
- Lead in dielectric ceramic in capacitors for a rated voltage of 125V AC or 250V DC or higher.

Electronic Equipment Compliance

Electronic equipment contains hazardous chemicals that can be harmful to the environment when disposed of in a landfill along with trash. Hazardous chemicals include lead, mercury, cadmium and chromium, along with other heavy metals and potentially toxic chemical flame retardants. Proper disposal of the metals, plastics, and components found in old electronics is an important safeguard for the health of our planet and future generations.

A. Large-Format Displays

Our Large-Format Displays adhere to RoHS guidelines for the restriction of hazardous materials. All LFDs are certified by third party to guarantee user safety. Our LFDs also follow international WEEE regulation and comply with EU RoHS directive (2011/65/EU). Almost all LFDs get TUV certificate to guarantee the safety. We aim to have 100% of the LFD products certified with health, hazardous-free and safety regulations, and standards, such as RoHS, Federal Communication Commission (FCC), Nationally Recognized Testing Laboratories (NRTL) (cTUVus or UL certified). We have achieved the 100% hazardous-free goal in the 2023 fiscal year. We seek to continue maintaining that goal in subsequent years.

- WEEE means Waste Electrical and Electronic Equipment Directive, which is a European Community directive for target setting of collection, recycling, and recovery of electrical and electronic goods.
- RoHS means Restriction of Hazardous Substances Directive by the European Union to restrict the use of six hazardous materials in the manufacture of electronic and electrical devices.
- TUV is one of worldwide safety institutes to provide the certificate for the product which could pass the safety test.

B. Projectors

- Our LED & Laser projector models use no mercury light source in consideration of user health. There were no known health concerns that result from exposure to intact lamps or to occasional exposure to broken lamps. The concentration of mercury in the atmosphere resulting from breakage of lamps should result in no significant risk to the user. We also consider electromagnetic interference (EMI) and safety of user environment. In 2023, 100% of projector models have passed the testing against Safety standard (cTUVus), RoHS, and WEEE.

Upgraded Regional Compliance Requirements

A. SCIP Database

The SCIP (Substances of Concern In articles as such or in complex objects (Products)) database is established under the Waste Framework Directive (WFD) by the European Chemicals Agency (ECHA). Companies that supply articles containing SVHCs on the Candidate List in concentrations above 0.1% w/w on the EU market are required to submit relevant information to the SCIP database. This requirement aims to improve the understanding of SVHCs in articles, facilitate communication along the supply chain, and ultimately promote safer products and protect human health and the environment. Hence, from January 2021, ViewSonic have expanded the component examination to comply with the SCIP database. In 2023, we shared additional SCIP data for 41 products with the customer, bringing the total number of products for which SCIP data has been submitted to the database to 286.

By declaring the hazardous chemicals present in our products to the SCIP database, consumers are empowered to make informed purchasing decisions based on whether the products contain such chemicals. This puts control over their health and safety in their hands and highlights the importance of the SCIP database as a tool for safeguarding consumer interests. Consequently, ViewSonic believes that the SCIP database plays a vital role in promoting and protecting the health and safety of consumers.

| Submission information | | Submission events | |
|------------------------|---|-------------------|----------------------------------|
| SCIP number | 41440920 812f 44c9 b014 e1a3d42c788d | 27/09/2022 10:09 | Dossier submitted |
| Article name | Q50 - LED Projector | 27/09/2022 10:09 | Dossier passed validation checks |
| part number | VS1686A/VS16841/1/1/02/VS1686A/VS16011/L85... | | |
| Dossier UUID | d84bc7ed-fd9f-479c-a95c-f9c9600346515c | | |
| File name | d84bc7ed-fd9f-479c-a95c-f9c9600346515c | | |
| Notification type | Initial | | |

| Submission graph | |
|------------------|--------------------------------------|
| SCIP number | 41440920 812f 44c9 b014 e1a3d42c788d |
| | 27/09/2022 10:09 CC2821942-38 |



Submitted the total of **286** products to the SCIP database to promote the customer health and safety.

B. China Compulsory Certificate (CCC) Standard

The China Compulsory Certificate (CCC) standard underwent a significant upgrade to align with the requirements of IEC 62368-1:2018, effective from August 1, 2023. This overhaul included the enhancement of safety standards, with the previous GB 4943.1-2011 being replaced by GB4943.1-2022 to ensure compliance with the updated IEC 62368-1:2018 regulations. Furthermore, the EMC standard saw a revision, transitioning from GB/T 9254-2008 to GB/T 9254.1-2021, reflecting advancements in electromagnetic compatibility testing methodologies.



In light of these changes, manufacturers were granted a transitional period, permitting the continued sale of products manufactured before August 1st until July 31st, 2024, without necessitating immediate compliance with the updated standards. However, this grace period also presented an opportunity for companies to update their existing certificates to align with the revised CCC standards, updated regulatory requirements and ensuring product safety and quality in the Chinese market.

We have made the strategic decision to update 9 out of 18 projector models, demonstrating our commitment to meeting the standard. Additionally, we took proactive steps toward compliance by confirming that 97 out of 103 LCD monitor models were eligible for the upgrade. In 2023, The new products introduced, including LS710HD, LS751HD, PS502X, PS502W, LS832WU, LS740HW, LS740W, and LX700-4K, have all been certified to the new standard.

This proactive approach underscores the importance of adapting to regulatory changes swiftly and efficiently, not only to maintain market access but also to uphold consumer trust and safety standards. The transition to the upgraded CCC standards signifies a collective effort within the industry to prioritize product safety, quality, and regulatory compliance in the Chinese market landscape.

C. French Anti-Waste law/ AGEC law

The French government has taken proactive steps by introducing the AGEC (Anti-Gaspillage et Economie Circulaire) law, also known as the Anti-Waste law, in February 2020. This legislation is aimed to accelerate the change in production and consumption models in order to limit waste and preserve natural resources, biodiversity and the climate.

Enacted in January 2023, five main areas of the AGEC law bring about significant changes that will influence the future of France’s and Europe’s textile and footwear industries.

1. Phasing Out of Disposable Plastic: gradually banning items like plates, cups, straws, cutlery, and cotton buds.
2. Enhancing Consumer Awareness: mandating the display of reparability indexes for items such as smartphones, laptops, and washing machines, alongside information about environmental attributes and endocrine disruptors.
3. Fighting Against Waste & Promoting Solidarity Reuse: prohibiting the disposal of unsold non-food items, requiring companies to recycle or donate them to associations.
4. Acting Against Programmed Obsolescence: mandating reparability indexes for electronic equipment and introduced a repair bonus scheme, offering consumers discounts on repairs at certified outlets.
5. Producing Better: Strengthening extended producer responsibility (ERP) and requiring producers to finance waste collection, treatment, and recovery.

ViewSonic adapts to these regulations by integrating sustainable practices into the business models, investing in eco-design, and working closely with stakeholders across the product lifecycle to ensure compliance and promote environmental sustainability.

ViewSonic products “Product Sheet Relating to the Qualities and Environmental Characteristics” following by Articles R.541-221 and R.541-222 of the Environmental Code:

1. Recycled Material
2. Recyclability
3. Presence of precious metals
4. Presence of rare earths
5. Presence of dangerous substances

Product Sheet Relating to the Qualities and Environmental Characteristics

Articles R.541-221 and R.541-222 of the Environmental Code

| | |
|----------------------------------|---|
| Supplier's name or trade mark | ViewSonic |
| Supplier's address | Haaksbergweg 75, 1101 BR, Amsterdam Netherlands |
| Product Name | LCD Display |
| Model Name | VG3456C |
| Model Number | VS19216 |
| Product | product comprising at least 38% of recycled materials |
| Packaging | packaging comprising at least 86% of recycled materials |
| Product | mostly recyclable product |
| Packaging | 94% mostly recyclable packaging |
| Presence of precious metals | Contains at least 1 milligram of precious metals |
| Presence of rare earths | Contains at least 1 milligram of rare earths |
| Presence of dangerous substances | Contains a substance of very high concern: Lead, CAS# 7439-92-1 Lead monoxide, CAS# 1317-36-8 Boric acid, CAS# 10043-35-3 |

Legal Compliance

Compliance with the laws and regulations in which ViewSonic operates our business is a legal prerequisite for ViewSonic to provide our solutions to our customers. We constantly monitor our products, services, and operations to ensure that all relevant legal and regulatory compliance has been met and all required certificates (if applicable) have been applied for and received.

All ViewSonic products, services and operations should be and are in compliance with the laws and regulations in which ViewSonic operate our business. If there is any deficiency found, ViewSonic will strive to conduct mitigation and correction action for ensuring compliance is met as soon as possible.

The goal is to ensure full compliance with the laws and regulations in which ViewSonic operates our business, and if any deficiency is found, frank and cordial communication with the relevant legal and regulatory body for improvement so as to achieve full compliance.

Typically, the relevant department, depending upon the nature of the legal and regulatory issue. For example, Human Resource Department is in charge of Human Resource issues, and Product Quality Assurance Compliance Team is in charge of Product safety certificates.

Fines, penalties, regulatory actions and notices by the relevant authorities are used to evaluate Legal Compliance. Furthermore, internal audit and hotline on webpages can be considered as grievance mechanisms of Legal Compliance of the Company.

→ Number of Health & Safety Non-Compliance Cases in 2023

| | Monitor | Projector | Large-Format Display (LFD) |
|--|---------|-----------|----------------------------|
| # of incidents of non-compliance with health and safety regulations resulting in a fine or penalty | 0 | 1 | 0 |
| # of incidents of non-compliance with health and safety regulations resulting in a warning | 0 | 0 | 0 |
| # of incidents of non-compliance with voluntary codes for health and safety | 0 | 0 | 0 |



In 2023, the projector X10-4K violated ROHS regulations in Korea, leading to a \$12,210 fine. ViewSonic requested enhanced compliance measures from their factory, including regular testing of components and obtaining ROHS test reports from suppliers during material inspections.

ViewSonic has consistently adhered to voluntary codes for health and safety, demonstrating our commitment to going above and beyond the minimum legal requirements to prioritize the well-being and safety of its workforce. We believe this commitment to robust compliance and the promotion of employee well-being reinforces ViewSonic's dedication to sustainability and responsible corporate practices.

→ Number of Health and Wellness Non-Compliance Cases in 2023

| Product | Monitor | Projector | Large-Format Display (LFD) |
|---|---------|-----------|----------------------------|
| # of incidents of non-compliance with health and well-being features of our product | 0 | 0 | 0 |

On socioeconomic compliance, we received no significant fines and non-monetary sanctions related to the health and well-being features of our product, nor was there any case brought through dispute resolution mechanisms in 2023 fiscal year.

Responsible Labeling

Quality products that ensure safety to the users is a basic social responsibility we value strongly. Other than products complying with safety and health regulations, we ensure that our products are safe for those who use them by adding safety instructions.

