



## Socially responsible supplier manufacturing Report

October 2024

### **Background Information**

Being a SA 8000 certified company, ViewSonic commits to progressively aligning its own operations with the provisions of SA 8000 Code of Conduct and encourage its own first-tier suppliers to do the same. We qualify our suppliers according to our Supplier and Contractor Management Procedure which outlines social assessment criteria as follow:

- Fair Labor Practices
- Prohibition of Child Labor
- Prohibition of Forced Labor
- Fair Work Hours & Compensation
- Collective Bargaining Agreements
- Anti-Discrimination
- Health & Safety Guidelines
- Code of Ethics

Please check RESPONSIBLE SUPPLY CHAIN section of our [ESG report](#) for details.

### **Supplier Performance**

To ensure supplier social management performance, we conducts an annual SA 8000 management review meeting on existed suppliers. All Tier 1 suppliers should be audited by RBA (Responsible Business Alliance) or certified by SA 8000. Labor provision is included and mapped as the below table:

<b><i>The International Labor Standards identified in the ILO Declaration on Fundamental Principles and Rights at Work and defined in the following Conventions:</i></b>	<b><i>RBA Code of Conduct</i></b>	<b><i>SA 8000 Code of Conduct</i></b>
1) Freedom of association and collective bargaining (C. 87 and C. 98)	A7 Freedom of association	4. FREEDOM OF ASSOCIATION
2) Forced labor (C. 29 and C. 105)	A1 Freely Chosen Employment	2. FORCED OR COMPULSORY LABOUR
3) Child labor and the worst forms of child labor (C. 138 and C. 182)	A2 Young Workers	1. CHILD LABOUR
4) Discrimination (employment and occupation) (C. 111)	A4 Wages and Benefits and A6 Non Discrimination	5. DISCRIMINATION
<b><i>Domestic law in the legal jurisdiction regulating:</i></b>		
1) Minimum wages	A4 Wages and Benefits	8. REMUNERATION
2) Working hours	A3 Working Hours,	7. WORKING HOURS
3) Overtime compensation	A3 Working Hours,	8. REMUNERATION
4) Employment contractual relationships	A1 Freely Chosen Employment	9. MANAGEMENT SYSTEM
<b><i>Human trafficking as defined in The Protocol to Prevent, Suppress and Punish Trafficking in Persons Especially Women and Children, supplementing the United Nations Convention against Transnational Organized Crime.</i></b>	A1 Freely Chosen Employment A2 Young Workers	2. FORCED OR COMPULSORY LABOUR



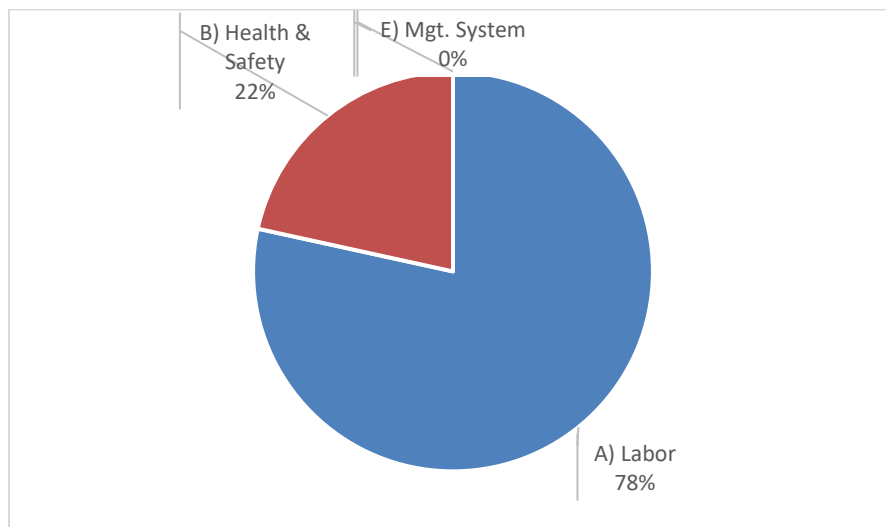
**Audit Results**

In 2020, all 6 Monitor Tier 1 suppliers were 100% audited by RBA or certified by SA 8000. Below chart summarizes overall RBA audit results and SA 8000 certified factories.