We review whether our products and services need labeling with the following criteria:

- 

The sourcing of components of the product or service
- 

Content, particularly with regards to substances that might produce an environmental or social impact evaluated against the conformity with RoHS
- 

Evaluate level of product safety (TUV) to add corresponding precautionary user guideline
- 

Disposal of the product and environmental/social impacts reviewed against WEEE
- 

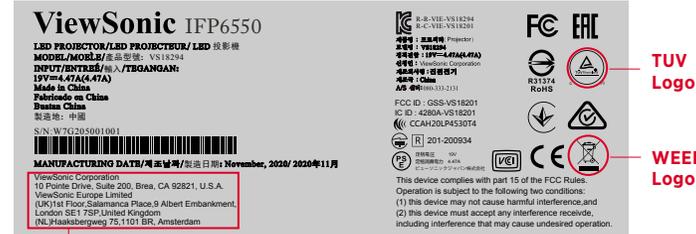
Energy efficiency measured by testing labs

Example of our labeling post the labeling review

The rating label includes the following; information, model name, compliance, manufacturer info, country of origin and safety warning etc.

User guide includes the following information: model name, compliance declaration, safety warning message, and service support etc.

The below is a LFD Product Label.



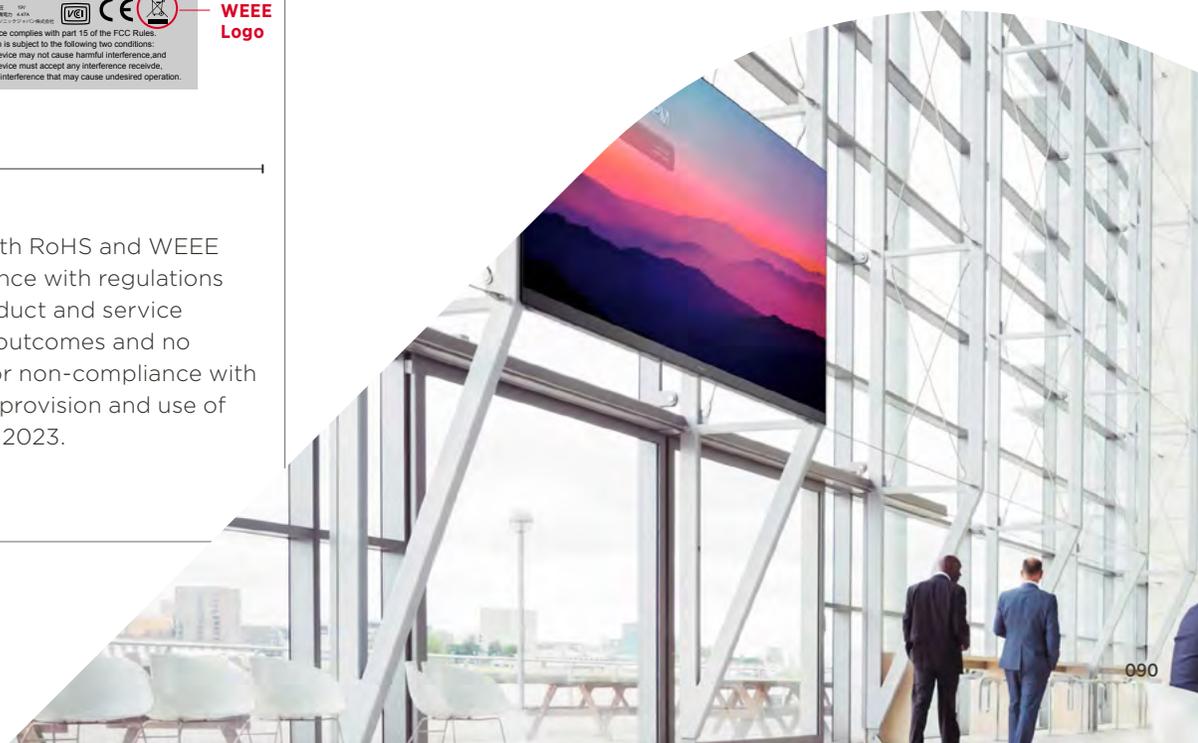
Source of product

All products were in conformance with RoHS and WEEE in 2023. No incident of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes and no monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services were found in 2023.

Ethical Marketing Communication

We conduct internal and external communication with integrity. Marketing communications such as advertisements, promotions, sponsorships, and web content observe all relevant policies and practices for fair and forthright communications, including adherence to all mandated brand requirements when representing partner trademarks. Information presented on our materials is factchecked for accuracy and we make every effort to avoid misrepresentation of any kind.

We evaluate if any warning, fine or penalty for noncompliance with regulations or voluntary codes relating to our marketing communication were charged. In 2023, we received no warnings, fines or penalties for non-compliance with regulations or voluntary codes relating to our marketing communications.



Information Security and Customer Privacy

We know that trust is the foundation of our relationships with our customers, and we make every effort to build that trust in all aspects of our business. We aim to deliver reliable products that meet customer needs. We maintain customer relationships through customer services. We have measures in place to protect customer privacy and safeguard our customers' personal information against any misconduct or threats.

We want our customers to feel absolutely confident doing business with us online. To ensure the security of customer data, we use the latest security technologies and adhere to policies that prevent unauthorized use of personal information. To guard against cyber threats, we follow industry-best practices for maintaining the security of our network and other computing resources. This includes ensuring up-to-date security software, firewall, spam filters, automatic software updates, web browsers and operating systems to provide a strong defense against viruses, malware and other online threats. ViewSonic achieved ISO 27001 certification, ensuring the protection of customer's private information and hence preventing of losing their trust due to data breaches. Our Privacy Policy website details the ways in which we handle personal data after it has been collected using our website.

ISO/IEC 27001 Certification

ViewSonic obtained ISO 27001 certification in October 2021 for its information security management system, covering both ViewSonic America and ViewSonic International, with the validation until October, 2024. The certification encompasses various information security management activities within the realm of information technology, including development, maintenance, and operation of ERP system, operation of adopted SaaS cloud services, network security and data center management, etc. This certification highlights ViewSonic's dedication to maintaining the integrity and availability of its information assets, including customer data and personal information.

All our employees receive mandatory training on our Privacy Policy and understand the handling procedures to protect confidential or proprietary information provided by customers. We take protecting the confidentiality of our partners and customers seriously, following local privacy laws. We recognize and address our obligations under the provisions of the Data Protection Act (1998) and the GDPR (General Data Protection Regulations). The privacy-protection policies covered by the mandatory training includes the following:



We require all employees to maintain the confidentiality of all customers' personal data.



We require all employees to understand and follow our GDPR Guideline (Data Classification), Guideline policy to ensure Data Subject Rights, Data Breach Policy, and Data Retention and Deletion policy.



We are not allowed to share customer personal data to any third party.



All customer personal data is collected and managed based on prior consent.



All vendors, service providers and contractors should sign non-disclosure agreements (NDA) and/or data processing agreements (DPAs)



All customers can revoke his consent to the storage of personal data and its processing at any time with effect for the future.



All customer has the right to object at any time, on grounds relating to his particular situation, to the processing of personal data relating to him which is carried out on the basis of legitimate interests.

In 2023, we introduced two comprehensive GDPR training programs online as part of our ongoing commitment to ensuring employee awareness and adherence to information security and customer privacy standards.

Each GDPR training program encompasses six key areas crucial for understanding and implementing GDPR principles effectively. These areas include the scope of GDPR, data subject rights, information obligations, third country transfers, data breaches, and integrating data protection practices into everyday work processes. In 2023, we had a total of 93 participants actively engage in the GDPR training programs, underscoring the significance of this initiative within our organization.

In additional, Viewsonic has implemented a comprehensive information security program for new employees aimed at ensuring the confidentiality, integrity, and availability of data. This program encompasses three online modules: "Information Technology Introduction," "Information You Need to Know," and "Security Practices for End-User." None of these modules are mandatory, allowing new employees to access the training based on their individual needs and interests. In 2023, the total of 322 participants actively engages in the training programs.

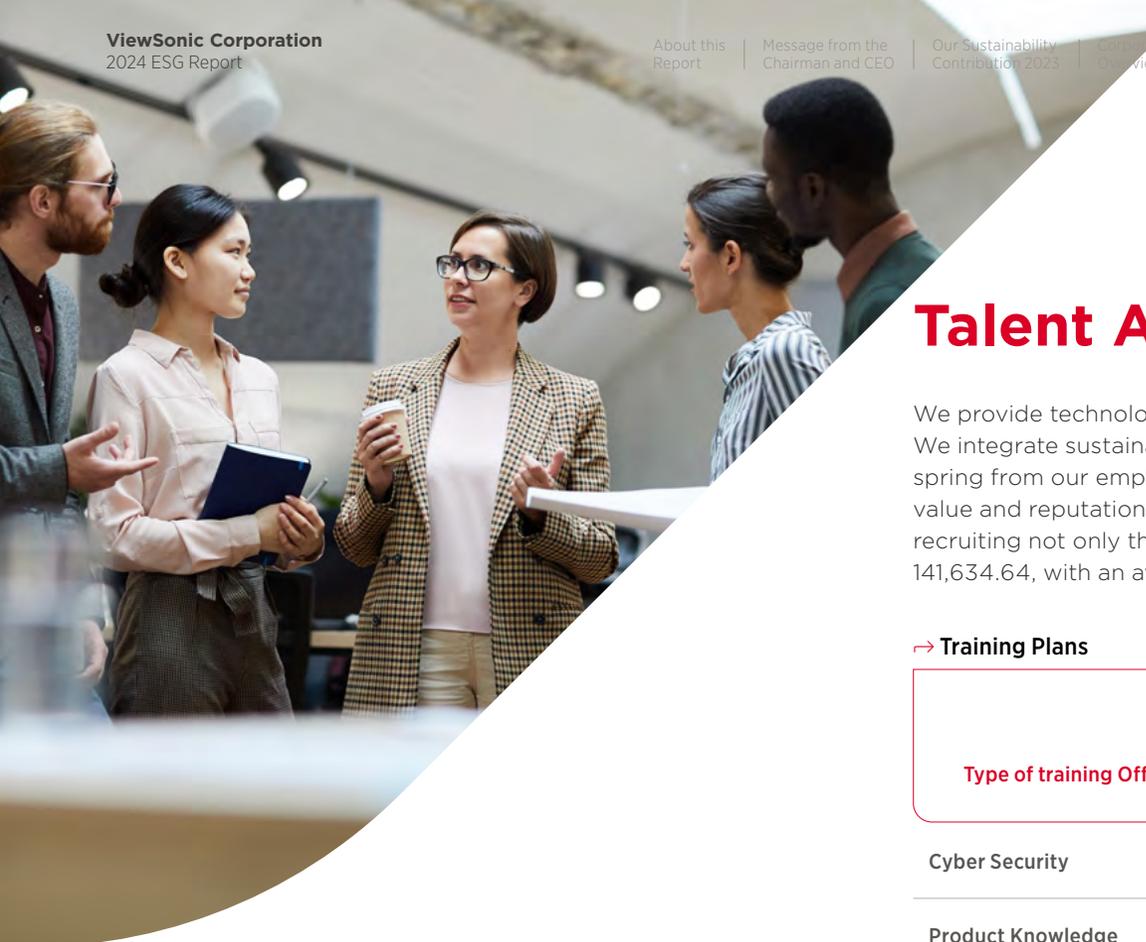
With this policy mechanism put in place, we aim to achieve zero breached and zero compromised incidents for privacy leakage and misuse. **In 2023, we did not receive any complaints related to customer privacy. There were no complaints received from outside parties and substantiated by the organization and no complaints from regulatory bodies, and no identified leaks, thefts, or losses of customer data.**

10

COMMITTED TO OUR EMPLOYEES & COMMUNITY

- Conducted a total of 141,634.64 hours of training in 2023.
- No work-related injuries and illness.
- Organized CorlorPro award and sponsored several global and local charitable organizations such as Make-A-Wish, Special Edition Monitors for India's 75th Year of Independence, and Turkey's Reyhanli Centre.
- Implemented paperless solution, featuring over 100 pieces of work with digital visual solution.
- Conducted over 1,500 training sessions and workshops under the EaaS project, empowering more than 10,000 educators.





Talent Attraction & Retention

We provide technological solutions to empower people and improve lives, and our employment practices reflect the same objectives. We integrate sustainability principles into our businesses – for example, saving energy, developing green products. Our innovations spring from our employees’ creativities. Our employees’ success is pivotal to the growth of our company. We recognize that our brand value and reputation are defined by the people within our organization. Therefore, our human resources department is dedicated to recruiting not only the most skilled talents, but also the best fits for our corporate culture. In 2023, the total hours of training were 141,634.64, with an average of 107.14 hours per employee.

→ Training Plans

| Type of training Offered | ViewSonic America | | ViewSonic Europe | | ViewSonic Asia Pacific | | ViewSonic China | | |
|---|-------------------------------|---------------------|-------------------------------|---------------------|-------------------------------|---------------------|-------------------------------|---------------------|-------------------|
| | Hours of the Training Program | No. of Participants | Hours of the Training Program | No. of Participants | Hours of the Training Program | No. of Participants | Hours of the Training Program | No. of Participants | |
| Cyber Security | 1 | 258 | 0 | 0 | 0.5 | 117 | 0 | 0 | |
| Product Knowledge | 0.34 | 258 | 4 | 27 | 0.5 | 166 | 0 | 0 | |
| Business skills | 0 | 0 | 0 | 0 | 6 | 26 | 0 | 0 | |
| Labor standard law on hiring & termination workshop | 260 | 5 | 4 | 27 | 4 | 19 | 0 | 0 | |
| Human Right related | 0 | 0 | 0 | 0 | 0.5 | 107 | 2 | 21 | |
| Total | 261.34 | 521 | 8 | 54 | 11.5 | 435 | 2 | 21 | |
| Total Hours of Training | | | | | | | | | 141,634.64 |

Other than the general training programs, ViewSonic has different training programs for different regions since each region has unique cultural, linguistic, or legal requirements that need to be addressed in training. Hence, by tailoring training programs to each region's needs, we can ensure that all our employees receive the information and skills they need to perform their jobs effectively and comply with relevant laws and regulations.

ViewSonic America

ViewSonic America promotes employee well-being by providing access to Sonic Boom Wellness programs. These programs include customizable features like activity tracking, health coaching, social support, and incentives. Emails are regularly sent to encourage healthy habits, leading to benefits such as improved morale, reduced absenteeism, and increased productivity. Additionally, ViewSonic America organized three staff contests in 2023 to promote team building and camaraderie among employees. Each contest offered unique challenges and themes, including "Hocus Pocus, Walk to Focus", "Easter Eggstravaganza Contest", and "Touchdowns for the Big Game". These contests provided a fun and engaging way for employees to interact and work together, fostering a positive and supportive company culture.

ViewSonic Asia Pacific

ViewSonic Asia Pacific prioritizes employee development and well-being by offering various programs. To value young talent and promote leadership development, we designed a young talent training program on leadership, consisting of 8 workshops for 29 people and 28 training hours. The program aims to develop competencies such as communication, problem-solving, decision-making, team building, and goal setting.

ViewSonic Europe

ViewSonic Europe offered 6 online workshops to enhance the business skills of its employees, increasing productivity, job satisfaction, and retention rates. Online workshops provide flexibility, allowing employees to access training at their convenience, resulting in a more engaged and motivated workforce. In addition, ViewSonic UK offers a solution selling workshop to improve the knowledge of employees on solution sales, including identifying customer needs, developing solutions, and closing deals. The workshop also focuses on improving communication and presentation skills to better engage with customers and persuade them to purchase products.





→ 2023 New Hires by Gender and by Age in Each Region

| Age Group | ViewSonic America | | ViewSonic Asia Pacific | | ViewSonic China | | ViewSonic Europe | |
|--------------|-------------------|--------|------------------------|--------|-----------------|--------|------------------|--------|
| | Male | Female | Male | Female | Male | Female | Male | Female |
| <30 | 9 | 1 | 35 | 67 | 0 | 12 | 5 | 1 |
| | 28.13% | 3.13% | 15.49% | 29.65% | 0.00% | 44.44% | 18.52% | 3.70% |
| 30 - 50 | 14 | 5 | 86 | 32 | 3 | 6 | 15 | 4 |
| | 43.75% | 15.63% | 38.05% | 14.16% | 11.11% | 22.22% | 55.56% | 14.81% |
| >50 | 2 | 1 | 4 | 2 | 6 | 0 | 1 | 1 |
| | 6.25% | 3.13% | 1.77% | 0.88% | 22.22% | 0.00% | 3.70% | 3.70% |
| Total | 25 | 7 | 125 | 101 | 9 | 18 | 21 | 6 |
| | 78.13% | 21.88% | 55.31% | 44.69% | 33.33% | 66.67% | 77.78% | 22.22% |
| Region Total | 32 | | 226 | | 27 | | 27 | |

We provide rewarding career opportunities that encourage professional and personal development and invest our resources to empower, retain and motivate our employees to ensure a fulfilling career path. Tuition reimbursement program is also available for qualified employees to advance professional skills.

Our culture to drive for excellence expands the capabilities and capacities of our dedicated employees. We encourage employees to refer talents to join our global network and rewards the employee if the applicant is hired as a full-time employee. We expect employees to compose in professional demeanor, to co-create a respectful culture and to co-build an inclusive work environment.

| Plan | Who Is Eligible | Effective | Benefit Description | Cost |
|--|--|--|--|------------------|
|  Referral Award Program | All active employee | Date of hire | Employees may receive a cash award for referring an applicant that is hired for regular full-time employment. Award amounts will vary (\$150 to \$1,500) based on the position and subject to policy guidelines. | Company provided |
|  Tuition Reimbursement Program | Regular full-time employees who work 30 or more hours per week | First of the quarter/ semester following 90 days of employment | Company provides reimbursement of 100% of actual expenses paid for tuition and books up to an annual limit of \$5,000 for any pre-approved degree program and limited certificate programs. Reimbursement is contingent upon earning a grade of "C" or better ("B" or better for graduate work), and subject to approval guidelines. | Company provided |

→ 2023 Number of Employee Turnover by Age and by Gender in Each Region

| Age Group | ViewSonic America | | ViewSonic Asia Pacific | | ViewSonic China | | ViewSonic Europe | |
|--------------|-------------------|--------|------------------------|--------|-----------------|--------|------------------|--------|
| | Male | Female | Male | Female | Male | Female | Male | Female |
| <30 | 4 | 5 | 22 | 32 | 24 | 11 | 5 | 0 |
| | 10.53% | 13.16% | 13.25% | 19.28% | 45.28% | 20.75% | 16.67% | 0.00% |
| 30 – 50 | 13 | 6 | 59 | 44 | 7 | 9 | 14 | 7 |
| | 34.21% | 15.79% | 35.54% | 26.51% | 13.21% | 16.98% | 46.67% | 23.33% |
| >50 | 8 | 2 | 7 | 2 | 0 | 2 | 4 | 0 |
| | 21.05% | 5.26% | 4.22% | 1.20% | 0.00% | 3.77% | 13.33% | 0.00% |
| Total | 25 | 13 | 88 | 78 | 31 | 22 | 23 | 7 |
| | 65.79% | 34.21% | 53.01% | 46.99% | 58.49% | 41.51% | 76.67% | 23.33% |
| Region Total | 38 | | 166 | | 53 | | 30 | |

We know the importance of work-life balance for the well-being of our employees. We continue to be a proponent of work-life balance. We allow parental leave for employees to build family relationship. We handle leave of absence requests with the upmost confidentiality and with as much support as possible, with the understanding that unpredictable life events can happen to us all. We value our talents and would love to provide needed leave flexibility or alternative forms of working relationship to support our employees.

Moreover, ViewSonic Asia Pacific prioritizes employee health and well-being. To accommodate diverse schedules and individual preferences, we offer reduced working hours and floating leave options. Standard working days are set at 7.5 hours, with employees having the flexibility to commence work between 8-10am. To further enhance work-life balance, ViewSonic provides an additional seven days of floating leave for all employees to utilize at their convenience. Furthermore, the company incentivizes internal referrals for critical hirings through a reinforced referral bonus scheme, encouraging employees to actively engage their professional networks in sourcing top talent for ViewSonic’s continued success.

→ 2023 Parental Leave Related Data by Region

| Region | ViewSonic America | | ViewSonic Asia Pacific | | ViewSonic China | | ViewSonic Europe | |
|--|-------------------|--------|------------------------|--------|-----------------|--------|------------------|--------|
| | Male | Female | Male | Female | Male | Female | Male | Female |
| Number of employees that were entitled to parental leave | 169 | 89 | 13 | 8 | 41 | 32 | 86 | 36 |
| Number of employees that took parental leave | 2 | 0 | 0 | 3 | 2 | 4 | 1 | 2 |
| Number of employees who returned to work after parental leave ended | 2 | 0 | 0 | 3 | 2 | 4 | 1 | 2 |
| Number of employees who returned to work after parental leave ended who were still employed twelve months after their return to work | 1 | 0 | 0 | 3 | 2 | 4 | 1 | 2 |
| Retention rates of employees who took parental leave | 100% | n/a | n/a | 100% | 100% | 100% | 100% | 100% |