<i>Suppliers</i>	<i>Standalone or multiple-site?</i>	<i>Geography</i>	<i>RBA Facility ID</i>	<i>Validated Audit Report # (VAR#)</i>	<i>Audit Score</i>
A	Standalone	China	G-FA-10002244	20240709-CN-03A01-2	187.7
B	Standalone	China	G-FA-10004474	20220915-CN-03A01-1	183.8
C	Standalone	China	G-FA-10006338	20220704-CN-03B03-5	187.0
D	Standalone	China	Valid until 24 <sup>th</sup> September 2025	CN-SA-190038	SA 8000 certified
E	Standalone	China	G-FA-10006535	20220711-CN-04A01-4	180.7
F	Standalone	China	Valid until 1 <sup>st</sup> August 2025	SA-1350-CN	SA 8000 certified

*\* In RBA Certification Program, suppliers with scores from 160–180 are eligible for a Silver certification, and scores above 180 for a Gold certification.*

The results for supplier B and D are from RBA initial audits. Corrective actions for non-conformance will be tracked by our SQA (Supplier Quality Assurance) team until audit results can be granted as Silver or above. For priority and major non-conformances from other suppliers, corrective actions will be followed up by suppliers and confirmed by SQA as well to ensure they are 100% closed. Below chart details non-conformance distribution from different provisions in year 2020.



Incorporating audit results, ViewSonic will host management review meeting (ex. HBR, Half a year business reviews) periodically to address non-conformance and issue close rate. With multiple tacking system and commitments from top managements, improvements can be made rapidly. We will continue to educate and support suppliers with their



CSR initiatives encompassing health, safety, and the environment, through various means including regular meetings with suppliers.

Audit statistics for Labor provision are addressed in below table:

	Aggregate number of nonconformities	Total percentage of nonconformities	Total percentage /number of repeat nonconformities	Percentage of corrective action completion comparing to previous audit
The International Labor Standards identified in the ILO Declaration on Fundamental Principles and Rights at Work and defined in the following Conventions:				
1) Freedom of association and collective bargaining (C. 87 and C. 98)	0	0	0	0
2) Forced labor (C. 29 and C. 105)	0	0	0	100%
3) Child labor and the worst forms of child labor (C. 138 and C. 182)	0	0	0	0
4) Discrimination (employment and occupation) (C. 111)	0	0	0	0
Domestic law in the legal jurisdiction regulating:				
1) Minimum wages	2	13%	33% (2)	67%
2) Working hours	10	50%	50% (10)	0
3) Overtime compensation	0	0	0	0
4) Employment contractual relationships	0	0	0	100%
Human trafficking as defined in The Protocol to Prevent, Suppress and Punish Trafficking in Persons Especially Women and Children, supplementing the United Nations Convention against Transnational Organized Crime.	0	0	0	0



Audit statistics for Occupational Health and Safety (OHS) are addressed in below table:

	Aggregate number of nonconformities	Total percentage of nonconformities	Total percentage /number of repeat nonconformities	Percentage of corrective action completion comparing to previous audit
a) OHS management system describing context of the organization.	0	0	0	0
b) Leadership and worker participation including OHS Policy, Roles, Responsibilities, Accountabilities and Authorities	0	0	0	0
c) Risk and hazard identification and assessment and determination of applicable OHS legal requirements and other OHS requirements and risks, including related actions and objectives to address them.	0	0	0	100%
d) Provision of resources competence and awareness, information and communication and documented information.	0	0	0	0
e) Operational planning and control including operational controls that apply to outsourcing, procurement and contractors, emergency preparedness and response and change management.	0	0	0	100%
f) Performance evaluation including internal audits, monitoring and measurement, analysis and evaluation and management review.	0	0	0	0
g) Incidents, nonconformities and corrective action, continual improvement of objectives and processes.	0	0	0	0