→ Leave Options and Benefits for Our Full Time Employees

| Plan | Who Is Eligible | Effective | Benefit Description | Cost | | | | | | | | | | | | |
|---|---|--|--|------------------|----------|-------------|-------------|----|-----------|-------------|----|-----------|----------|----|-----------|--------------|
|  Paid Time Off (PTO) | Regular full-time employees | Employees get 24 hours date of hire and regular full-time employees start accruing once they would have reached 24 hours with the regular accrual. | <p>Based on service time with the Company, accrues every two weeks' pay period. Accrued hours may be carried over at year end but are subject to maximum caps.</p> <table border="1"> <thead> <tr> <th>Years of Service</th> <th>PTO Days</th> <th>Maximum CAP</th> </tr> </thead> <tbody> <tr> <td>0 – 3 years</td> <td>18</td> <td>140 hours</td> </tr> <tr> <td>4 – 7 years</td> <td>23</td> <td>180 hours</td> </tr> <tr> <td>8+ years</td> <td>28</td> <td>200 hours</td> </tr> </tbody> </table> | Years of Service | PTO Days | Maximum CAP | 0 – 3 years | 18 | 140 hours | 4 – 7 years | 23 | 180 hours | 8+ years | 28 | 200 hours | Company paid |
| Years of Service | PTO Days | Maximum CAP | | | | | | | | | | | | | | |
| 0 – 3 years | 18 | 140 hours | | | | | | | | | | | | | | |
| 4 – 7 years | 23 | 180 hours | | | | | | | | | | | | | | |
| 8+ years | 28 | 200 hours | | | | | | | | | | | | | | |
|  Holiday | Regular full-time employees get the full 8 hours of holiday pay | Date of hire | The company observes 10 paid holidays per calendar year: New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Day after Thanksgiving, Christmas Eve, Christmas Day, and a floating holiday. | Company paid | | | | | | | | | | | | |
|  Short-Term Disability | Regular full-time employees who work 30 or more hours per week consistently | Date of hire | Provides a benefit of 60% of an employee's weekly earnings with coverage beginning on the eighth day of disability (non-work-related illness, injury, or pregnancy). In some states, benefit will be integrated with the State Disability Insurance. Maximum benefit is for 12 weeks. | Company paid | | | | | | | | | | | | |
|  Long-Term Disability | Regular full-time employees who work 30 or more hours per week consistently | Date of hire | Provides a benefit of 60% of an employee's monthly earnings with coverage for disabilities (non-work-related illness, injury, or pregnancy) that last more than 180 days. In some states, benefit will be integrated with other sources of income (including Social Security). Maximum period of time to receive benefits are determined by age when disability begins. | Company paid | | | | | | | | | | | | |

→ Full Time Employees' Benefits

| Plan/Carrier | Who Is Eligible | Effective | Benefit Description | Employee Cost |
|--|--|--------------|---|--|
|  Medical Coverage Blue Shield of CA | Regular full-time employees who work 30 or more hours per week | Date of hire | Choice of: 1. Three Health Maintenance Organization (HMO, CA only) plans 2. Preferred Provider Option (PPO) 3. High Deductible Health Plans (HDHP) with Health Savings Account (HSA) | Varies by plan |
|  Dental Coverage Delta Dental | Regular full-time employees who work 30 or more hours per week | Date of hire | Choice of: 1. Met Life Maintenance Organization (DHMO) or 2. Preferred Provider Option (PPO) | Varies by plan |
|  Vision Coverage Metlife / VSP | Regular full-time employees who work 30 or more hours per week | Date of hire | VSP PPO: Allows for annual eye exam, frames every two years, lenses or contacts (including disposable) once every year. Additional cost may be applicable pending selections. | Varies by plan |
|  Flexible Spending Accounts | Regular full-time employees who work 30 or more hours per week | Date of hire | Tax-Free reimbursement accounts for out-of-pocket health care and dependent care expenses. Allows employee to contribute up to annual IRS limit in personal health and dependent care account. | Employee contributed |
|  Supplemental Medical Insurance | Regular full-time employees who work 30 or more hours per week | Date of hire | Accident: cash benefit in cases of accidental injuries. Critical Illness: Insurance to help protect against financial impact of certain illnesses. Hospital Indemnity: Provides supplemental payments that you can use to cover expense your medical plan may not cover for hospital stays. | Employee paid |
|  Life Insurance / AD&D Cigna | Regular full-time employees who work 30 or more hours per week | Date of hire | Provides a life policy for one-time annual salary not to exceed \$100k and an additional benefit is payable for accidental death and dismemberment. | Company paid |
|  Additional Voluntary Life Insurance | Regular full-time employees who work 30 or more hours per week | Date of hire | Program allows employees to purchase additional life insurance for employee, spouse and unmarried, dependent children. | Employee paid; rates based on age & salary |

Diversity and Equal Opportunity

Guided by our core values and business objectives, we understand the value of a diverse workforce. We are proud of our diverse work force. It is our responsibility to ensure our employee base continues to add diversity and that management is fully supportive and committed to ensuring compliance with our goal to workplace equality, both in principle and in practice.

As an equal opportunity employer, we conduct company-wide mandatory training on Equal Employment Opportunity Policy (EEO policy) and diversity to emphasize the importance of a diverse workforce to the company.

EEO Policy is in compliance with local laws to protect each employee from unfair treatments resulting from discriminations against individual differences, (i.e., race, ethnicity, religious creed, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, military and veteran status or any other differences protected by local laws).

We are committed to providing equal employment opportunities and maintaining a strong EEO policy based on current EEO laws. We conduct internal assessments to ensure nondiscriminatory hiring procedures. Assessment is based on the job description, job performance and the skillsets required for the position; internal discussions are based on candidate qualifications and job skills needed to hire the best candidate for the job. To ensure that hiring decisions are non-discriminatory, the Human Resources department periodically advises hiring managers of the importance of EEO policy. The human resource department monitors EEO compliance with management's self-review through annual affirmative action reports.

Every employee is required to support this policy and to ensure that discrimination does not occur in the workplace. Violations of this EEO policy will not be tolerated and may result in disciplinary action, up to and including dismissal. In 2023, we maintain a 100% retention rate after parental leave, and the company-wide proportion of female employees is 44.3%.

Our hiring practices emphasize recruiting local talent. Worldwide, all ViewSonic executives are hired from local communities where ViewSonic has significant operations. We support the communities where we do business by recruiting locally. 100% of senior management personnel at our headquarters, Brea in California in the United States, is recruited from the local community. There were no changes in our management team in 2023.

The percentage of senior management at significant locations of operation hired from the local community in 2023 was 100%, with the key terms defined as:

-  **Senior management**
Vice President or above (VP, President, GM, C-Level executives).
-  **Local**
Within reasonable commute to ViewSonic's business operations within each region.
-  **Significant locations of operation**
Where ViewSonic has an office space or more than a few employees within a local area.



Equality in Remuneration, Equitable pay and Entry Level Wage

We offer employees fair and competitive remuneration to attract top talents. We care not only the employee’s retirement but also their family’s needs. We provide employees options to voluntary pay for services their dependents may need at a corporate rate. The below table lists out the voluntary options we provide to our employees for retirement planning and for services that extends to family and/or dependents.

| Plan/Carrier | Who Is Eligible | Effective | Benefit Description | Cost |
|--|---|--------------|--|--|
|  401(k) | Regular full-time employees who work 30 or more hours per week consistently and are over the age of 18. | Date of hire | Voluntary program that enables employees to save for their retirement. Employees may contribute up to 100% of their weekly gross earnings (not to exceed IRS annual deferral limit) on a pre-tax basis. Company matches contributions up to 5% at \$.50 for each dollar contributed by employee (this is discretionary match and may stop at any time). Company match is subject to a three-year vesting schedule. | Employee contributed |
|  Pre-paid Legal Hyatt | Regular full-time and part-time employees and their dependents. | Date of hire | Membership covers a wide variety of services including contract and document review, Will & Living Trust preparation, traffic tickets, accident advice and IRS audit assistance. | Employee Paid |
|  Long Term Care Insurance | Regular full-time employees who work 30 or more hours per week consistently. | Date of hire | Provides Long Term Care insurance for home and/or facility care. Covers expenses incurred when someone needs assistance with activities of daily living due to illness or injury or suffers severe cognitive impairment (such as Alzheimer’s disease). | Employee Paid |
|  Life Assistance Program | All employees and their legal dependents. | Date of hire | Provides confidential consulting, counseling and/or referral services regarding child and elder care, legal, financial, educational and various other convenience services. | Company provided; some services subject to minimal costs |

We also maintain and strictly enforce an equitable pay policy because it is the right thing to do. As stated in our “Affirmative Action Reports,” at ViewSonic, candidates with identical backgrounds hired to perform identical jobs will have identical starting salaries regardless of gender. We continuously monitor our corporate compensation structure to ensure that the remuneration offered complies with relevant laws and is sufficient to attract top talent.

We believe in and fully support pay equality. We base each employee’s compensation solely on the position and the duties performed, regardless of gender. Our entry level wage is higher than local minimum wage. This local compensation range is based on compensation data published by the U.S. Department of Labor or by local market trends and may also take into consideration published local wage surveys and national wage surveys. In addition, in 2023, ViewSonic introduced a salary ratio (Entry Level Wage: Local Minimum Wage) in other operating locations, where all entry-level wages exceed the local minimum wage requirement.

| Salary Ratio (Entry Level Wage: Local Minimum Wage*) | Male | Female |
|--|------|--------|
| ViewSonic America | 1.06 | 1.06 |
| ViewSonic Europe | 1.05 | 1.26 |
| ViewSonic Asia Pacific | 1.25 | 1.14 |
| ViewSonic China | 4.09 | 3.35 |

Local Minimum Wage:

* ViewSonic America: \$16.00/hour as of January 1, 2023

* ViewSonic Europe: 23,795 / year as of January 1, 2023

* ViewSonic Asia Pacific: NTD 26,400/month as of January 1, 2023

* ViewSonic China: RMB2,690/month as of January 1, 2023

Employee Health & Safety

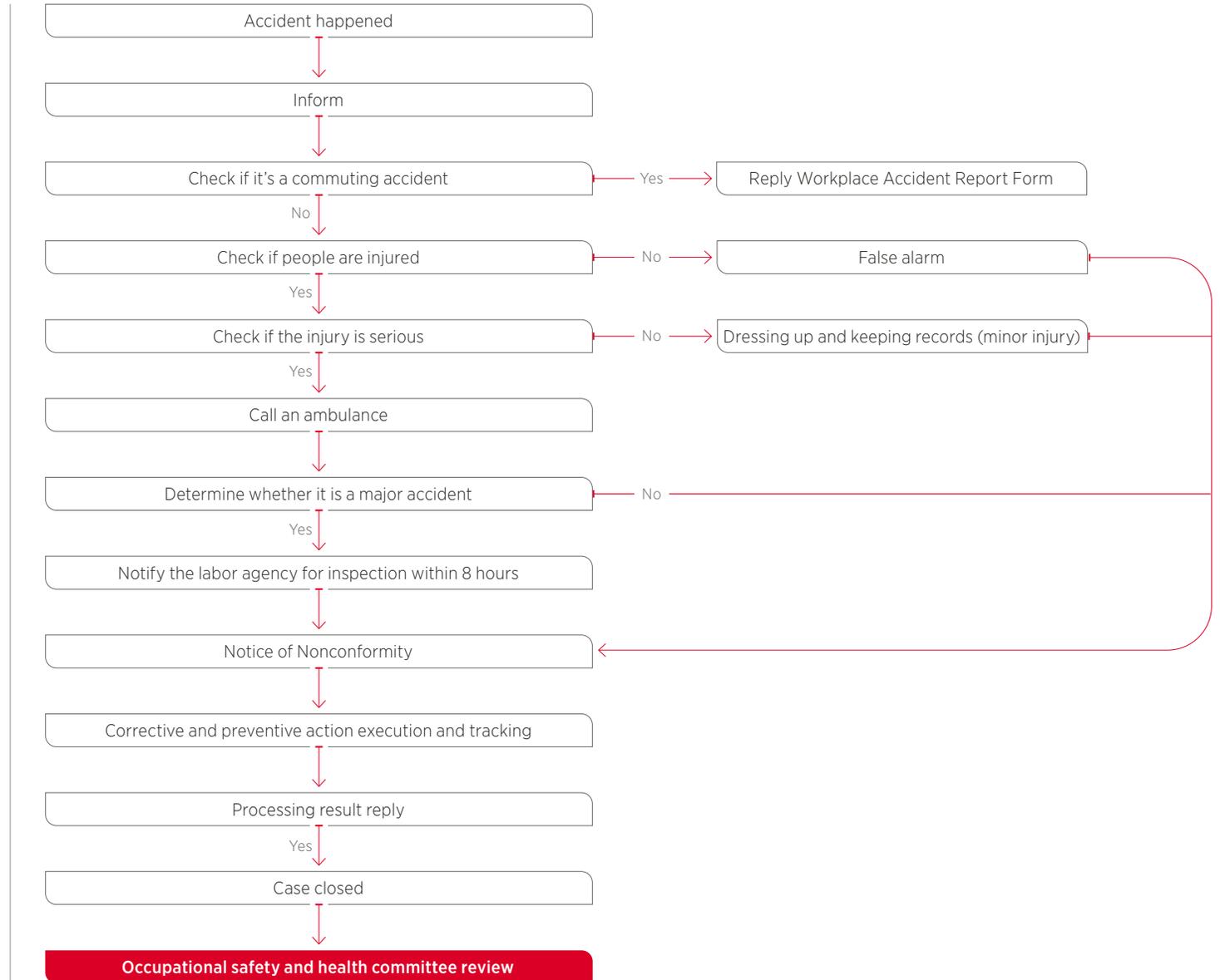
Occupational Health and Safety Management System

We provide a safe and healthy work environment for all employees, as well as guests and visitors to our facilities. Our detailed Environmental, Health, and Safety (EHS) Policy and comprehensive EHS management system provide the foundation for safeguarding health and safety in ViewSonic workplaces.

To maintain awareness of potential risks, we periodically assess and identify hazards, mitigating them with appropriate risk assessments and subsequent ameliorative actions. Emergency plans are in place to protect our employees and avoid potential threats to business operations. The risk of occupational health and safety might change due to the factors such as the company's internal values, culture, knowledge, various local regulations, and regions, etc. The management review meetings have been held annually to revise and make the decision of the risks and opportunity criteria, and the related assessing processes in accord with the Environmental Safety and Health and Energy Handbook. Furthermore, internal audit and independent audit by DNV have been taken place on an annual basis.

In response to the increase in the number of employees and the requirements of relevant laws and regulations, the company introduced the ISO 45001 management system in 2021. The company's chairman assigned the general manager to serve as the top ISO management level, established an ISO implementation team, and assigned executive representatives to be responsible for assisting the top management to implement and promote ISO system management businesses.

The following is the process of handling accident notification and investigation management:

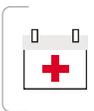


To ensure the effective implementation and management of the company's occupational safety and health goals and policies, **a total of 613 employees in Taiwan must abide by this management system.**

Regarding to the contractors and suppliers, we have evaluation mechanisms related to occupational safety according to the Contractor and Outsourcer Management Procedures.

Contractors and outsourcers should sign off Commitment to Environmental Safety, Health and Energy Specifications and Admission Permit and Construction Inspection Record Form.

To prevent and mitigate negative occupational health and safety impacts that are directly linked to its operations, the followings measurements are provided by the company on a regular basis:

- | | |
|--|---|
|  1. Employee Health Check |  4. Relevant Health Education Knowledge Announcement |
|  2. Regular Risk Assessment |  5. Employee Care Interview |
|  3. Regular Employee Health Care |  6. Online Safety & Health Training |

ViewSonic has hired full-time health management specialists and nursing staffs. We regularly provide employee care interviews for our employees to assess their well-being, identify any concerns or challenges they may be facing, and offer support and resources to help them address these issues and improve their overall quality of life. Furthermore, the online safety and health training programs are provided every three years, and each session lasts for three hours, during which employees learn about best practices for maintaining a safe and healthy work environment, as well as how to identify and respond to potential hazards or emergencies.

In 2023, we implemented a weekly Employee Care Interview program, which saw the active participation of 200 employees. This initiative serves as a crucial platform for addressing various aspects of employee well-being and health management within our organization. The program encompasses four key components, including:

1. Prevention, Health Consultation, and Medical Treatment
2. Consultation on Health Examination Results
3. Maternal Health Protection and Job Assessment
4. Physical Examination Reports for New Colleagues



Worker training on occupational health and safety

Employees are trained in appropriate safety measures related to their job functions and are responsible for working in a safe manner to prevent injury to themselves and fellow workers. We invite our employees to become actively involved in programs to improve workplace health and safety performance.

Furthermore, the followings are the occupational health and safety training provided to the workers:

- How to Response to Emergencies
- CPR and AED Training
- Newcomer Training Courses
- Occupational Safety and Health Certificate Training
- Fire Drill
- Health Interview with Physicians

ViewSonic prioritizes employee health through annual Online Safety & Health Training sessions, involving the participation of 558 individuals, each lasting one hour. By offering these comprehensive services, we demonstrate our commitment to prioritizing employee health, well-being, and support throughout their tenure with our organization.

ViewSonic America prioritizes the safety of its employees with a steadfast commitment, exemplified by the implementation of annual fire drills involving the active participation of 181 individuals, each lasting for one hour. Furthermore, in line with its dedication to equipping staff members with the necessary skills for managing emergency situations effectively, ViewSonic America conducts earthquake drills, engaging the same number of participants for an hour-long session. These proactive measures underscore the company's proactive approach to ensuring the well-being and preparedness of its workforce in the face of potential hazards or emergencies.

ViewSonic Asia Pacific places a strong emphasis on ensuring the safety and well-being of its employees through a comprehensive array of training and support initiatives. These efforts include biannual fire drills, totaling four hours per year, aimed at familiarizing employees with evacuation routes and emergency response team training. Additionally, the company offers CPR & AED training sessions twice a year, spanning a total of two hours, to equip employees with life-saving skills.

We also conduct health interviews with physicians every two months, engaging 30 employees in discussions covering various aspects such as assessment of abnormal overload, suitability assessments for middle-aged and elderly individuals, and consultations on abnormal health check reports. These interviews also address maternal health concerns, provide re-evaluation consultations for abnormal health check results, and offer on-site operational assessments focusing on human factors.

The effectiveness of the training is evaluated by participation rate and following up on a regular basis. **In 2023, we had non both work-related injuries and work-related illness.**



Emergency training



Frill drill



CPR and AED training

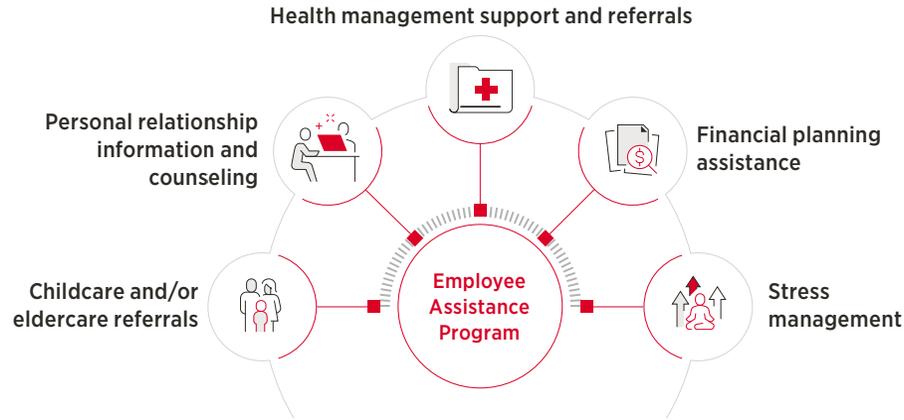


Employee Health and Well-being

Personal wellness program: Employee Assistance Program

ViewSonic Corporation understands how challenging it can be to balance the work and personal life. Our employee assistance program can also help employees find solutions for the everyday challenges of work, family, or more serious issues.

The program can assist with:

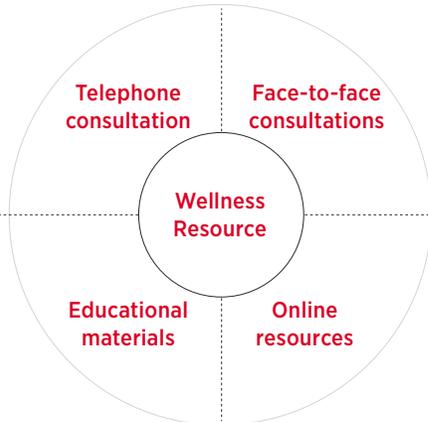


Wellness resource is easy to access



Speak confidentially with a master's-level consultant to clarify your need, evaluate options, and create an action plan

Receive information on a variety of issues through a library of CDs and booklets



You and each of your dependents can consult with a local counselor up to five times per issue for short-term problem resolution

(www.MagellanAscend.com)
Access interactive tools, articles, and free material online

Gym Facilities in Taiwan

In addition to providing an annual employee health check, ViewSonic Taiwan constructed a gym in July 2020 to help colleagues master their health and emphasize the importance of exercise. Moreover, we hold classes including yoga, dance party cardio workouts, muscular endurance and Pilates for all employee to join.

Yoga

13 Class Size



Dance Party Cardio Workout

13 Class Size



Pilates

12 Class Size



Muscular Endurance Capacity

12 Class Size



Community Engagement

At ViewSonic, we prioritize our responsibility and impact within the communities where we operate, reside, and sell our products. We recognize the importance of continuously raising awareness of socially responsible values within these communities. While we understand that we cannot address every issue alone, we value and support the work of non-governmental organizations and charitable foundations.

In 2023, we continued our efforts to promote individual expression and transformative moments through initiatives like the ColorPro Award, themed “Rise.” Additionally, we extended our support to both global and local charitable organizations, including Make-A-Wish, to empower future generations. We organized charitable events such as the Special Edition Monitors for India’s 75th Year of Independence and Turkey’s Reyhanli Centre, aimed at creating awareness and promoting the well-being of children and young people in local communities.

Furthermore, we are dedicated to offering paperless solutions by showcasing how digital visual solutions can streamline operations while being environmentally friendly. Leveraging advanced display technology, we seamlessly integrate technology and art, highlighting Taiwan’s architectural diversity in an eco-conscious manner.

ViewSonic’s commitment to digital transformation is evident through initiatives like ViewSonic College, which aims to digitize the global educational system. Our “Ecosystem as a Service” (EaaS) project integrates hardware, software, and services seamlessly, while our myViewBoard digital teaching platform leads in EdTech innovation by offering advanced features for interactive learning. Collaborations such as the “Pen Display Campaign - ViewSonic 2023 Digital Graphic Creation Competition” further underscore our dedication to fostering creativity and innovation in the digital realm.”

ColorPro Award

ViewSonic hosted its fourth annual ColorPro Award 2023 Global Photography Contest, which centered around the theme of ‘Rise,’ with the goal of celebrating creativity, resilience, and innovation in photography. In a world recovering from the aftermath of chaos and uncertainty, we believe true growth lies in continuous evolution and resilience. Therefore, we encourage everyone to express their transformative moments, rising together as we evolve.

The theme displayed the top winning photos through ViewSonic’s advanced visual solutions in exclusive exhibitions in Ho Chi Minh City, Vietnam, London, UK, and Taipei, Taiwan. In the UK, over 70 attendees from

media, community partners, and KOLs were present, while Vietnam’s press conference drew 112 participants, including local media, influencers, representatives from crucial local channel partners and sponsors, as well as ViewSonic staff, with 11 journalists and editors attending the media event in Taiwan.

The contest facilitated global networking among creators and offered visitors a memorable experience. In addition, we provided cash prizes, ColorPro professional monitors, ViewSonic’s products and membership, and opportunity to become ViewSonic partner, etc. For more information, please visit [ColorPro Award 2023](#).



ColorPro™
AWARD

2023 ColorPro Award | Photography Category

The Return of the Buffalo Shepherd by MERİÇ AKTAR, Turkey

The top honors in the Photography category went to a captivating submission from Turkey titled “The Return of the Buffalo Shepherd.” This photograph chronicles the daily journey of a buffalo shepherd guiding his herd of around five hundred through the enchanting Hürmetçi Grasslands. From the early summer morning haze to the dusty path under the setting sun, the shepherd’s horse rears, and his loyal dog nudges the straggling buffaloes, creating a mesmerizing spectacle.



1st Winner

2nd Winner

“Submerged” by Varun Mehra, India

Securing the second prize is the photograph aptly named “Rise.” It portrays a woman lying in a field of plants, which serves as a symbol of transformation. Just as plants flourish in the face of obstacles, humanity, too, navigates life’s challenges, emerging stronger and wiser. The image invites viewers to contemplate the resilient spirit that blossoms amid adversity, echoing the universal journey of personal growth.



“Growing rice on planet B” by Dwi Januartanto

In the third prize entry, “Caro boy,” the narrative unfolds the inspiring tale of the Karo tribe, residing southeast of the Omo River in Ethiopia. With a population just exceeding 1,000, their survival is intricately tied to agriculture and the natural floods of the Omo River. Their resilience echoes the theme, showcasing humanity’s extraordinary capacity to rise above adversity and overcome challenges.

3rd Winner



2023 ColorPro Award | Videography Category



1st Winner

RISE by Lucy Galliford, United Kingdom

The 4th edition of the ColorPro Awards marked the introduction of the Videography category, presenting a new avenue for artists to express their creative vision. The category's top honor went to a short film from the UK, aptly titled «RISE, 4» where the artist skillfully transforms her passion into a visual spectacle. Taking her modest budget, which prevents extravagant location shoots, as an opportunity, the artist weaves a narrative that stays true to her roots—one that is deeply personal in its depiction of resilience and determination as she rises to the challenge of achieving her dreams.

Jordan - Collect memories, not things by Maor Benezri, Israel

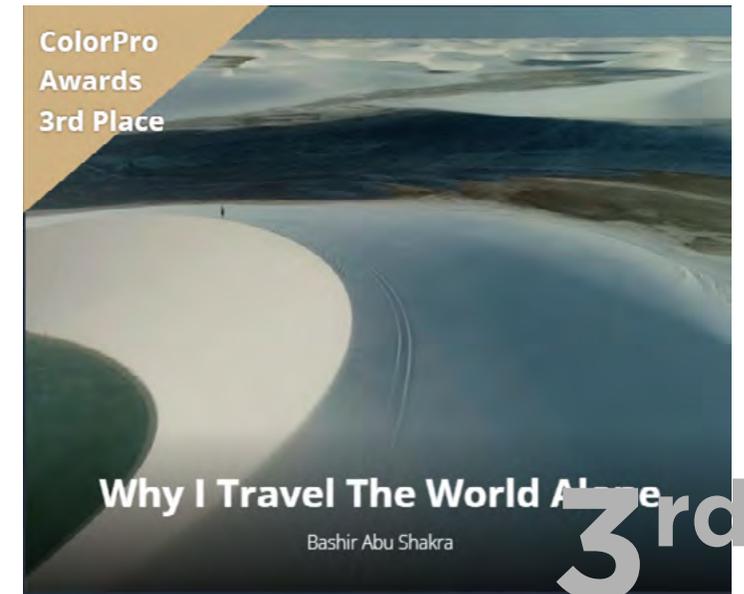
The film, «Jordan - Collect memories, not things, 4» received the Videography category's second prize. It narrates a 25th birthday gift from a dear friend: a journey to Jordan that transcends the tangible. Emphasizing the human connections formed through shared adventures, it underscores the priceless significance of experiences over material possessions.

2nd Winner



Why I Travel The World Alone by Bashir Abu Shakra, Germany

In the third prize-winning Videography entry, titled «Why I Travel The World Alone, 4» the artist depicts his captivating four-year-long solo journey across the world. This visually stunning narrative mirrors the overarching theme of «RISE» through its portrayal of arduous hikes, mountaintop conquests, personal sacrifices, and an unfulfilled childhood dream of becoming an astronaut. While the dream remains unrealized, it sparks the artist's new passion: navigating the world's heights with a drone. The video shows the artist's personal evolution and self-discovery, emphasizing that dreams, though unfulfilled, can act as steppingstones to rise to new heights.



3rd Winner

Providing Paperless Solution

ViewSonic is committed to supporting the art and exhibition industry with cutting-edge visual solutions. From digital signage to interactive displays, projection, and large-scale LED displays, we provide immersive and interactive viewing solutions for the community. Embracing a paperless solution, we strive towards a future of art curation that is both immersive and interactive, while also prioritizing environmental sustainability.

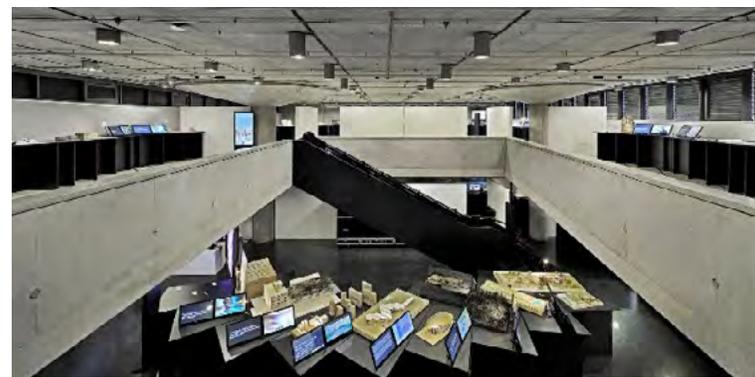
The Taiwan Acts! Architectural Exhibition

The Taiwan Acts! exhibition, which facilitates international exchange and dialogue about architecture between Eastern and Western cultures, was first introduced and gained popularity in Munich in 2021. In May 2023, the exhibition completed a successful showing in Prague through a collaboration between the curators and ViewSonic Corp., a global leader in visual solutions.

The iteration of the exhibition in 2023, entitled “Architecture in social dialogue”, features over 100 pieces of work ranging from traditional Taiwanese architecture to community regeneration projects. Which such a wide, diverse array of pieces to exhibit, the curators faced the challenge of showcasing all the artwork in an immersive yet and sustainable approach. To address this challenge, the curation team turned to digital visual solutions.

At the Prague exhibition, a paperless solution was implemented, the traditional bulletin boards were replaced with multi-functional digital posters, and interactive displays showcased sketches and 3D drafts of the architecture, allowing visitors to appreciate design details through interactive participation. To further explore the uniqueness and social significance of Taiwan’s architecture, documentaries were played on a 135” LED display and ultra-short-throw projector, creating an immersive atmosphere.

The exhibition’s achievement showcases how digital visual solutions can streamline operations and offer versatility for curators. Utilizing advanced display technology, the curator presented Taiwan’s architectural diversity, seamlessly integrating technology and art in an eco-conscious manner.



Empowering Future Generations

Under the Empowering Future Generations initiative, ViewSonic is focused on furthering the advancement of learning at all levels by providing professional expertise and innovative technologies in partnership with well-known organizations that align with our mission and core values. Meeting that goal encompasses diligently delivering integrated solutions that provide these benefits to our customers and community.

Make-A-Wish

Every 20 minutes, a child is confronted with the daunting reality of a critical illness diagnosis, forever altering the trajectory of their young lives. Unlike their peers, their days are not filled with carefree playdates but are instead marked by frequent visits to doctors' offices and lengthy hospital stays. These children grapple with challenges far beyond their years, facing pain, uncertainty, and disruption to their normal routines. In the midst of their arduous treatment regimens, a wish serves as a beacon of hope and resilience, igniting a sense of purpose and determination within them.

ViewSonic demonstrated the commitment to community support by matching employee

contributions and rounding up to donate a total of \$30,000. This generous donation will fulfill the wishes of three children facing critical illnesses within our community. Despite the staggering number of over 500 critically ill children awaiting their wishes, our collective efforts have made a tangible impact. Thanks to the generosity and compassion of our dedicated employee partners in Brea and Chino, over \$13,000 was raised for Make-A-Wish, underscoring our shared commitment to making a difference in the lives of those in need. Through our collective contributions, we continue to bring hope, joy, and moments of respite to children and families facing challenging circumstances.



Special Edition Monitors for India's 75th Year of Independence



ViewSonic donated special edition monitors for the local education institution

power to unleash the full potential and fuel the spirit of Aatmanirbhar Bharat (self-reliant India). For the same, we are honored to launch this special limited edition series built with 75th Anniversary of Indian Independence branded monitors for this glorious nation.

This initiative is aimed at supporting India's transition into a digitally empowered nation and fostering a knowledge-based economy, aligning with Prime Minister Sri Narendra Modi's vision. In collaboration with Sri Tejasvi Surya, we donated ViewSonic monitors along with PCs to Vishnugupta Vishwa Vidyapeetham, an educational institution in Gokarna, India, furthering our commitment to empowering students and contributing to India's success. Through initiatives like this, we eagerly anticipate seizing additional opportunities to contribute to the realization of the digital India dream.

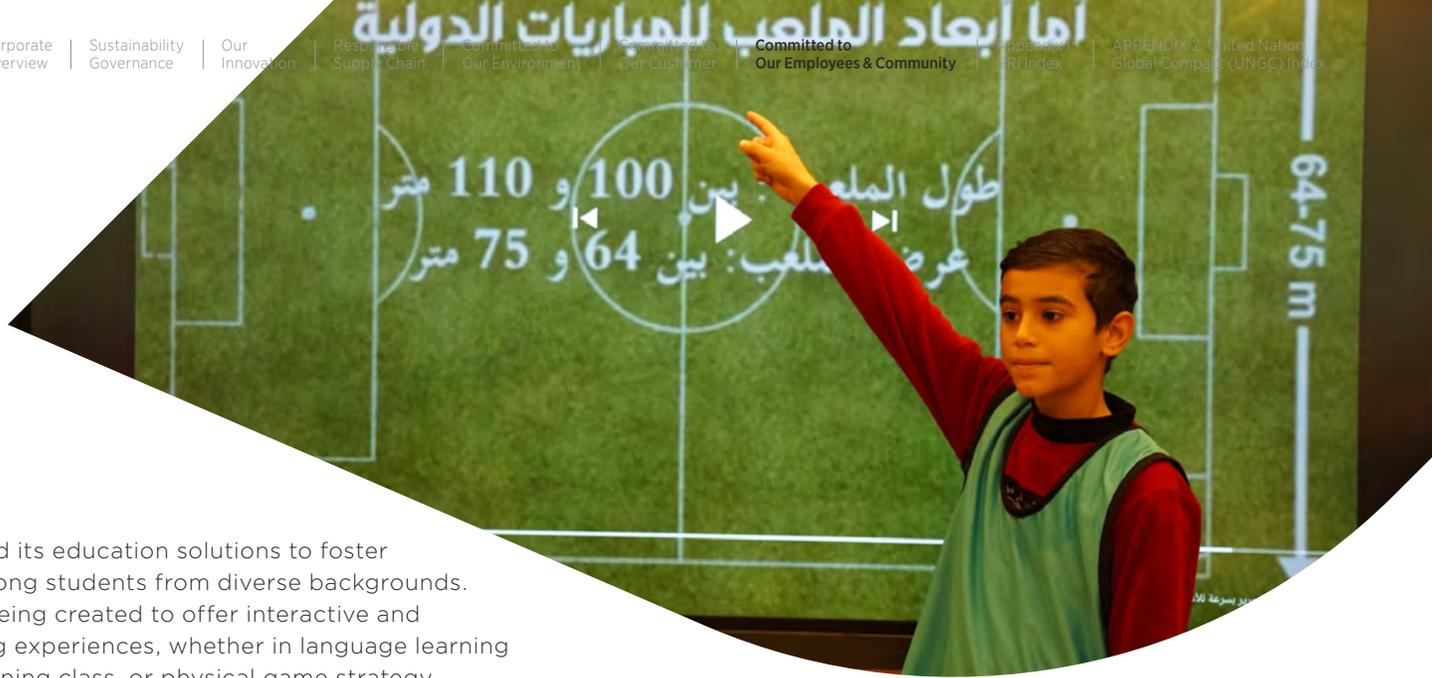
As we celebrate India's glorious history, rich culture, and commendable achievements of 75 years of independence. It's time to achieve that ambition and emerge India as a Vishwaguru, which translates to world or global teacher. To participate in this evolutionary journey, we wish to give the



Turkey's Reyhanli Centre

After the devastating 2023 Turkey-Syria earthquake on February 6, 2023, ViewSonic continues its efforts to rebuild hope and improve access to education for children in the affected regions. In collaboration with the Taiwan-Reyhanli Centre, the focus is on enhancing the learning environment for children facing extraordinary challenges.

Reyhanli Centre for World Citizens is located in Turkey's Hatay province, which shares a border with Syria. This centre was established to provide education, training, and socio-cultural exchange. ViewSonic's audiovisual expertise was leveraged to create an outdoor theatre. Over the course of the event, audiences were transported to Taiwan to experience stories about the local indigenous culture, familial relationships, environmental conservation. The projections allowed attendees to immerse themselves in another part of the world, and to see the difference between the ordinary and the extraordinary.



ViewSonic crafted its education solutions to foster digital equity among students from diverse backgrounds. Classrooms are being created to offer interactive and engaging learning experiences, whether in language learning class, remote learning class, or physical game strategy discussions, essential for nurturing the minds and spirits of children in areas of conflict.



Digital Transformation Efforts

ViewSonic College: Promotes “Ecosystem as a Service” (EaaS) project in Taiwan for Education



ViewSonic has conducted over 1,500 training sessions and workshops, empowering more than 10,000 educators. Furthermore, the platform has facilitated the sharing of over 3,000 lesson plans by teachers and organized competitions like Empower Future and InnoEducator Competition to promote innovation and excellence in teaching practices.

A vibrant teacher community has also emerged, with over 38K members actively participating in the ViewSonic Educator Facebook group. This community serves as a hub for collaboration, knowledge sharing, and professional development, fostering a culture of continuous learning and improvement among educators. Through these multifaceted initiatives, ViewSonic remains dedicated to realizing its educational vision of creating student-centered, active learning environments and driving positive change in the field of education.

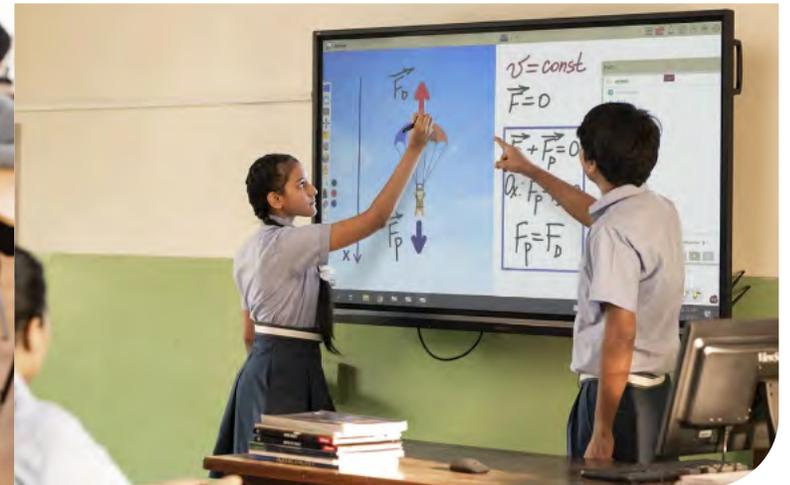
ViewSonic offers a comprehensive solution that seamlessly integrates ViewBoard interactive displays, myViewBoard software, and its ecosystem. This holistic approach combines software, hardware, and services to provide users with an unparalleled interactive teaching and learning experience. In a pioneering move for the industry, ViewSonic launched the “Ecosystem as a Service” (EaaS) project in 2020. This initiative embodies a “user-centered” philosophy, fostering collaboration among key stakeholders in the educational ecosystem, including schools, universities, online learning platforms, government entities, and more. By connecting these vital partners, ViewSonic aims to accelerate the global adoption of digital interactive teaching, promote educational equality, and drive digital transformation in education.

Under the EaaS project, ViewSonic has successfully engaged with various stakeholders across different sectors. This includes government partnerships with 21 out of 22 Cities Educational Departments, providing coverage to 97% of K12 schools, and collaborations with prestigious institutions such as National Taiwan University and National Taiwan Normal University. Additionally,

Conducted over
1,500 training sessions and
workshops under the EaaS
project, empowering more
than **10,000** educators



Interactive Display: interactive whiteboarding experience



Learning Software: tech-agnostic software

Set Sail ! Transform with EdTech Innovation

ViewSonic is deeply committed to the education market, providing comprehensive educational technology solutions by integrating hardware, software, and teaching content. The myViewBoard digital teaching platform offers excellent interactivity and ease of use, facilitating multi-user collaboration and providing diverse teaching tools. In 2023, ViewSonic launched ten digital interactive courses aligned with the new curriculum, promoting student learning capabilities, empowering teachers with technological teaching aids, and advancing educational equity.

ViewSonic's collaboration with renowned education experts in this endeavor comprises teachers or educational specialists renowned for their outstanding teaching capabilities and extensive experience in their respective subjects or fields. The ten digital interactive courses developed through this partnership combine excellent teaching content with technology, transforming rigid subject knowledge into engaging interactive content. Leveraging ViewSonic's myViewBoard digital teaching platform, various interactive elements such as videos, images, and games can effectively capture students' attention and ignite their interest in learning. This encourages active student participation in interactions, thereby enhancing learning efficiency through hands-on exploration and engagement.



ViewSonic's "Set Sail ! Transform with EdTech Innovation", bringing together hundreds of teachers to exchange ideas on digital teaching applications and content.



ViewSonic 2023 Digital Graphic Creation Competition

ViewSonic's collaboration with SOFTSTAR for the "Pen Display Campaign - ViewSonic 2023 Digital Graphic Creation Competition" reflects the company's commitment to fostering creativity and innovation through digital platforms. By inviting participants to utilize characters from the classic game "Xuan-Yuan Sword" and showcase their creativity, ViewSonic not only engages with Taiwan's rich gaming culture but also provides a platform for digital artists to express their talents.

The champions of the professional and student categories, Zhang Chenwei's "Phoenix Singing for a Thousand Years in Xuan-Yuan Cloud" and Chen Jizhen's "Monologue," respectively stood out from hundreds of entries at the award ceremony. On that day, the top 30 works from each category, along with the top 3, totaling 66 pieces, were showcased on-site. Each selected piece displayed refined techniques and rich inspiration, underscoring the fruitful outcome of ViewSonic's efforts to explore Taiwan's digital drawing talents.

This competition demonstrates ViewSonic's efforts in promoting digital transformation by leveraging digital tools and platforms to encourage artistic expression and creativity. By organizing events that embrace digital graphic creation and collaboration with renowned brands in the gaming industry, ViewSonic fosters a culture of innovation and digital proficiency.

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APPENDIX 1: GRI Standards Index

GRI Standards Index

| | |
|---------------------------------------|--|
| Statement of use | ViewSonic has reported the information cited in this GRI content index for the period 2023/1/1-2023/12/31 with reference to the GRI Standards. |
| GRI 1 used | GRI 1: Foundation 2021 |
| Applicable GRI Sector Standard | NA |

| Material Topics | GRI Standard | | | Reporting | | |
|---|---------------|--|---------|---|---------|--|
| | GRI Standard# | GRI Standard Title | Version | Section | Chapter | Page  |
| The organization and its reporting practices | 2-1 | Organizational details | 2021 | Corporate Overview – About ViewSonic | 4 | 10-11 |
| | 2-2 | Entities included in the organization’s sustainability reporting | 2021 | About This Report – Reporting Content & Boundary | 1 | 2 |
| | 2-3 | Reporting period, frequency and contact point | 2021 | About This Report – Report Overview, Contact Information | 1 | 2 |
| | 2-4 | Restatements of information | 2021 | N/A (No restatements) | | |
| | 2-5 | External assurance | 2021 | N/A (No external assurance) | | |
| Activities and workers | 2-6 | Activities, value chain and other business relationships | 2021 | Corporate Overview – About ViewSonic, Organizational Overview | 4 | 11, 15 |
| | 2-7 | Employees | 2021 | Corporate Overview – Organizational Overview | 4 | 14-15 |
| | 2-8 | Workers who are not employees | 2021 | Corporate Overview – Organizational Overview | 4 | 14-15 |

| GRI Standard | | | | Reporting | | |
|----------------------------------|---------------|---|---------|--|---------|--|
| Material Topics | GRI Standard# | GRI Standard Title | Version | Section | Chapter | Page  |
| Governance | 2-9 | Governance structure and composition | 2021 | Sustainability Governance – Corporate Governance | 5 | 29 |
| | 2-10 | Nomination and selection of the highest governance body | 2021 | Not applicable (Non-Public Offering Company) | | |
| | 2-11 | Chair of the highest governance body | 2021 | Sustainability Governance – Corporate Governance | 5 | 29 |
| | 2-12 | Role of the highest governance body in overseeing the management of impacts | 2021 | Sustainability Governance – Sustainability Management | 5 | 29 |
| | 2-13 | Delegation of responsibility for managing impacts | 2021 | Sustainability Governance – Sustainability Management | 5 | 29 |
| | 2-14 | Role of the highest governance body in sustainability reporting | 2021 | Sustainability Governance – Sustainability Management | 5 | 29 |
| | 2-15 | Conflicts of interest | 2021 | Sustainability Governance – Code of Ethics, Embedding the Code of Ethics | 5 | 31 |
| | 2-16 | Communication of critical concerns | 2021 | Corporate Overview – Material Topics | 4 | 17 |
| | 2-17 | Collective knowledge of the highest governance body | 2021 | Not applicable (Non-Public Offering Company) | | |
| | 2-18 | Evaluation of the performance of the highest governance body | 2021 | Not applicable (Non-Public Offering Company) | | |
| | 2-19 | Remuneration policies | 2021 | Not applicable (Non-Public Offering Company) | | |
| | 2-20 | Process to determine remuneration | 2021 | Not applicable (Non-Public Offering Company) | | |
| | 2-21 | Annual total compensation ratio | 2021 | Not applicable (Non-Public Offering Company) | | |
| Strategy, policies and practices | 2-22 | Statement on sustainable development strategy | 2021 | Message from the Chairman and CEO | 2 | 4 |
| | 2-23 | Policy commitments | 2021 | Sustainability Governance – Code of Ethics, Human Rights Management | 5 | 31-35 |
| | 2-24 | Embedding policy commitments | 2021 | Sustainability Governance – Code of Ethics, Human Rights Management | 5 | 31-35 |
| | 2-25 | Processes to remediate negative impacts | 2021 | Sustainability Governance – Code of Ethics, Human Rights Management | 5 | 35 |
| | 2-26 | Mechanisms for seeking advice and raising concerns | 2021 | Sustainability Governance – Code of Ethics, Human Rights Management | 5 | 35 |

| GRI Standard | | | | Reporting | | |
|---|---------------------------------|---|---------|--|---------|--|
| Material Topics | GRI Standard# | GRI Standard Title | Version | Section | Chapter | Page  |
| Strategy, policies and practices | 2-27 | Compliance with laws and regulations | 2021 | Sustainability Governance – Code of Ethics Committed to Our Customer – Legal Compliance | 5 9 | 31-32 89-90 |
| | 2-28 | Membership associations | 2021 | Sustainability Governance – Industry and Community Association Memberships | 5 | 36 |
| | 2-29 | Approach to stakeholder engagement | 2021 | Corporate Overview – Stakeholder Engagement | 4 | 16 |
| Stakeholder engagement | 2-30 | Collective bargaining agreements | 2021 | N/A (No Collective bargaining agreements) | | |
| | Topic Specific Standards | | | | | |
| Material Topics | 3-1 | Process to determine material topics | 2021 | Corporate Overview – Material Topics | 4 | 17 |
| | 3-2 | List of material topics | 2021 | Corporate Overview – Material Topics | 4 | 17 |
| | 3-3 | Management of material topics | 2021 | Corporate Overview – Management Approach and Goals | 4 | 18 |
| Innovation and Sustainable Product | 302-5 | Reductions in energy requirements of products and services | 2016 | Our Innovation – Eco-friendly | 6 | 45-53 |
| | 416-1 | Assessment of the health and safety impacts of product and service categories | 2016 | Our Innovation – Human well-being | 6 | 54-58 |
| Sustainable Procurement and Supply Chain Management | 3-3 | Management of material topics | 2021 | Corporate Overview – Management Approach and Goals | 4 | 19 |
| | 308-1 | New suppliers that were screened using environmental criteria | 2016 | Responsible Supply Chain – New Supplier Screening | 7 | 66 |
| | 308-2 | Negative environmental impacts in the supply chain and actions taken | 2016 | Responsible Supply Chain – Supplier Performance Evaluation | 7 | 65-66 |
| | 414-1 | New suppliers that were screened using social criteria | 2016 | Responsible Supply Chain – New Supplier Screening | 7 | 66 |
| | 414-2 | Negative social impacts in the supply chain and actions taken | 2016 | Responsible Supply Chain – Supplier Performance Evaluation | 7 | 65-66 |

| GRI Standard | | | | Reporting | | |
|---|----------------------------------|---|-------------------------------|---|--|--------|
| Material Topics | GRI Standard# | GRI Standard Title | Version | Section | Chapter | Page ↗ |
| Customer Health and Safety | 3-3 | Management of material topics | 2021 | Corporate Overview – Management Approach and Goals | 4 | 22 |
| | 416-1 | Assessment of the health and safety impacts of product and service categories | 2016 | Our Innovation – Human Well-Being | 6 | 54-58 |
| | 416-2 | Incidents of non-compliance concerning the health and safety impacts of products and services | 2016 | Committed to Our Customer – Legal Compliance | 9 | 89 |
| Information Security and Customer Privacy | 3-3 | Management of material topics | 2021 | Corporate Overview – Management Approach and Goals | 4 | 23 |
| | 418-1 | Substantiated complaints concerning breaches of customer privacy and losses of customer data | 2016 | Committed to Our Customer – Information Security and Customer Privacy | 9 | 91 |
| Energy Management and Emission | 3-3 | Management of material topics | 2021 | Corporate Overview – Management Approach and Goals | 4 | 20 |
| | 302-1 | Energy Consumption within the organization | 2016 | Committed to Our Environment – ECO-Office Guidelines | 8 | 73 |
| | 302-3 | Energy intensity | 2016 | Committed to Our Environment – ECO-Office Guidelines | 8 | 73 |
| | 302-4 | Reduction of energy consumption | 2016 | Committed to Our Environment – ECO-Office Guidelines | 8 | 74 |
| | 302-5 | Reductions in energy requirements of products and services | 2016 | Our Innovation – Eco-friendly | 6 | 45-53 |
| | 305-1 | Direct (Scope 1) GHG emissions | 2016 | Committed to Our Environment – ECO-Office Guidelines | 8 | 72 |
| | 305-2 | Energy indirect (Scope 2) GHG emissions | 2016 | Committed to Our Environment – ECO-Office Guidelines | 8 | 72 |
| | 305-3 | Other indirect (Scope 3) GHG emissions | 2016 | Committed to Our Environment – ECO-Office Guidelines | 8 | 72 |
| | 305-5 | Reduction of GHG emissions | 2016 | Committed to Our Environment – Action Towards Eco-Office | 8 | 71 |
| | Materials and Circular Economies | 3-3 | Management of material topics | 2021 | Corporate Overview – Management Approach and Goals | 4 |
| 301-2 | | Recycled input materials used | 2016 | Committed to Our Environment – Materials and Circular Economies | 8 | 76-82 |
| 301-3 | | Reclaimed products and their packaging materials | 2016 | Committed to Our Environment – Materials and Circular Economies | 8 | 76-82 |

| GRI Standard | | | | Reporting | | |
|---------------------------------|-------------------------|---|---|--|---------|--|
| Material Topics | GRI Standard# | GRI Standard Title | Version | Section | Chapter | Page  |
| Occupational Health and Safety | 3-3 | Management of material topics | 2021 | Corporate Overview – Management Approach and Goals | 4 | 25 |
| | 403-1 | Occupational health and safety management system | 2018 | Committed to Our Employees & Community – Employee Health & Safety | 10 | 101 |
| | 403-2 | Hazard identification, risk assessment, and incident investigation | 2018 | Committed to Our Employees & Community – Employee Health & Safety | 10 | 101 |
| | 403-3 | Occupational health services | 2018 | Committed to Our Employees & Community – Employee Health & Safety | 10 | 101 |
| | 403-4 | Worker participation, consultation, and communication on occupational health and safety | 2018 | Committed to Our Employees & Community – Employee Health & Safety | 10 | 102 |
| | 403-5 | Worker training on occupational health and safety | 2018 | Committed to Our Employees & Community – Employee Health & Safety | 10 | 103 |
| | 403-6 | Promotion of worker health | 2018 | Committed to Our Employees & Community – Employee Health & Safety | 10 | 104 |
| | 403-7 | Prevention and mitigation of occupational health and safety impacts directly linked by business relationships | 2018 | Committed to Our Employees & Community – Employee Health & Safety | 10 | 102 |
| | 403-8 | Workers covered by an occupational health and safety management | 2018 | Committed to Our Employees & Community – Employee Health & Safety | 10 | 101-102 |
| | 403-9 | Work-related injuries | 2018 | Committed to Our Employees & Community – Employee Health & Safety | 10 | 103 |
| 403-10 | Work-related ill health | 2018 | Committed to Our Employees & Community – Employee Health & Safety | 10 | 103 | |
| Talent Attraction and Retention | 3-3 | Management of material topics | 2021 | Corporate Overview – Management Approach and Goals | 4 | 24 |
| | 401-1 | New employee hires and employee turnover | 2016 | Committed to Our Employees & Community – Talent Attraction & Retention | 10 | 95-96 |
| | 401-2 | Benefits provided to full-time employees that are not provided to temporary or part-time employees | 2016 | Committed to Our Employees & Community –Talent Attraction & Retention | 10 | 97-98 |
| | 401-3 | Parental Leave | 2016 | Committed to Our Employees & Community –Talent Attraction & Retention | 10 | 96 |

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APPENDIX 2: United Nation Global Compact (UNGC) Index

| Category | Ten Principles | Chapter | Page |
|-----------------|---|--|------------------|
| Human Rights | Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights. | CH5 Sustainability Governance | 33-35 |
| | Principle 2: Make sure that they are not complicit in human rights abuses. | CH5 Sustainability Governance CH7 Responsible Supply Chain | 33-35 60-61 |
| Labour | Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining. | CH5 Sustainability Governance | 32 |
| | Principle 4: The elimination of all forms of forced and compulsory labour. | CH5 Sustainability Governance CH7 Responsible Supply Chain | 32, 34 63 |
| | Principle 5: The effective abolition of child labour. | CH5 Sustainability Governance CH7 Responsible Supply Chain | 32, 34 63 |
| | Principle 6: The elimination of discrimination in respect of employment and occupation. | CH5 Sustainability Governance CH10 Committed to Our Employees & Community | 32, 34 99-100 |
| Environment | Principle 7: Businesses should support a precautionary approach to environmental challenges. | CH8 Committed to Our Environment | 67-70 |
| | Principle 8: Undertake initiatives to promote greater environmental responsibility. | CH7 Responsible Supply Chain CH8 Committed to Our Environment | 60-65 70, 74 |
| | Principle 9: Encourage the development and diffusion of environmentally friendly technologies. | CH6 Our Innovation CH8 Committed to Our Environment | 45-54 76-80 |
| Anti-Corruption | Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery. | CH5 Sustainability Governance | 31 |